APPENDIX 1

MISSION-ESSENTIAL TASK LIST

The Mission-Essential Task List (73 pages) provided to each submitter by the DHS is provided.

Information provided by the submitter to complete the Mission-Essential Task List is withheld in its entirety.

Exemption b(4).

Instructions for Completing the Mission-Essential Task List (METL)

The Offeror needs to complete the attached METLs for the proposal evaluation process. Six ports, four southern and two northern, are selected for evaluation. Each tab contains a Port Overview, including the reason the port is chosen for analysis and high-level port statistics, and the Mission-Essential Task List, including processing steps and associated times per step. The Offeror is required to evaluate the steps in the METL and make recommendations on additions or changes to steps and/or processing times per step. The new steps and processing times will be used to evaluate the proposed solution.

The Offeror needs to provide the following information associated with each METL:

- Determine what changes will be made to the current METL at primary and secondary.
- List changed or new processing steps.
- Determine the new processing times for each step in the METL.
- Determine increase or decrease to referrals to secondary.

Goal:

The average processing time for travelers requiring biographic/biometric verification should not increase by more than 25%.

Port Overview

Highest volume – Southern POE San Ysidro, CA

Top 50 POE number: 1

Total travelers: 45,650,700 per year

NIV: 29%

Visitor vehicle processing time: 25 sec

San Ysidro, Calif	fornia			
Mission-Essential Task List (METL) - Primary	% Time by Step	Baseline Cycle Time (in Seconds)	Offeror Cycle Time (in Seconds	Revised Cycle Time- (% change)
Entry-Air				
Pre-screen travelers			NA	
Perform Primary Inspection			0.50	
Retrieve passenger's record			0.02	
Scan travel document for automated record retrieval			0.02	
Review passenger record Review pre-screen analysis results			0.11	
Review automated presentation of biographic data			0.03	
Review automated presentation of biometric data			0.03	
Capture relevant biometric data from traveler			0.03	
Capture Biometric Identifier 1 (Passive Capture)			0.00	
Capture Biometric Identifier 2 (Active Capture)			0.03	
Authenticate travel document			0.03	
Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc.			0.00	
Review results of automated presentation of relevant passport/visa/travel document fraud data as presented by PAU			0.01	
Visually analyze travel document for all required seals, watermarks, etc.			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.01	
Visually review biographic information in passport and other traveler documents			0.00	
Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable)			0.00	
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.01	
Verify identity			0.02	
Manually review biographic information in passport and other travel documents			0.00	
Review biographic information contained in and automatically presented by EES			0.01	
Visually compare passport/visa photo to traveler requesting entry			0.00	
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.01	
Determine traveler's citizenship through examination of travel document and/or oral declaration			0.06	
Notify appropriate law enforcement personnel if "lookout" exists			0.03	
Continue with inspection if not U.S. citizen			0.03	
Determine if evidence exists to justify inadmissibility Interview traveler to ensure purpose of visit coincides with requested visa			0.16	
classification			0.08	
Interview traveler to exclude existence of conditions of inadmissibility Make final admission decision			0.08	
Make final admission decision Complete and collect I-94 (if applicable)			0.08	
Create/modify passenger record in EES			0.00	
Alert Secondary Inspectors for reason for either enforcement or administrative processing inspection.			0.00	
processing inspection.				

Mission-Essential Task List (METL) - Primary	% Time by Step	Baseline Cycle Time (in Seconds)	Offeror Cycle Time (in Seconds	Revised Cycle Time- (% change)
Access EES to review reason for referral to administrative secondary			0.25	
Capture relevant biometric data from traveler, as required			3.00	
Capture Biometric Identifier 1 (Active/Fingerprint)			2.50	
Capture Biometric Identifier 2 (Active/Photograph) Authenticate travel document, as required			0.50	
Compare document to shared information within INS regarding fraudulent			1.50	
document trends, recent fraud issues, etc.			0.00	
Review results of automated presentation of relevant visa fraud data as presented by PAU			0.50	
Visually analyze travel document for all required seals, watermarks, etc.			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Visually review biographic information in passport and other traveler documents			0.00	
Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable)			0.00	
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Verify identity, as required			2.50	
Manually review biographic information in passport Review biographic information contained in and automatically presented by			0.00	
EES			0.50	
Visually compare passport/visa photo to traveler requesting entry			1.00	
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.50	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Determine traveler's citizenship through examination of travel document and/or oral declaration			1.00	
Review application materials for sufficiency and to identify inconsistencies			4.50	
Review additional supporting documentation (non-travel, e.g. birth certificates)			2.00	
Query EES to review application materials for sufficiency and to identify inconsistencies			0.50	
Interview traveler as required			2.00	
Interview traveler to determine intent			9.00	
Complete appropriate administrative forms, as required Make final admission decision			15.00 1.83	
Collect I-94 (if applicable)			0.00	
Enter entry information into EES			0.83	
Seek Supervisor concurrance on denials/waivers				
Notify traveler of District Office requirements, as required Alert appropriate personnel of referral to enforcement secondary processing			0.83	
Entry-Air	L	l		
Perform Enforcement Processing (e.g. suspected document fraud, suspected alien smuggling, etc.) Secondary Inspection (if applicable)			49.78	
Access EES to review reason for referral to administrative secondary			0.25	
Capture relevant biometric data from traveler, as required			4.20	
Capture Biometric Identifier 1 (Active/Fingerprint) Capture Biometric Identifier 2 (Active/Photograph)			2.50 0.50	
Capture Biometric Identifier 2 (Active/Photograph) Capture Biometric Identifier 3 (Active)			0.50	
Capture Biometric Identifier 4 (Active)			0.60	
Authenticate travel document, as required			1.50	
Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc.			0.00	
Review results of automated presentation of relevant visa fraud data as presented by PAU			0.50	
Visually analyze travel document for all required seals, watermarks, etc.			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Visually review biographic information in passport and other traveler documents			0.00	

Mission-Essential Task List (METL) - Primary	% Time by Step	Baseline Cycle Time (in Seconds)	Offeror Cycle Time (in Seconds	Revised Cycle Time- (% change)
Visually compare photo stored in INS-DOS Datashare to photo in travel			0.00	
document and traveler requesting entry (if applicable) Visually compare other observable physical characteristics in travel			****	
documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Verify identity, as required			2.00	
Manually review biographic information in passport			0.00	
Review biographic information contained in and automatically presented by EES			0.50	
Visually compare passport/visa photo to traveler requesting entry			1.00	
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Determine traveler's citizenship through examination of travel document and/or oral declaration			1.00	
Review application materials for sufficiency and to identify inconsistencies			7.50	
Review additional supporting documentation (non-travel, e.g. birth certificates)			4.00	
Query EES to review application materials for sufficiency and to identify inconsistencies			0.50	
Interview traveler as required			3.00	
Interview traveler to determine intent Perform personal search of traveler, as required			16.33 15.00	
Make final admission decision			1.66	
Issue entry receipt (if applicable)			0.83	
Enter entry information into EES Adverse action			0.83	
Process for Expedited Removal			0.34	
Process for Withdrawal of Application			0.34	
Process for Deferred Inspection			0.34	
Process for Refusal Asylum (Credible Fear) Referrals			0.34	
Process for Criminal Prosecution			0.34	
Complete Deferred Inspection (if applicable, at District Office)			0.34	
Entry-Land				
Perform Primary Inspection (vehicle, Visitor)		25		
Retrieve passenger's record	0%	0		
Scan travel document for automated record retrieval	0%	0		
Review passenger record	8%	2		
Review automated presentation of biographic data Review automated presentation of biometric data	8% 0%	0		
Capture relevant biometric data from traveler as required	0%	0		
Capture Biometric Identifier 1 (Active Capture)	0%	0		
Capture Biometric Identifier 2 (Active Capture)	0%	0		
Authenticate travel document Compare document to shared information within INS regarding fraudulent	40%	10		
document trends, recent fraud issues, etc. Review results of automated presentation of relevant passport/visa/travel	8%	2		
document fraud data as presented by PAU Visually analyze travel document for all required seals, watermarks, etc.	8%	2		
Review results of automated comparison of biometric data contained in travel document to biometric data contained in INS systems and (if applicable) those presented by traveler		0		
Visually review biographic information in passport and other traveler documents	8%	2		
Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable)	0%	0		
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)	15%	4		
Review results of automated comparison of biometric data contained in travel document to biometric data contained in INS systems and (if applicable) those presented by traveler	0%	0		
Verify identity	25%	6		
Manually review biographic information in passport and other travel documents	8%	2		
Review biographic information contained in and automatically presented by EES	0%	0		

NIV: 29% Visitor vehicle processing time: 25 sec

Mission-Essential Task List (METL) - Primary	% Time by Step	Baseline Cycle Time (in Seconds)	Offeror Cycle Time (in Seconds	Revised Cycle Time- (% change)
Visually compare passport/visa photo to traveler requesting entry	8%	2		
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)	8%	2		
Review results of automated comparison of biometric data contained in travel document to biometric data contained in INS systems and (if applicable) those presented by traveler	0%	0		
Determine traveler's citizenship through examination of travel document and/or oral declaration	5%	1		
Notify appropriate law enforcement personnel if "lookout" exists	3%	1		
Continue with inspection if not U.S. citizen Determine if evidence exists to justify inadmissibility	2%	5		
Interview traveler to ensure purpose of visit coincides with requested visa classification	10%	2		
Interview traveler to exclude existence of conditions of inadmissibility	10%	2		
Make final admission decision	2%	1		
Collect I-94 (if applicable)		-	0.00	
Create/modify passenger record in EES		-	0.00	
Alert Secondary Inspectors for reason for either enforcement or administrative processing inspection.		-	0.00	
Entry-Land				
Pre-screen travelers (vehicle, DCL) Perform requisite risk analysis, records retrieval, other available data, etc. Determine if evidence exists to suggest inadmissibility (e.g. known security threat, prior unlawful presence, etc.) Identify potentially high-risk individuals		No Automat	ion Impact	
Create/modify passenger record in EES (local lookout?)		20		
Perform Primary Inspection (vehicle, Citizen)	20 /	20		
Retrieve passenger's record Scan travel document for automated record retrieval	5% 5%	1		
Review passenger record	14%	3		
Review PAU analysis results	5%	1		
Review automated presentation of biographic data	5%	1		
Review automated presentation of biometric data	5%	1		
Capture relevant biometric data from traveler as required	0%	0		
Capture Biometric Identifier 1 (Active Capture)	0%	0		
Capture Biometric Identifier 2 (Active Capture)	0%	0		
Authenticate travel document, as required	42%	8		
Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc.	9%	2		
Review results of automated presentation of relevant passport/visa/travel document fraud data as presented by PAU Visually analyze travel document for all required seals, watermarks, etc.	0%	0		
Visuary analyze travel document for an required sears, watermarks, etc. Review results of automated comparison of biometric data contained in travel	9%	2		
document to biometric data presented by traveler	0%	0		
Visually review biographic information in passport and other traveler documents	9%	2		
Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable) Visually compare other observable physical characteristics in travel	5%	1		
documents to person requesting entry (e.g. height, weight, eye color, etc.)	9%	2		
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler	0%	0		
Verify identity	26%	5		
Manually review biographic information in passport and other travel documents	7%	1		
Review biographic information contained in and automatically presented by EES	0%	0		
Visually compare passport/visa photo to traveler requesting entry	9%	2		
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)	9%	2		
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler	0%	0		
Determine if evidence exists to justify inadmissibility	9%	2		
Interview traveler to ensure purpose of visit coincides with requested visa classification	5%	1		
Interview traveler to exclude existence of conditions of inadmissibility	5%	1		
Make final admission decision	5%	1		

Mission-Essential Task List (METL) - Primary	% Time by Step	Baseline Cycle Time (in Seconds)	Offeror Cycle Time (in Seconds	Revised Cycle Time- (% change)
Create/modify passenger record in EES	0%		0.00	
Alert Secondary Inspectors for reason for referral (IBIS hit, Inspector Discretion, NSEERS Registration, Major Document Deficiencies)	5%		0.00	
Entry-Land				
Perform Primary Inspection (Pedestrian - Visitor)		25		
Retrieve passenger's record	3%	1		
Scan travel document for automated record retrieval	3%	1		
Review passenger record Review automated presentation of biographic data	0% 0%	0		
Review automated presentation of biographic data Review automated presentation of biometric data	0%	0		
Capture relevant biometric data from traveler as required	0%	0		
Capture Biometric Identifier 1 (Passive Capture)	0%	0		
Capture Biometric Identifier 2 (Active Capture)	0%	0		
Authenticate travel document	35%	9		
Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc.	8%	2		
Review results of automated presentation of relevant passport/visa/travel document fraud data as presented by PAU	0%	0		
Visually analyze travel document for all required seals, watermarks, etc.	8%	2		
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler	0%	0		
Visually review biographic information in passport and other traveler documents	8%	2		
Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable)	0%	0		
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)	11%	3		
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler	0%	0		
Verify identity	24%	6		
Manually review biographic information in passport and other travel	8%	2		
documents Review biographic information contained in and automatically presented by	0%	0		
EES		·		
Visually compare passport/visa photo to traveler requesting entry Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)	8%	2		
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler	0%	0		
Determine traveler's citizenship through examination of travel document	6%	2		
and/or oral declaration Notify appropriate law enforcement personnel if "lookout" exists	3%	1		
Continue with inspection if not U.S. citizen	3%	1		
Determine if evidence exists to justify inadmissibility	25%	6		
Interview traveler to ensure purpose of visit coincides with requested visa classification	13%	3		
Interview traveler to exclude existence of conditions of inadmissibility	13%	3		
Make final admission decision	6%	2		
Collect I-94 (if applicable)			0.00	
Create/modify passenger record in EES Alert Secondary Inspectors for reason for either enforcement or administrative			0.00	
processing inspection.			0.00	
Entry-Land Perform Primary Inspection (Pedestrian - Citizen)		10		
Retrieve passenger's record	3%	0		
Scan travel document for automated record retrieval	3%	0		
Review passenger record	0%	0		
Review automated presentation of biographic data	0%	0		
Review automated presentation of biometric data	0%	0		
Capture relevant biometric data from traveler as required Capture Biometric Identifier 1 (Passive Capture)	0%	0		
Capture Biometric Identifier 2 (Active Capture)	0%	0		
Authenticate travel document	35%	0		
	35%	3		

Mission-Essential Task List (METL) - Primary	% Time by Step	Baseline Cycle Time (in Seconds)	Offeror Cycle Time (in Seconds	Revised Cycle Time- (% change)
Compare document to shared information within INS regarding fraudulent	8%	1		
document trends, recent fraud issues, etc.	070	-		
Review results of automated presentation of relevant passport/visa/travel document fraud data as presented by PAU	0%	0		
Visually analyze travel document for all required seals, watermarks, etc.	8%	1		
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler	0%	0		
Visually review biographic information in passport and other traveler documents	8%	1		
Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable)	0%	0		
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)	11%	1		
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler	0%	0		
Verify identity	24%	2		
Manually review biographic information in passport and other travel documents	8%	1		
Review biographic information contained in and automatically presented by EES	0%	0		
Visually compare passport/visa photo to traveler requesting entry	8%	1		
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)	8%	1		
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler	0%	0		
Determine traveler's citizenship through examination of travel document and/or oral declaration	6%	1		
Notify appropriate law enforcement personnel if "lookout" exists	3%	0		
Continue with inspection if not U.S. citizen	3%	0		
Determine if evidence exists to justify inadmissibility	25%	3		
Interview traveler to ensure purpose of visit coincides with requested visa classification	13%	1		
Interview traveler to exclude existence of conditions of inadmissibility	13%	1		
Make final admission decision	6%	1		
Collect I-94 (if applicable)			0.00	
Create/modify passenger record in EES			0.00	
Alert Secondary Inspectors for reason for either enforcement or administrative processing inspection.			0.00	
Entry-Land		ı		

Mission-Essential Task List (METL) - Secondary	% Time by Step	Baseline Cycle Time (in Minutes)	Offeror Cycle Time (in Minutes	Revised Cycle Time- (% change)
Perform Secondary - Administrative Processing (e.g., immigrant visas, NSEERS, etc.) Secondary Inspection (if applicable)		34.2		
Access EES to review reason for referral to administrative secondary	3%	1.0		
Capture relevant biometric data from traveler, as required	18%	6.0		
Capture Biometric Identifier 1 (Active/Fingerprint)	15%	5.0		
Capture Biometric Identifier 2 (Active/Photograph)	3%	1.0		
Authenticate travel document, as required	15%	5.0		
Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc.	3%	1.0		
Review results of automated presentation of relevant visa fraud data as presented by PAU	0%	0.0		
Visually analyze travel document for all required seals, watermarks, etc.	3%	1.0		
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler	0%	0.0		
Visually review biographic information in passport and other traveler documents	3%	1.0		
Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable)	3%	1.0		

Visitor vehicle processing time: 25 sec

Mission-Essential Task List (METL) - Primary	% Time by Step	Baseline Cycle Time (in Seconds)	Offeror Cycle Time (in Seconds	Revised Cycle Time- (% change)
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)	3%	1.0		
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler	0%	0.0		
Verify identity, as required	12%	4.0		
Manually review biographic information in passport	3%	1.0		
Review biographic information contained in and automatically presented by EES	0%	0.0		
Visually compare passport/visa photo to traveler requesting entry	3%	1.0		
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)	6%	2.0		
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler	0%	0.0		
Determine traveler's citizenship through examination of travel document and/or oral declaration	3%	1.0		
Review application materials for sufficiency and to identify inconsistencies	24%	8.2		
Review additional supporting documentation (non-travel, e.g. birth certificates)	6%	1.9		
Query EES to review application materials for sufficiency and to identify inconsistencies	14%	4.9		
Interview traveler as required	4%	1.4		
Interview traveler to determine intent	10%	3.5		
Complete appropriate administrative forms, as required	10%	3.5		
Make final admission decision Collect I-94 (if applicable)	6%	2.0	0.00	
Enter entry information into EES			0.00	
Notify traveler of District Office requirements, as required			0.90	
Alert appropriate personnel of referral			0.00	
Entry-Land				
Perform Secondary - Enforcement (e.g., suspected document fraud, suspected alien smuggling, etc.) Secondary Inspection (if applicable)		34.3		
Access EES to review reason for referral to enforcement secondary	0%	0.1		
Capture relevant biometric data from traveler, as required	6%	2.0		
Capture Biometric Identifier 1 (Active/Fingerprint)	6%	2.0		
Capture Biometric Identifier 2 (Active/Photograph) Capture Biometric Identifier 3 (Active)	0% 0%	0.0		
Capture Biometric Identifier 3 (Active) Capture Biometric Identifier 4 (Active)	0%	0.0		
Authenticate travel document, as required	29%	9.9		
Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc.	14%	4.8		
Review results of automated presentation of relevant visa fraud data as presented by PAU	3%	1.1		
Visually analyze travel document for all required seals, watermarks, etc.	3%	1.0		
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler	0%	0.0		
Visually review biographic information in passport and other traveler documents	3%	1.0		
Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable)	3%	1.0		
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)	3%	1.0		
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler	0%	0.0		
Verify identity, as required	12%	4.0		
Manually review biographic information in passport Review biographic information contained in and automatically presented by	3% 0%	0.0		
EES Visually compare passport/visa photo to traveler requesting entry	3%	1.0		
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)	6%	2.0		
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler	0%	0.0		
Determine traveler's citizenship through examination of travel document and/or oral declaration	3%	1.0		

Mission-Essential Task List (METL) - Primary	% Time by Step	Baseline Cycle Time (in Seconds)	Offeror Cycle Time (in Seconds	Revised Cycle Time- (% change)
Review available information on traveler to identify inconsistencies	12%	4.0		
Review additional supporting documentation (non-travel, e.g. birth	6%	-		
certificates) Query EES to review application materials for sufficiency and to identify	6%	2.0		
inconsistencies	0%	0.0		
Interview traveler, as required Interview traveler to determine intent	6% 15%	2.0 5.0		
Perform personal search of traveler, as required	12%	4.0		
Make final admission decision	3%	1.0		
Issue entry receipt (if applicable) Enter entry information into EES			0.95	
Adverse action			0.95 3.34	
Process for Expedited Removal			1.24	
Process for Withdrawal of Application Process for Deferred Inspection			0.30	
Process for Refusal			0.02 1.60	
Asylum (Credible Fear) Referrals			0.05	
Process for Criminal Prosecution			0.13	·
Complete Deferred Inspection (if applicable, at District Office) Entry-Sea	l	<u> </u>	N/A	
Pre-screen travelers			NA	
Perform Primary Inspection			0.42	
Retrieve passenger's record Scan travel document for automated record retrieval			0.02	
Review passenger record			0.02	
Review pre-screen analysis results			0.01	
Review automated presentation of biographic data Review automated presentation of biometric data			0.03	
Capture relevant biometric data from traveler			0.03	
Capture Biometric Identifier 1 (Passive Capture)			0.00	
Capture Biometric Identifier 2 (Active Capture)			0.13	
Authenticate travel document Compare document to shared information within INS regarding fraudulent			0.03	
document trends, recent fraud issues, etc.			0.00	
Review results of automated presentation of relevant passport/visa/travel document fraud data as presented by PAU			0.01	
Visually analyze travel document for all required seals, watermarks, etc.			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.01	
Visually review biographic information in passport and other traveler documents			0.00	
Visually compare photo stored in INS-DOS Datashare to photo in travel			0.00	
document and traveler requesting entry (if applicable) Visually compare other observable physical characteristics in travel				
documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.01	
Verify identity Manually review biographic information in passport and other travel			0.02	
documents			0.00	
Review biographic information contained in and automatically presented by EES			0.01	
Visually compare passport/visa photo to traveler requesting entry			0.00	
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.01	
Determine traveler's citizenship through examination of travel document and/or oral declaration			0.02	
Notify appropriate law enforcement personnel if "lookout" exists			0.01	
Continue with inspection if not U.S. citizen Determine if evidence exists to justify inadmissibility			0.01 0.04	
Interview traveler to ensure purpose of visit coincides with requested visa				
classification Interview traveler to exclude existence of conditions of inadmissibility			0.02	
·			0.02	
Make final admission decision Complete and collect I-94 (if applicable)			0.09	
Create/modify passenger record in EES			0.08	

Mission-Essential Task List (METL) - Primary	% Time by Step	Baseline Cycle Time (in Seconds)	Offeror Cycle Time (in Seconds	Revised Cycle Time- (% change)
Alert Secondary Inspectors for reason for either enforcement or administrative processing inspection.			0.01	
Entry-Sea				
Perform Administrative Processing (e.g. immigrant visas, NSEERS, etc.)			160.80	
Secondary Inspection (if applicable) Access EES to review reason for referral to administrative secondary			1.00	
Capture relevant biometric data from traveler, as required			12.00	
Capture Biometric Identifier 1 (Active/Fingerprint)			10.00	
Capture Biometric Identifier 2 (Active/Photograph)			2.00	
Authenticate travel document, as required Compare document to shared information within INS regarding fraudulent			2.00	
document trends, recent fraud issues, etc.			0.00	
Review results of automated presentation of relevant visa fraud data as presented by PAU			0.50	
Visually analyze travel document for all required seals, watermarks, etc.			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Visually review biographic information in passport and other traveler documents			0.00	
Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable)			0.00	
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.50	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Verify identity, as required			1.50	
Manually review biographic information in passport Review biographic information contained in and automatically presented by			0.00	
EES			0.50	
Visually compare passport/visa photo to traveler requesting entry Visually compare other observable physical characteristics in travel			0.00	
documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.50	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Determine traveler's citizenship through examination of travel document and/or oral declaration			1.00	
Review application materials for sufficiency and to identify inconsistencies			5.30	
Review additional supporting documentation (non-travel, e.g. birth certificates)			2.00	
Query EES to review application materials for sufficiency and to identify inconsistencies			0.50	
Interview traveler as required Interview traveler to determine intent			2.80 67.00	
Complete appropriate administrative forms, as required			68.00	
Make final admission decision			3.00	
Collect I-94 (if applicable) Enter entry information into EES			0.00 1.00	
Notify traveler of District Office requirements, as required			1.00	
Alert appropriate personnel of referral to enforcement secondary processing.			1.00	
Entry-Sea Perform Enforcement (e.g. suspected document fraud, suspected alien		l		
Access EES to review reason for referral to enforcement secondary			168.78	
-			1.00	
Capture relevant biometric data from traveler, as required Capture Biometric Identifier 1 (Active/Fingerprint)			18.00 10.00	
Capture Biometric Identifier 2 (Active/Photograph)			2.00	
Capture Biometric Identifier 3 (Active)			3.00	
Capture Biometric Identifier 4 (Active)			3.00	
Authenticate travel document, as required Compare document to shared information within INS regarding fraudulent			1.50	
Compare document to shared mormation within INS regarding traudulent document trends, recent fraud issues, etc. Review results of automated presentation of relevant visa fraud data as			0.00	
presented by PAU Visually analyze travel document for all required seals, watermarks, etc.			0.50	
, , , , , , , , , , , , , , , , , , , ,			0.00	

Mission-Essential Task List (METL) - Primary	% Time by Step	Baseline Cycle Time (in Seconds)	Offeror Cycle Time (in Seconds	Revised Cycle Time- (% change)
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Visually review biographic information in passport and other traveler documents			0.00	
Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable)			0.00	
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Verify identity, as required			1.00	
Manually review biographic information in passport Review biographic information contained in and automatically presented by			0.00	
EES			0.50	
Visually compare passport/visa photo to traveler requesting entry Visually compare other observable physical characteristics in travel			0.00	
documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Determine traveler's citizenship through examination of travel document and/or oral declaration			1.00	
Review available information on traveler to identify inconsistencies			4.50	
Review additional supporting documentation (non-travel, e.g. birth certificates)			2.00	
Query EES to review application materials for sufficiency and to identify inconsistencies			0.50	
Interview traveler, as required Interview traveler to determine intent			2.00 67.90	
Perform personal search of traveler, as required			68.88	
Make final admission decision			3.00	
Issue entry receipt (if applicable) Enter entry information into EES			1.00 2.00	
Adverse action			2.00	
Process for Expedited Removal			2.00	
Process for Withdrawal of Application			2.00	
Process for Deferred Inspection Process for Refusal			2.00	
Asylum (Credible Fear) Referrals			2.00	
Process for '240' Proceeding			2.00	
Process for Criminal Prosecution Complete Deferred Inspection (if applicable, at District Office)			2.00	
Exit-Air	1	1	2.00	
Perform Departure Check			0.38	
Retrieve passenger's record, as required			0.01	
Scan travel document for automated record retrieval			0.01	
Review passenger record, as required Review pre-screen analysis results			0.09	
Review automated presentation of biographic data			0.03	
Review automated presentation of biometric data			0.03	
Capture Biometric Identifier 1 (Active Capture)			0.12	
Capture Biometric Identifier 2 (Active Capture)			0.06	
Authenticate travel document			0.02	
Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc.			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.00	
Visually analyze travel document for all required seals, watermarks, etc.			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler (as required)			0.01	
Visually review biographic information in passport and other traveler documents			0.00	
Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable)			0.00	

Mission-Essential Task List (METL) - Primary	% Time by Step	Baseline Cycle Time (in Seconds)	Offeror Cycle Time (in Seconds	Revised Cycle Time- (% change)
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler (as required)			0.01	
Verify identity			0.02	
Manually review biographic information in passport Review biographic information contained in and automatically presented by			0.00	
EES			0.01	
Visually compare passport/visa photo to traveler requesting departure			0.00	
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler, as required			0.01	
Determine if evidence exists to justify detention, as required			0.02	
Determine traveler's stay history (is this relevant?)			0.01	
Locate and review watchlist query results automatically presented by EES, as required			0.01	
Make departure decision			0.10	
Collect I-94 (if applicable)			0.00	
Enter departure data via APIS manifest data			0.01	
Enter departure information into EES via departure check process, as required			0.08	
Refer for secondary check Exit-Air			0.01	
Perform Secondary Check (if applicable)			40.80	
Capture relevant biometric data from traveler, as required			15.00	
Capture Biometric Identifier 1 (Active/Fingerprint)			10.00	
Capture Biometric Identifier 2 (Active/Photograph)			2.00	
Capture Biometric Identifier 3 (Active)			3.00	
Authenticate travel document, as required Compare document to shared information within INS regarding fraudulent			1.50	
document trends, recent fraud issues, etc.			0.00	
Review results of automated presentation of relevant visa fraud data as presented by PAU			0.50	
Visually analyze travel document for all required seals, watermarks, etc.			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Visually review biographic information in passport and other traveler documents			0.00	
Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting departure (if applicable)			0.00	
Visually compare other observable physical characteristics in travel documents to traveler requesting departure (e.g. height, weight, eye color, etc.)			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Verify identity, as required			1.00	
Manually review biographic information in passport Review biographic information contained in and automatically presented by EES			0.00	
Visually compare passport/visa photo to traveler requesting departure			0.00	
Visually compare other observable physical characteristics in travel documents to traveler requesting departure (e.g. height, weight, eye color, etc.)			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Determine traveler's citizenship through examination of travel document and/or oral declaration			0.50	
Interview traveler to clarify stay history			10.00	
Determine if personal search of traveler is required If pacassary, perform search to locate contraband or other torquid materials.			10.00	
If necessary, perform search to locate contraband or other targeted materials			10.00	
Review available information on traveler Review additional supporting documentation (non-travel)			2.50 2.00	
Query/re-query EES			0.50	

Mission-Essential Task List (METL) - Primary	% Time by Step	Baseline Cycle Time (in Seconds)	Offeror Cycle Time (in Seconds	Revised Cycle Time- (% change)
Allow traveler to depart			0.10	
Process for '241' Proceeding			0.10	
Process for Criminal Prosecution			0.10	

Port Overview

Highest volume with high percentage NIV – Southern POE Calexico West, CA

Top 50 POE number: 3

Total travelers: 20,828,585 per year

NIV: 69%

Visitor vehicle processing time: 40 sec

Calexico West, Ca	lifornia			
Mission-Essential Task List (METL) - Primary	% Time by Step	Baseline Cycle Time (in Seconds)	Offeror Cycle Time (in Seconds	Revised Cycle Time- (% change)
Entry-Air				
Pre-screen travelers			NA.	
Perform Primary Inspection			0.50	
Retrieve passenger's record			0.02	
Scan travel document for automated record retrieval			0.02	
Review passenger record			0.11	
Review pre-screen analysis results			0.05	
Review automated presentation of biographic data Review automated presentation of biometric data			0.03	
Capture relevant biometric data from traveler			0.03	
Capture Biometric Identifier 1 (Passive Capture)			0.00	
Capture Biometric Identifier 2 (Active Capture)			0.03	
Authenticate travel document			0.03	
Compare document to shared information within INS regarding fraudulent				
document trends, recent fraud issues, etc.			0.00	
Review results of automated presentation of relevant passport/visa/travel document fraud data as presented by PAU			0.01	
Visually analyze travel document for all required seals, watermarks, etc.			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.01	
Visually review biographic information in passport and other traveler documents			0.00	
Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable)			0.00	
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.01	
Verify identity			0.02	
Manually review biographic information in passport and other travel			0.02	
documents Review biographic information contained in and automatically presented by			0.00	
EES			0.01	
Visually compare passport/visa photo to traveler requesting entry			0.00	
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.01	
Determine traveler's citizenship through examination of travel document and/or oral declaration			0.06	
Notify appropriate law enforcement personnel if "lookout" exists			0.03	
Continue with inspection if not U.S. citizen			0.03	
Determine if evidence exists to justify inadmissibility			0.16	
Interview traveler to ensure purpose of visit coincides with requested visa classification			0.08	
Interview traveler to exclude existence of conditions of inadmissibility			0.08	
Make final admission decision			0.08	
Complete and collect I-94 (if applicable) Create/modify passenger record in EES			0.00	
Create/modify passenger record in EES Alert Secondary Inspectors for reason for either enforcement or administrative processing inspection.			0.08	
Entry-Air				
Perform Administrative Processing (e.g. immigrant visas, NSEERS, etc.)			38.58	
Secondary Inspection (if applicable)				

Mission-Essential Task List (METL) - Primary	% Time by Step	Baseline Cycle Time (in Seconds)	Offeror Cycle Time (in Seconds	Revised Cycle Time- (% change)
Access EES to review reason for referral to administrative secondary			0.25	
Capture relevant biometric data from traveler, as required			3.00	
Capture Biometric Identifier 1 (Active/Fingerprint)			2.50	
Capture Biometric Identifier 2 (Active/Photograph) Authenticate travel document, as required			0.50 1.50	
Compare document to shared information within INS regarding fraudulent			0.00	
document trends, recent fraud issues, etc. Review results of automated presentation of relevant visa fraud data as				
presented by PAU			0.50	
Visually analyze travel document for all required seals, watermarks, etc.			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Visually review biographic information in passport and other traveler documents			0.00	
Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable)			0.00	
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Verify identity, as required			2.50	
Manually review biographic information in passport Review biographic information contained in and automatically presented by			0.00	
EES			0.50	
Visually compare passport/visa photo to traveler requesting entry Visually compare other observable physical characteristics in travel			1.00	
documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.50	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Determine traveler's citizenship through examination of travel document and/or oral declaration			1.00	
Review application materials for sufficiency and to identify inconsistencies			4.50	
Review additional supporting documentation (non-travel, e.g. birth certificates)			2.00	
Query EES to review application materials for sufficiency and to identify inconsistencies			0.50	
Interview traveler as required			2.00	
Interview traveler to determine intent Complete appropriate administrative forms, as required			9.00 15.00	
Make final admission decision			1.83	
Collect I-94 (if applicable)			0.00	
Enter entry information into EES			0.83	
Seek Supervisor concurrance on denials/waivers Notify traveler of District Office requirements, as required			0.83	
Alert appropriate personnel of referral to enforcement secondary processing			0.17	
Entry-Air				
Perform Enforcement Processing (e.g. suspected document fraud, suspected alien smuggling, etc.) Secondary Inspection (if applicable)			49.78	
Access EES to review reason for referral to administrative secondary			0.25	
Capture relevant biometric data from traveler, as required			4.20	
Capture Biometric Identifier 1 (Active/Fingerprint) Capture Biometric Identifier 2 (Active/Photograph)			2.50 0.50	
Capture Biometric Identifier 2 (Active/Photograph) Capture Biometric Identifier 3 (Active)			0.50	
Capture Biometric Identifier 4 (Active)			0.60	
Authenticate travel document, as required Compare document to shared information within INS regarding fraudulent			1.50	
document trends, recent fraud issues, etc.			0.00	
Review results of automated presentation of relevant visa fraud data as presented by PAU			0.50	
Visually analyze travel document for all required seals, watermarks, etc.			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	

Mission-Essential Task List (METL) - Primary	% Time by Step	Baseline Cycle Time (in Seconds)	Offeror Cycle Time (in Seconds	Revised Cycle Time- (% change)
Visually review biographic information in passport and other traveler documents			0.00	
Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable)			0.00	
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.00	
			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Verify identity, as required			2.00	
Manually review biographic information in passport			0.00	
Review biographic information contained in and automatically presented by EES			0.50	
Visually compare passport/visa photo to traveler requesting entry			1.00	
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Determine traveler's citizenship through examination of travel document and/or oral declaration			1.00	
Review application materials for sufficiency and to identify inconsistencies			7.50	
Review additional supporting documentation (non-travel, e.g. birth certificates)			4.00	
Query EES to review application materials for sufficiency and to identify inconsistencies			0.50	
Interview traveler as required			3.00	
Interview traveler to determine intent			16.33	
Perform personal search of traveler, as required Make final admission decision			15.00 1.66	
Issue entry receipt (if applicable)			0.83	
Enter entry information into EES			0.83	
Adverse action Process for Expedited Removal			0.34	
Process for Withdrawal of Application			0.34	
Process for Deferred Inspection			0.34	
Process for Refusal			0.34	
Asylum (Credible Fear) Referrals Process for Criminal Prosecution			0.34	
Complete Deferred Inspection (if applicable, at District Office)			0.34	
Entry-Land				
Perform Primary Inspection (vehicle, Visitor)		40		
Retrieve passenger's record	0%	0		
Scan travel document for automated record retrieval Review passenger record	0% 8%	3		
Review automated presentation of biographic data	8%	3		
Review automated presentation of biometric data	0%	0		
Capture relevant biometric data from traveler as required	0%	0		
Capture Biometric Identifier 1 (Active Capture) Capture Biometric Identifier 2 (Active Capture)	0%	0		
Authenticate travel document	40%	16		
Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc.	8%	3		
Review results of automated presentation of relevant passport/visa/travel document fraud data as presented by PAU Visually analyze travel document for all required seals, watermarks, etc.	0%	0		
	8%	3		
Review results of automated comparison of biometric data contained in travel document to biometric data contained in INS systems and (if applicable) those presented by traveler	0%	0		
Visually review biographic information in passport and other traveler documents	8%	3		
Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable)	0%	0		
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)	15%	6		
Review results of automated comparison of biometric data contained in travel document to biometric data contained in INS systems and (if applicable) those	0%	0		
presented by traveler				
	25%	10		

Mission-Essential Task List (METL) - Primary	% Time by Step	Baseline Cycle Time (in Seconds)	Offeror Cycle Time (in Seconds	Revised Cycle Time- (% change)
Review biographic information contained in and automatically presented by	0%	0		
EES				
Visually compare passport/visa photo to traveler requesting entry Visually compare other observable physical characteristics in travel	8%	3		
documents to person requesting entry (e.g. height, weight, eye color, etc.)	8%	3		
Review results of automated comparison of biometric data contained in travel document to biometric data contained in INS systems and (if applicable) those presented by traveler	0%	0		
Determine traveler's citizenship through examination of travel document and/or oral declaration	5%	2		
Notify appropriate law enforcement personnel if "lookout" exists	3%	1		
Continue with inspection if not U.S. citizen	2%	1		
Determine if evidence exists to justify inadmissibility	20%	8		
Interview traveler to ensure purpose of visit coincides with requested visa classification	10%	4		
Interview traveler to exclude existence of conditions of inadmissibility	10%	4		
Make final admission decision	2%	1		
Collect I-94 (if applicable)		-	0.00	
Create/modify passenger record in EES Alert Secondary Inspectors for reason for either enforcement or administrative		-	0.00	
processing inspection.		-	0.00	
Entry-Land				
Pre-screen travelers (vehicle, DCL) Perform requisite risk analysis, records retrieval, other available data,				
etc. Determine if evidence exists to suggest inadmissibility (e.g. known security threat, prior unlawful presence, etc.) Identify potentially high-risk individuals Create/modify passenger record in EES (local lookout?)		No Automat	ion Impact	
Perform Primary Inspection (vehicle, Citizen)		25		
Retrieve passenger's record	5%	1		
Scan travel document for automated record retrieval	5%	1		
Review passenger record	14%	3		
Review PAU analysis results Review automated presentation of biographic data	5% 5%	1		
Review automated presentation of biographic data Review automated presentation of biometric data	5%	1		
Capture relevant biometric data from traveler as required	0%	0		
Capture Biometric Identifier 1 (Active Capture)	0%	0		
Capture Biometric Identifier 2 (Active Capture)	0%	0		
Authenticate travel document, as required	42%	10		
Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc. Review results of automated presentation of relevant passport/visa/travel	9%	2		
document fraud data as presented by PAU Visually analyze travel document for all required seals, watermarks, etc.	0%	0		
Review results of automated comparison of biometric data contained in travel	9%	2		
document to biometric data presented by traveler	0%	0		
Visually review biographic information in passport and other traveler documents	9%	2		
Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable)	5%	1		
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)	9%	2		
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler	0%	0		
Verify identity	26%	6		
Manually review biographic information in passport and other travel documents	7%	2		
Review biographic information contained in and automatically presented by EES	0%	0		
Visually compare passport/visa photo to traveler requesting entry	9%	2		
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)	9%	2		
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler	0%	0		
Determine if evidence exists to justify inadmissibility	9%	2		
Interview traveler to ensure purpose of visit coincides with requested visa				
classification	5%	1		

Mission-Essential Task List (METL) - Primary	% Time by Step	Baseline Cycle Time (in Seconds)	Offeror Cycle Time (in Seconds	Revised Cycle Time- (% change)
Interview traveler to exclude existence of conditions of inadmissibility	5%	1		
Make final admission decision	5%	1		
Create/modify passenger record in EES	0%	1	0.00	
Alert Secondary Inspectors for reason for referral (IBIS hit, Inspector Discretion, NSEERS Registration, Major Document Deficiencies)	5%		0.00	
Entry-Land				
Perform Primary Inspection (Pedestrian - Visitor)		7		
Retrieve passenger's record	3%	0		
Scan travel document for automated record retrieval	3%	0		
Review passenger record	0%	0		
Review automated presentation of biographic data	0%	0		
Review automated presentation of biometric data	0%	0		
Capture Pierwattis Identifier 1 (Passive Capture)	0%	0		
Capture Biometric Identifier 1 (Passive Capture)	0%	0		
Capture Biometric Identifier 2 (Active Capture)	0%	0		
Authenticate travel document	35%	2		
Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc.	8%	1		
Review results of automated presentation of relevant passport/visa/travel	0%	0		
document fraud data as presented by PAU Visually analyze travel document for all required seals, watermarks, etc.				
Review results of automated comparison of biometric data contained in travel	8%	1		
document to biometric data presented by traveler	0%	0		
Visually review biographic information in passport and other traveler documents	8%	1		
Visually compare photo stored in INS-DOS Datashare to photo in travel	0%	0		
document and traveler requesting entry (if applicable) Visually compare other observable physical characteristics in travel				
documents to person requesting entry (e.g. height, weight, eye color, etc.)	11%	1		
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler	0%	0		
Verify identity	24%	2		
Manually review biographic information in passport and other travel documents	8%	1		
Review biographic information contained in and automatically presented by	0%	0		
EES V: 1				
Visually compare passport/visa photo to traveler requesting entry Visually compare other observable physical characteristics in travel	8%	1		
documents to person requesting entry (e.g. height, weight, eye color, etc.)	8%	1		
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler	0%	0		
Determine traveler's citizenship through examination of travel document and/or oral declaration	6%	0		
Notify appropriate law enforcement personnel if "lookout" exists	3%	0		
Continue with inspection if not U.S. citizen	3%	0		
Determine if evidence exists to justify inadmissibility	25%	2		
Interview traveler to ensure purpose of visit coincides with requested visa classification	13%	1		
Interview traveler to exclude existence of conditions of inadmissibility	13%	1		
Make final admission decision	6%	0		
Collect I-94 (if applicable)			0.00	
Create/modify passenger record in EES			0.00	
Alert Secondary Inspectors for reason for either enforcement or administrative processing inspection.			0.00	
Entry-Land				
Perform Primary Inspection (Pedestrian - Citizen)		5		
Retrieve passenger's record	3%	0		
Scan travel document for automated record retrieval	3%	0		
Review passenger record	0%	0		
Review automated presentation of biographic data Review automated presentation of biometric data	0%	0		
Capture relevant biometric data from traveler as required	0% 0%	0		
Capture Biometric Identifier 1 (Passive Capture)				
-	0%	0		

Baseline e Cycle Time (in Seconds)	`	Revised Cycle Time- (% change)
0		
2		
0		
0		
0		
0		
0		
0		
1		
0		
1		
0		
0		
0		
0		
0		
0		
0		
0		
1		
1		
1		
0		
	0.00	
	0.00	
	0.00	
_		

Mission-Essential Task List (METL) - Secondary	% Time by Step	Baseline Cycle Time (in Minutes)	Offeror Cycle Time (in Minutes	Revised Cycle Time- (% change)
Perform Secondary - Administrative Processing (e.g., immigrant visas, NSEERS, etc.) Secondary Inspection (if applicable)		34.2		
Access EES to review reason for referral to administrative secondary	3%	1.0		
Capture relevant biometric data from traveler, as required	18%	6.0		
Capture Biometric Identifier 1 (Active/Fingerprint)	15%	5.0		
Capture Biometric Identifier 2 (Active/Photograph)	3%	1.0		
Authenticate travel document, as required	15%	5.0		
Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc.	3%	1.0		
Review results of automated presentation of relevant visa fraud data as presented by PAU	0%	0.0		
Visually analyze travel document for all required seals, watermarks, etc.	3%	1.0		
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler	0%	0.0		

Mission-Essential Task List (METL) - Primary	% Time by Step	Baseline Cycle Time (in Seconds)	Offeror Cycle Time (in Seconds	Revised Cycle Time- (% change)
Visually review biographic information in passport and other traveler documents	3%	1.0		
Visually compare photo stored in INS-DOS Datashare to photo in travel	3%	1.0		
document and traveler requesting entry (if applicable) Visually compare other observable physical characteristics in travel	376	1.0		
documents to person requesting entry (e.g. height, weight, eye color, etc.)	3%	1.0		
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler	0%	0.0		
Verify identity, as required	12%	4.0		
Manually review biographic information in passport Review biographic information contained in and automatically presented by	3%	1.0		
EES	0%	0.0		
Visually compare passport/visa photo to traveler requesting entry	3%	1.0		
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)	6%	2.0		
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler	0%	0.0		
Determine traveler's citizenship through examination of travel document and/or oral declaration	3%	1.0		
Review application materials for sufficiency and to identify inconsistencies	24%	8.2		
Review additional supporting documentation (non-travel, e.g. birth certificates)	6%	1.9		
Query EES to review application materials for sufficiency and to identify inconsistencies	14%	4.9		
Interview traveler as required	4%	1.4		
Interview traveler to determine intent	10%	3.5		
Complete appropriate administrative forms, as required	10%	3.5		
Make final admission decision Collect I-94 (if applicable)	6%	2.0	0.00	
Enter entry information into EES			0.95	
Notify traveler of District Office requirements, as required			0.90	
Alert appropriate personnel of referral			0.00	
Entry-Land Perform Secondary - Enforcement (e.g., suspected document fraud, suspected alien smuggling, etc.) Secondary Inspection (if applicable)		34.3		
Access EES to review reason for referral to enforcement secondary	0%	0.1		
Capture relevant biometric data from traveler, as required	6%	2.0		
Capture Biometric Identifier 1 (Active/Fingerprint)	6%	2.0		
Capture Biometric Identifier 2 (Active/Photograph) Capture Biometric Identifier 3 (Active)	0% 0%	0.0		
Capture Biometric Identifier 4 (Active)	0%	0.0		
Authenticate travel document, as required	29%	9.9		
Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc.	14%	4.8		
Review results of automated presentation of relevant visa fraud data as presented by PAU	3%	1.1		
Visually analyze travel document for all required seals, watermarks, etc.	3%	1.0		
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler	0%	0.0		
Visually review biographic information in passport and other traveler documents	3%	1.0		
Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable)	3%	1.0		
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)	3%	1.0		
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler	0%	0.0		
Verify identity, as required	12%	4.0		
Manually review biographic information in passport	3%	1.0		
Review biographic information contained in and automatically presented by EES	0%	0.0		
Visually compare passport/visa photo to traveler requesting entry	3%	1.0		
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)	6%	2.0		

Mission-Essential Task List (METL) - Primary	% Time by Step	Baseline Cycle Time (in Seconds)	Offeror Cycle Time (in Seconds	Revised Cycle Time- (% change)
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler	0%	0.0		
Determine traveler's citizenship through examination of travel document and/or oral declaration	3%	1.0		
Review available information on traveler to identify inconsistencies	12%	4.0		
Review additional supporting documentation (non-travel, e.g. birth certificates)	6%	2.0		
Query EES to review application materials for sufficiency and to identify inconsistencies	0%	0.0		
Interview traveler, as required	6%	2.0		
Interview traveler to determine intent	15%	5.0		
Perform personal search of traveler, as required	12%	4.0		
Make final admission decision	3%	1.0	0.05	
Issue entry receipt (if applicable) Enter entry information into EES			0.95 0.95	
Adverse action			3.34	
Process for Expedited Removal			1.24	
Process for Withdrawal of Application			0.30	
Process for Deferred Inspection			0.02	·
Process for Refusal Asylum (Credible Fear) Referrals			1.60	
Asylum (Credible Fear) Referrals Process for Criminal Prosecution			0.05	
Complete Deferred Inspection (if applicable, at District Office)			N/A	
Entry-Sea				
Pre-screen travelers			NA.	
Perform Primary Inspection			0.42	
Retrieve passenger's record			0.02	
Scan travel document for automated record retrieval Review passenger record			0.02 0.07	
Review pre-screen analysis results			0.07	
Review automated presentation of biographic data			0.03	
Review automated presentation of biometric data			0.03	
Capture relevant biometric data from traveler			0.13	
Capture Biometric Identifier 1 (Passive Capture)			0.00	
Capture Biometric Identifier 2 (Active Capture)			0.13	
Authenticate travel document Compare document to shared information within INS regarding fraudulent			0.03	
document trends, recent fraud issues, etc. Review results of automated presentation of relevant passport/visa/travel			0.00	
document fraud data as presented by PAU			0.01	
Visually analyze travel document for all required seals, watermarks, etc.			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.01	
Visually review biographic information in passport and other traveler documents			0.00	
Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable)			0.00	
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.01	
Verify identity			0.02	
Manually review biographic information in passport and other travel documents			0.00	
Review biographic information contained in and automatically presented by EES			0.01	
Visually compare passport/visa photo to traveler requesting entry			0.00	
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.01	
Determine traveler's citizenship through examination of travel document and/or oral declaration			0.02	
Notify appropriate law enforcement personnel if "lookout" exists			0.01	
Continue with inspection if not U.S. citizen Determine if evidence exists to instify inadmissibility			0.01	
Determine if evidence exists to justify inadmissibility Interview traveler to ensure purpose of visit coincides with requested visa			0.04	
classification			0.02	

Mission-Essential Task List (METL) - Primary	% Time by Step	Baseline Cycle Time (in Seconds)	Offeror Cycle Time (in Seconds	Revised Cycle Time- (% change)
Interview traveler to exclude existence of conditions of inadmissibility			0.02	
Make final admission decision		-	0.09	
Complete and collect I-94 (if applicable)			0.00	
Create/modify passenger record in EES			0.08	
Alert Secondary Inspectors for reason for either enforcement or administrative processing inspection.			0.01	
Entry-Sea]	
Perform Administrative Processing (e.g. immigrant visas, NSEERS, etc.)		1	1.00.00	
Secondary Inspection (if applicable)			160.80	
Access EES to review reason for referral to administrative secondary			1.00	
Capture Pierratii Identifier I (Active/Fingership)			12.00	
Capture Biometric Identifier 1 (Active/Fingerprint) Capture Biometric Identifier 2 (Active/Photograph)		-	10.00 2.00	
Authenticate travel document, as required			2.00	
Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc.			0.00	
Review results of automated presentation of relevant visa fraud data as presented by PAU			0.50	
Visually analyze travel document for all required seals, watermarks, etc.			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Visually review biographic information in passport and other traveler			0.50	
documents Visually compare photo stored in INS-DOS Datashare to photo in travel			0.00	
document and traveler requesting entry (if applicable)			0.00	
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.50	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Verify identity, as required			1.50	
Manually review biographic information in passport			0.00	
Review biographic information contained in and automatically presented by EES			0.50	
Visually compare passport/visa photo to traveler requesting entry			0.00	
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.50	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Determine traveler's citizenship through examination of travel document			1.00	
and/or oral declaration Review application materials for sufficiency and to identify			5.30	
inconsistencies Review additional supporting documentation (non-travel, e.g. birth			2.00	
Cuery EES to review application materials for sufficiency and to identify			0.50	
inconsistencies Interview traveler as required		-	2.80	
Interview traveler to determine intent			67.00	
Complete appropriate administrative forms, as required			68.00	
Make final admission decision			3.00	
Collect I-94 (if applicable)		<u> </u>	0.00	
Enter entry information into EES Notify traveler of District Office requirements, as required		-	1.00	
Alert appropriate personnel of referral to enforcement secondary processing.			1.00	
Entry-Sea				
Perform Enforcement (e.g. suspected document fraud, suspected alien smuggling, etc.) Secondary Inspection (if applicable)			168.78	
Access EES to review reason for referral to enforcement secondary			1.00	
Capture relevant biometric data from traveler, as required			18.00	
Capture Biometric Identifier 1 (Active/Fingerprint)			10.00	
Capture Biometric Identifier 2 (Active/Photograph)			2.00	
Capture Biometric Identifier 3 (Active)	<u> </u>		3.00	
	1			
Capture Biometric Identifier 4 (Active) Authenticate travel document, as required			3.00 1.50	

Mission-Essential Task List (METL) - Primary	% Time by Step	Baseline Cycle Time (in Seconds)	Offeror Cycle Time (in Seconds	Revised Cycle Time- (% change)
Review results of automated presentation of relevant visa fraud data as presented by PAU			0.50	
Visually analyze travel document for all required seals, watermarks, etc.			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Visually review biographic information in passport and other traveler documents			0.00	
Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable)			0.00	
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Verify identity, as required			1.00	
Manually review biographic information in passport			0.00	
Review biographic information contained in and automatically presented by EES			0.50	
Visually compare passport/visa photo to traveler requesting entry			0.00	
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Determine traveler's citizenship through examination of travel document and/or oral declaration			1.00	
Review available information on traveler to identify inconsistencies			4.50	
Review additional supporting documentation (non-travel, e.g. birth certificates)			2.00	
Query EES to review application materials for sufficiency and to identify inconsistencies			0.50	
Interview traveler, as required			2.00	
Interview traveler to determine intent			67.90	
Perform personal search of traveler, as required Make final admission decision			68.88 3.00	
Issue entry receipt (if applicable)			1.00	
Enter entry information into EES			2.00	
Adverse action			2.00	
Process for Expedited Removal Process for Withdrawal of Application			2.00	
Process for Deferred Inspection			2.00	
Process for Refusal			2.00	
Asylum (Credible Fear) Referrals			2.00	
Process for '240' Proceeding			2.00	
Process for Criminal Prosecution Complete Deferred Inspection (if applicable, at District Office)			2.00	
Exit-Air	l	l	2.00	
Perform Departure Check			0.38	
Retrieve passenger's record, as required			0.01	
Scan travel document for automated record retrieval			0.01	
Review passenger record, as required Review pre-screen analysis results			0.09	
Review pre-screen analysis results Review automated presentation of biographic data			0.03	
Review automated presentation of biometric data			0.03	
Capture relevant data from traveler			0.12	
Capture Biometric Identifier 1 (Active Capture)			0.06	
Capture Biometric Identifier 2 (Active Capture)			0.06	
Authenticate travel document Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc.			0.02	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.00	
Visually analyze travel document for all required seals, watermarks, etc.			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler (as required)			0.01	

Mission-Essential Task List (METL) - Primary	% Time by Step	Baseline Cycle Time (in Seconds)	Offeror Cycle Time (in Seconds	Revised Cycle Time- (% change)
Visually review biographic information in passport and other traveler			0.00	
documents Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable)			0.00	
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler (as required)			0.01	
Verify identity			0.02	
Manually review biographic information in passport			0.00	
Review biographic information contained in and automatically presented by EES			0.01	
Visually compare passport/visa photo to traveler requesting departure			0.00	
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler, as required			0.01	
Determine if evidence exists to justify detention, as required			0.02	
Determine traveler's stay history (is this relevant?)			0.01	
Locate and review watchlist query results automatically presented by EES, as required			0.01	
Make departure decision			0.10	
Collect I-94 (if applicable) Enter departure data via APIS manifest data			0.00	
Enter departure data via Al 15 mainless data Enter departure information into EES via departure check process, as required			0.08	
Refer for secondary check			0.01	
Exit-Air		!	0.01	
Perform Secondary Check (if applicable)			40.80	
Capture relevant biometric data from traveler, as required			15.00	
Capture Biometric Identifier 1 (Active/Fingerprint)			10.00	
Capture Biometric Identifier 2 (Active/Photograph) Capture Biometric Identifier 3 (Active)			2.00 3.00	
Authenticate travel document, as required			1.50	
Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc.			0.00	
Review results of automated presentation of relevant visa fraud data as presented by PAU			0.50	
Visually analyze travel document for all required seals, watermarks, etc.			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Visually review biographic information in passport and other traveler documents			0.00	
Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting departure (if applicable)			0.00	
Visually compare other observable physical characteristics in travel documents to traveler requesting departure (e.g. height, weight, eye color, etc.)			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Verify identity, as required			1.00	
Manually review biographic information in passport			0.00	
Review biographic information contained in and automatically presented by EES			0.50	
Visually compare passport/visa photo to traveler requesting departure			0.00	
Visually compare other observable physical characteristics in travel documents to traveler requesting departure (e.g. height, weight, eye color, etc.)			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Determine traveler's citizenship through examination of travel document and/or oral declaration			0.50	
Interview traveler to clarify stay history			10.00	
Determine if personal search of traveler is required			10.00	

Mission-Essential Task List (METL) - Primary	% Time by Step	Baseline Cycle Time (in Seconds)	Offeror Cycle Time (in Seconds	Revised Cycle Time- (% change)
If necessary, perform search to locate contraband or other targeted materials			10.00	
Review available information on traveler			2.50	
Review additional supporting documentation (non-travel)			2.00	
Query/re-query EES			0.50	
Make final departure decision			0.30	
Allow traveler to depart			0.10	
Process for '241' Proceeding			0.10	
Process for Criminal Prosecution			0.10	

Port Overview

High volume with high percentage NIV and bridge – Southern POE Bridge of the Americas, El Paso, TX

Top 50 POE number: 11
Total travelers: 9,355,658 per year

NIV: 74%

Visitor vehicle processing time: 42 sec

Bridge of the Americas, El Paso, TX				
Mission-Essential Task List (METL) - Primary	% Time by Step	Baseline Cycle Time (in Seconds)	Offeror Cycle Time (in Seconds	Revised Cycle Time- (% change)
Entry-Air			l	
Pre-screen travelers			NA	
Perform Primary Inspection			0.50	
Retrieve passenger's record			0.02	
Scan travel document for automated record retrieval			0.02	
Review passenger record			0.11	
Review pre-screen analysis results			0.05	
Review automated presentation of biographic data			0.03	
Review automated presentation of biometric data			0.03	
Capture relevant biometric data from traveler			0.03	
Capture Biometric Identifier 1 (Passive Capture)			0.00	
Capture Biometric Identifier 2 (Active Capture)			0.00	
*			0.03	
Authenticate travel document			0.03	
Compare document to shared information within INS regarding fraudulent				
document trends, recent fraud issues, etc. Review results of automated presentation of relevant passport/visa/travel			0.00	
document fraud data as presented by PAU			0.01	
Visually analyze travel document for all required seals, watermarks, etc.			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.01	
Visually review biographic information in passport and other traveler documents			0.00	
Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable)			0.00	
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.01	
Verify identity			0.02	
Manually review biographic information in passport and other travel documents			0.00	
Review biographic information contained in and automatically presented by EES			0.01	
Visually compare passport/visa photo to traveler requesting entry			0.00	
Visually compare passpore visa photo to traveler requesting entry Visually compare other observable physical characteristics in travel			0.00	
documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.01	
Determine traveler's citizenship through examination of travel document and/or oral declaration			0.06	
Notify appropriate law enforcement personnel if "lookout" exists			0.03	
Continue with inspection if not U.S. citizen			0.03	
Determine if evidence exists to justify inadmissibility			0.16	
Interview traveler to ensure purpose of visit coincides with requested visa classification			0.08	
Interview traveler to exclude existence of conditions of inadmissibility			0.08	
Make final admission decision			0.08	
Complete and collect I-94 (if applicable)			0.00	
Create/modify passenger record in EES			0.08	
Alert Secondary Inspectors for reason for either enforcement or administrative			0.00	

Mission-Essential Task List (METL) - Primary	% Time by Step	Baseline Cycle Time (in Seconds)	Offeror Cycle Time (in Seconds	Revised Cycle Time- (% change)
Perform Administrative Processing (e.g. immigrant visas, NSEERS, etc.)			38.58	
Secondary Inspection (if applicable) Access EES to review reason for referral to administrative secondary				
Capture relevant biometric data from traveler, as required			0.25 3.00	
Capture Biometric Identifier 1 (Active/Fingerprint)			2.50	
Capture Biometric Identifier 2 (Active/Photograph)			0.50	
Authenticate travel document, as required Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc.			0.00	
Review results of automated presentation of relevant visa fraud data as presented by PAU			0.50	
Visually analyze travel document for all required seals, watermarks, etc.			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Visually review biographic information in passport and other traveler documents			0.00	
Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable)			0.00	
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Verify identity, as required			2.50	
Manually review biographic information in passport Review biographic information contained in and automatically presented by			0.00	
EES			0.50	
Visually compare passport/visa photo to traveler requesting entry Visually compare other observable physical characteristics in travel			1.00	
documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.50	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Determine traveler's citizenship through examination of travel document and/or oral declaration			1.00	
Review application materials for sufficiency and to identify inconsistencies			4.50	
Review additional supporting documentation (non-travel, e.g. birth certificates)			2.00	
Query EES to review application materials for sufficiency and to identify inconsistencies			0.50	
Interview traveler as required			2.00	
Interview traveler to determine intent Complete appropriate administrative forms, as required			9.00 15.00	
Make final admission decision			1.83	
Collect I-94 (if applicable)			0.00	
Enter entry information into EES Soals Supervisor concurrence on denials/maisses			0.83	
Seek Supervisor concurrance on denials/waivers Notify traveler of District Office requirements, as required			0.83	
Alert appropriate personnel of referral to enforcement secondary processing			0.17	
Entry-Air				
Perform Enforcement Processing (e.g. suspected document fraud, suspected alien smuggling, etc.) Secondary Inspection (if applicable)			49.78	
Access EES to review reason for referral to administrative secondary			0.25	
Capture Pierratria Identifica 1 (Active/Finconscipt)			4.20	
Capture Biometric Identifier 1 (Active/Fingerprint) Capture Biometric Identifier 2 (Active/Photograph)			2.50 0.50	
Capture Biometric Identifier 2 (Active/Photograph) Capture Biometric Identifier 3 (Active)			0.60	
Capture Biometric Identifier 4 (Active)			0.60	
Authenticate travel document, as required			1.50	
Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc.			0.00	
Review results of automated presentation of relevant visa fraud data as presented by PAU			0.50	
Visually analyze travel document for all required seals, watermarks, etc.			0.00	

Mission-Essential Task List (METL) - Primary	% Time by Step	Baseline Cycle Time (in Seconds)	Offeror Cycle Time (in Seconds	Revised Cycle Time- (% change)
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Visually review biographic information in passport and other traveler documents			0.00	
Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable)			0.00	
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Verify identity, as required			2.00	
Manually review biographic information in passport Review biographic information contained in and automatically presented by			0.00	
EES			0.50	
Visually compare passport/visa photo to traveler requesting entry			1.00	
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Determine traveler's citizenship through examination of travel document and/or oral declaration			1.00	
Review application materials for sufficiency and to identify inconsistencies			7.50	
Review additional supporting documentation (non-travel, e.g. birth certificates)			4.00	
Query EES to review application materials for sufficiency and to identify inconsistencies			0.50	
Interview traveler as required			3.00	
Interview traveler to determine intent			16.33	
Perform personal search of traveler, as required Make final admission decision			15.00 1.66	
Issue entry receipt (if applicable)			0.83	
Enter entry information into EES			0.83	
Adverse action Process for Expedited Removal			0.34	
Process for Withdrawal of Application			0.34	
Process for Deferred Inspection			0.34	
Process for Refusal			0.34	
Asylum (Credible Fear) Referrals Process for Criminal Prosecution			0.34	
Complete Deferred Inspection (if applicable, at District Office)			0.34	
Entry-Land		!		
Perform Primary Inspection (vehicle, Visitor)		42		
Retrieve passenger's record	0%	0		
Scan travel document for automated record retrieval Review passenger record	0% 8%	3		
Review automated presentation of biographic data	8%	3		
Review automated presentation of biometric data	0%	0		
Capture relevant biometric data from traveler as required Capture Biometric Identifier 1 (Active Capture)	0% 0%	0		
Capture Biometric Identifier 2 (Active Capture)	0%	0		
Authenticate travel document	40%	17		
Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc.	8%	3		
Review results of automated presentation of relevant passport/visa/travel document fraud data as presented by PAU	0%	0		
Visually analyze travel document for all required seals, watermarks, etc.	8%	3		
Review results of automated comparison of biometric data contained in travel document to biometric data contained in INS systems and (if applicable) those presented by traveler	0%	0		
Visually review biographic information in passport and other traveler documents	8%	3		
Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable)	0%	0		
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)	15%	6		
Review results of automated comparison of biometric data contained in travel document to biometric data contained in INS systems and (if applicable) those presented by traveler	0%	0		

Mission-Essential Task List (METL) - Primary	% Time by Step	Baseline Cycle Time (in Seconds)	Offeror Cycle Time (in Seconds	Revised Cycle Time- (% change)
Verify identity	25%	10		
Manually review biographic information in passport and other travel	8%	3		
documents	870	3		
Review biographic information contained in and automatically presented by EES	0%	0		
Visually compare passport/visa photo to traveler requesting entry	8%	3		
Visually compare other observable physical characteristics in travel				
documents to person requesting entry (e.g. height, weight, eye color, etc.)	8%	3		
Review results of automated comparison of biometric data contained in travel document to biometric data contained in INS systems and (if applicable) those presented by traveler	0%	0		
Determine traveler's citizenship through examination of travel document	5%	2		
and/or oral declaration				
Notify appropriate law enforcement personnel if "lookout" exists Continue with inspection if not U.S. citizen	3% 2%	1		
Determine if evidence exists to justify inadmissibility	20%	8		
Interview traveler to ensure purpose of visit coincides with requested visa				
classification Interview traveler to exclude existence of conditions of inadmissibility	10%	4		
	10%			
Make final admission decision	2%	1	0.00	
Collect I-94 (if applicable) Create/modify passenger record in EES		-	0.00	
Alert Secondary Inspectors for reason for either enforcement or administrative				
processing inspection. Entry-Land		-	0.00	
Pre-screen travelers (vehicle, DCL)				
Perform requisite risk analysis, records retrieval, other available data,				
etc. Determine if evidence exists to suggest inadmissibility (e.g. known security threat, prior unlawful presence, etc.) Identify potentially high-risk individuals Create/modify passenger record in EES (local lookout?)		No Automat	ion Impact	
Perform Primary Inspection (vehicle, Citizen)		32		
Retrieve passenger's record	5%	1		
Scan travel document for automated record retrieval Review passenger record	5% 14%	4		
Review PAU analysis results	5%	1		
Review automated presentation of biographic data	5%	1		
Review automated presentation of biometric data	5%	1		
Capture relevant biometric data from traveler as required	0%	0		
Capture Biometric Identifier 1 (Active Capture)	0%	0		
Capture Biometric Identifier 2 (Active Capture)	0%	0		
Authenticate travel document, as required Compare document to shared information within INS regarding fraudulent	42%	13		
document trends, recent fraud issues, etc. Review results of automated presentation of relevant passport/visa/travel	9%	3		
document fraud data as presented by PAU	0%	0		
Visually analyze travel document for all required seals, watermarks, etc.	9%	3		
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler	0%	0		
Visually review biographic information in passport and other traveler documents	9%	3		
Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable) Visually compare other observable physical characteristics in travel	5%	1		
documents to person requesting entry (e.g. height, weight, eye color, etc.)	9%	3		
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler	0%	0		
document to biometric data presented by traveler Verify identity	I	8		
document to biometric data presented by traveler Verify identity Manually review biographic information in passport and other travel	26%	8		
document to biometric data presented by traveler Verify identity Manually review biographic information in passport and other travel documents Review biographic information contained in and automatically presented by	0% 26% 7%	8 2		
document to biometric data presented by traveler Verify identity Manually review biographic information in passport and other travel documents Review biographic information contained in and automatically presented by EES	0% 26% 7% 0%	8 2 0		
document to biometric data presented by traveler Verify identity Manually review biographic information in passport and other travel documents Review biographic information contained in and automatically presented by EES Visually compare passport/visa photo to traveler requesting entry	0% 26% 7%	8 2		
document to biometric data presented by traveler Verify identity Manually review biographic information in passport and other travel documents Review biographic information contained in and automatically presented by EES	0% 26% 7% 0%	8 2 0		

Mission-Essential Task List (METL) - Primary	% Time by Step	Baseline Cycle Time (in Seconds)	Offeror Cycle Time (in Seconds	Revised Cycle Time- (% change)
Determine if evidence exists to justify inadmissibility	9%	3		
Interview traveler to ensure purpose of visit coincides with requested visa classification	5%	1		
Interview traveler to exclude existence of conditions of inadmissibility	5%	1		
Make final admission decision	5%	1		
Create/modify passenger record in EES	0%		0.00	
Alert Secondary Inspectors for reason for referral (IBIS hit, Inspector Discretion, NSEERS Registration, Major Document Deficiencies)	5%		0.00	
Entry-Land				
Perform Primary Inspection (Pedestrian - Visitor)		21		
Retrieve passenger's record	3%	1		
Scan travel document for automated record retrieval	3%	1		
Review passenger record	0%	0		
Review automated presentation of biographic data	0%	0		
Review automated presentation of biometric data Capture relevant biometric data from traveler as required	0%	0		
Capture Biometric Identifier 1 (Passive Capture)	0%	0		
Capture Biometric Identifier 2 (Active Capture)	0%	0		
Authenticate travel document	35%	7		
Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc.	8%	2		
Review results of automated presentation of relevant passport/visa/travel document fraud data as presented by PAU	0%	0		
Visually analyze travel document for all required seals, watermarks, etc.	8%	2		
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler	0%	0		
Visually review biographic information in passport and other traveler documents	8%	2		
Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable) Visually compare other observable physical characteristics in travel	0%	0		
documents to person requesting entry (e.g. height, weight, eye color, etc.)	11%	2		
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler	0%	0		
Verify identity	24%	5		
Manually review biographic information in passport and other travel documents	8%	2		
Review biographic information contained in and automatically presented by EES	0%	0		
Visually compare passport/visa photo to traveler requesting entry	8%	2		
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)	8%	2		
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler	0%	0		
Determine traveler's citizenship through examination of travel document and/or oral declaration	6%	1		
Notify appropriate law enforcement personnel if "lookout" exists	3%	1		
Continue with inspection if not U.S. citizen Determine if evidence exists to justify inadmissibility	3% 25%	5		
Interview traveler to ensure purpose of visit coincides with requested visa classification	13%	3		
Interview traveler to exclude existence of conditions of inadmissibility	13%	3		
Make final admission decision	6%	1		
Collect I-94 (if applicable)			0.00	
Create/modify passenger record in EES			0.00	
Alert Secondary Inspectors for reason for either enforcement or administrative processing inspection.			0.00	
Entry-Land		10		
Perform Primary Inspection (Pedestrian - Citizen)	201	15		
Retrieve passenger's record Scan travel document for automated record retrieval	3%	0		
Review passenger record	0%	0		
Review automated presentation of biographic data	0%	0		
Review automated presentation of biometric data	0%	0		
Capture relevant biometric data from traveler as required	0%	0		

Mission-Essential Task List (METL) - Primary	% Time by Step	Baseline Cycle Time (in Seconds)	Offeror Cycle Time (in Seconds	Revised Cycle Time- (% change)
Capture Biometric Identifier 1 (Passive Capture)	0%	0		
Capture Biometric Identifier 2 (Active Capture)	0%	0		
Authenticate travel document	35%	5		
Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc.	8%	1		
Review results of automated presentation of relevant passport/visa/travel document fraud data as presented by PAU	0%	0		
Visually analyze travel document for all required seals, watermarks, etc.	8%	1		
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler	0%	0		
Visually review biographic information in passport and other traveler documents	8%	1		
Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable)	0%	0		
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)	11%	2		
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler	0%	0		
Verify identity	24%	4		
Manually review biographic information in passport and other travel documents	8%	1		
Review biographic information contained in and automatically presented by EES	0%	0		
Visually compare passport/visa photo to traveler requesting entry	8%	1		
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)	8%	1		
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler	0%	0		
Determine traveler's citizenship through examination of travel document and/or oral declaration	6%	1		
Notify appropriate law enforcement personnel if "lookout" exists	3%	0		
Continue with inspection if not U.S. citizen	3%	0		
Determine if evidence exists to justify inadmissibility	25%	4		
Interview traveler to ensure purpose of visit coincides with requested visa classification	13%	2		
Interview traveler to exclude existence of conditions of inadmissibility	13%	2		
Make final admission decision	6%	1		
Collect I-94 (if applicable)			0.00	
Create/modify passenger record in EES Alert Secondary Inspectors for reason for either enforcement or administrative			0.00	
processing inspection. Entry-Land			****	

Mission-Essential Task List (METL) - Secondary	% Time by Step	Baseline Cycle Time (in Minutes)	Offeror Cycle Time (in Minutes	Revised Cycle Time- (% change)
Perform Secondary - Administrative Processing (e.g. immigrant visas, NSEERS, etc.) Secondary Inspection (if applicable)		34.2		
Access EES to review reason for referral to administrative secondary	3%	1.0		
Capture relevant biometric data from traveler, as required	18%	6.0		
Capture Biometric Identifier 1 (Active/Fingerprint)	15%	5.0		
Capture Biometric Identifier 2 (Active/Photograph)	3%	1.0		
Authenticate travel document, as required	15%	5.0		
Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc.	3%	1.0		
Review results of automated presentation of relevant visa fraud data as presented by PAU	0%	0.0		
Visually analyze travel document for all required seals, watermarks, etc.	3%	1.0		

Mission-Essential Task List (METL) - Primary	% Time by Step	Baseline Cycle Time (in Seconds)	Offeror Cycle Time (in Seconds	Revised Cycle Time- (% change)
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler	0%	0.0		
Visually review biographic information in passport and other traveler documents	3%	1.0		
Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable)	3%	1.0		
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)	3%	1.0		
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler	0%	0.0		
Verify identity, as required	12%	4.0		
Manually review biographic information in passport	3%	1.0		
Review biographic information contained in and automatically presented by EES	0%	0.0		
Visually compare passport/visa photo to traveler requesting entry	3%	1.0		
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)	6%	2.0		
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler	0%	0.0		
Determine traveler's citizenship through examination of travel document and/or oral declaration	3%	1.0		
Review application materials for sufficiency and to identify inconsistencies	24%	8.2		
Review additional supporting documentation (non-travel, e.g. birth certificates)	6%	1.9		
Query EES to review application materials for sufficiency and to identify inconsistencies	14%	4.9		
Interview traveler as required	4%	1.4		
Interview traveler to determine intent	10%	3.5		
Complete appropriate administrative forms, as required	10%	3.5		
Make final admission decision	6%	2.0		
Collect I-94 (if applicable)			0.00	
Enter entry information into EES			0.95	
Notify traveler of District Office requirements, as required Alert appropriate personnel of referral			0.90	
Entry-Land			0.00	
Perform Secondary - Enforcement (e.g., suspected document fraud, suspected alien smuggling, etc.) Secondary Inspection (if applicable)		34.3		
Access EES to review reason for referral to enforcement secondary	0%	0.1		
Capture relevant biometric data from traveler, as required Capture Biometric Identifier 1 (Active/Fingerprint)	6%	2.0		
Capture Biometric Identifier 2 (Active/Photograph)	6%	0.0		
Capture Biometric Identifier 3 (Active)	0% 0%	0.0		
Capture Biometric Identifier 4 (Active)	0%	0.0		
Authenticate travel document, as required	29%	9.9		
Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc.	14%	4.8		
Review results of automated presentation of relevant visa fraud data as presented by PAU	3%	1.1		
	3%	1.1		
presented by PAU Visually analyze travel document for all required seals, watermarks, etc. Review results of automated comparison of biometric data contained in travel				
presented by PAU Visually analyze travel document for all required seals, watermarks, etc. Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Visually review biographic information in passport and other traveler documents	3%	1.0		
Visually analyze travel document for all required seals, watermarks, etc. Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Visually review biographic information in passport and other traveler documents Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable)	3%	0.0		
presented by PAU Visually analyze travel document for all required seals, watermarks, etc. Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Visually review biographic information in passport and other traveler documents Visually compare photo stored in INS-DOS Datashare to photo in travel	3% 0% 3%	1.0 0.0		
presented by PAU Visually analyze travel document for all required seals, watermarks, etc. Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Visually review biographic information in passport and other traveler documents Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable) Visually compare other observable physical characteristics in travel	3% 0% 3% 3%	1.0 0.0 1.0		
Presented by PAU Visually analyze travel document for all required seals, watermarks, etc. Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Visually review biographic information in passport and other traveler documents Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable) Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel	3% 0% 3% 3% 3%	1.0 0.0 1.0 1.0		
Presented by PAU Visually analyze travel document for all required seals, watermarks, etc. Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Visually review biographic information in passport and other traveler documents Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable) Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler	3% 0% 3% 3% 0%	1.0 0.0 1.0 1.0		
Presented by PAU Visually analyze travel document for all required seals, watermarks, etc. Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Visually review biographic information in passport and other traveler documents Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable) Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Verify identity, as required	3% 0% 3% 3% 3% 0%	1.0 0.0 1.0 1.0 1.0 4.0		

Mission-Essential Task List (METL) - Primary	% Time by Step	Baseline Cycle Time (in Seconds)	Offeror Cycle Time (in Seconds	Revised Cycle Time- (% change)
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)	6%	2.0		
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler	0%	0.0		
Determine traveler's citizenship through examination of travel document and/or oral declaration	3%	1.0		
Review available information on traveler to identify inconsistencies	12%	4.0		
Review additional supporting documentation (non-travel, e.g. birth certificates)	6%	2.0		
Query EES to review application materials for sufficiency and to identify inconsistencies	0%	0.0		
Interview traveler, as required	6%	2.0		
Interview traveler to determine intent	15%	5.0		
Perform personal search of traveler, as required	12%	4.0		
Make final admission decision	3%	1.0		
Issue entry receipt (if applicable)			0.95	
Enter entry information into EES			0.95	
Adverse action			3.34	
Process for Expedited Removal			1.24	
Process for Withdrawal of Application			0.30	
Process for Deferred Inspection Process for Refusal			0.02 1.60	
Asylum (Credible Fear) Referrals			0.05	
Process for Criminal Prosecution			0.03	
Complete Deferred Inspection (if applicable, at District Office)			N/A	
Entry-Sea				
Pre-screen travelers			NA	
Perform Primary Inspection			0.42	
Retrieve passenger's record			0.02	
Scan travel document for automated record retrieval			0.02	
Review passenger record			0.07	
Review pre-screen analysis results			0.01	
Review automated presentation of biographic data Review automated presentation of biometric data			0.03	
Capture relevant biometric data from traveler			0.03 0.13	
Capture Biometric Identifier 1 (Passive Capture)			0.00	
Capture Biometric Identifier 2 (Active Capture)			0.13	
Authenticate travel document			0.03	
Compare document to shared information within INS regarding fraudulent				
document trends, recent fraud issues, etc.			0.00	
Review results of automated presentation of relevant passport/visa/travel			0.01	
document fraud data as presented by PAU			0.01	
Visually analyze travel document for all required seals, watermarks, etc.			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.01	
Visually review biographic information in passport and other traveler documents			0.00	
Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable)			0.00	
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.01	
Verify identity			0.02	
Manually review biographic information in passport and other travel documents			0.00	
Review biographic information contained in and automatically presented by EES			0.01	
Visually compare passport/visa photo to traveler requesting entry			0.00	
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.01	
Determine traveler's citizenship through examination of travel document and/or oral declaration			0.02	
Notify appropriate law enforcement personnel if "lookout" exists			0.01	
Continue with inspection if not U.S. citizen			0.01	

Mission-Essential Task List (METL) - Primary	% Time by Step	Baseline Cycle Time (in Seconds)	Offeror Cycle Time (in Seconds	Revised Cycle Time- (% change)
Determine if evidence exists to justify inadmissibility			0.04	
Interview traveler to ensure purpose of visit coincides with requested visa classification			0.02	
Interview traveler to exclude existence of conditions of inadmissibility			0.02	
Make final admission decision			0.02	
Complete and collect I-94 (if applicable)			0.00	
Create/modify passenger record in EES			0.08	
Alert Secondary Inspectors for reason for either enforcement or administrative			0.01	
processing inspection. Entry-Sea				
Perform Administrative Processing (e.g. immigrant visas, NSEERS, etc.) Secondary Inspection (if applicable)			160.80	
Access EES to review reason for referral to administrative secondary			1.00	
Capture relevant biometric data from traveler, as required			12.00	
Capture Biometric Identifier 1 (Active/Fingerprint)			10.00	
Capture Biometric Identifier 2 (Active/Photograph)			2.00	
Authenticate travel document, as required			2.00	
Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc.			0.00	
Review results of automated presentation of relevant visa fraud data as presented by PAU			0.50	
Visually analyze travel document for all required seals, watermarks, etc.			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Visually review biographic information in passport and other traveler			0.00	
documents Visually compare photo stored in INS-DOS Datashare to photo in travel			0.00	
document and traveler requesting entry (if applicable)			0.00	
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.50	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Verify identity, as required			1.50	
Manually review biographic information in passport			0.00	
Review biographic information contained in and automatically presented by EES			0.50	
Visually compare passport/visa photo to traveler requesting entry			0.00	
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.50	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Determine traveler's citizenship through examination of travel document and/or oral declaration			1.00	
Review application materials for sufficiency and to identify inconsistencies			5.30	
Review additional supporting documentation (non-travel, e.g. birth certificates)			2.00	
Query EES to review application materials for sufficiency and to identify inconsistencies			0.50	
Interview traveler as required Interview traveler to determine intent			2.80 67.00	
Complete appropriate administrative forms, as required			68.00	
Make final admission decision			3.00	
Collect I-94 (if applicable)			0.00	
Enter entry information into EES			1.00	
Notify traveler of District Office requirements, as required Alert appropriate personnel of referral to enforcement secondary processing.			1.00	
Entry-Sea				
Perform Enforcement (e.g. suspected document fraud, suspected alien			168.78	
smuggling, etc.) Secondary Inspection (if applicable) Access EES to review reason for referral to enforcement secondary			1.00	
Continue and annual biometric 1949 for a continue 1949				
Capture relevant biometric data from traveler, as required Capture Biometric Identifier 1 (Active/Fingerprint)			18.00 10.00	
Capture Biometric Identifier 2 (Active/Photograph)			2.00	
Capture Biometric Identifier 3 (Active)			3.00	
Capture Biometric Identifier 4 (Active)			3.00	

Mission-Essential Task List (METL) - Primary	% Time by Step	Baseline Cycle Time (in Seconds)	Offeror Cycle Time (in Seconds	Revised Cycle Time- (% change)
Authenticate travel document, as required			1.50	
Compare document to shared information within INS regarding fraudulent			0.00	
document trends, recent fraud issues, etc. Review results of automated presentation of relevant visa fraud data as				
presented by PAU			0.50	
Visually analyze travel document for all required seals, watermarks, etc.			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Visually review biographic information in passport and other traveler documents			0.00	
Visually compare photo stored in INS-DOS Datashare to photo in travel			0.00	
document and traveler requesting entry (if applicable)			0.00	
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Verify identity, as required			1.00	
Manually review biographic information in passport			0.00	
Review biographic information contained in and automatically presented by EES			0.50	
Visually compare passport/visa photo to traveler requesting entry			0.00	
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Determine traveler's citizenship through examination of travel document and/or oral declaration			1.00	
Review available information on traveler to identify inconsistencies			4.50	
Review additional supporting documentation (non-travel, e.g. birth certificates)			2.00	
Query EES to review application materials for sufficiency and to identify inconsistencies			0.50	
Interview traveler, as required			2.00	
Interview traveler to determine intent Perform personal search of traveler, as required			67.90 68.88	
Make final admission decision			3.00	
Issue entry receipt (if applicable)			1.00	
Enter entry information into EES			2.00	
Adverse action Process for Expedited Removal			2.00	
Process for Withdrawal of Application			2.00	
Process for Deferred Inspection			2.00	
Process for Refusal			2.00	
Asylum (Credible Fear) Referrals			2.00	
Process for '240' Proceeding Process for Criminal Prosecution			2.00	
Complete Deferred Inspection (if applicable, at District Office)			2.00	
Exit-Air		ı		
Perform Departure Check			0.38	
Retrieve passenger's record, as required			0.01	
Scan travel document for automated record retrieval			0.01	
Review passenger record, as required Review pre-screen analysis results			0.09	
Review pre-screen analysis results Review automated presentation of biographic data			0.03	
Review automated presentation of biographic data			0.03	
Capture relevant data from traveler			0.12	
Capture Biometric Identifier 1 (Active Capture)			0.06	
Capture Biometric Identifier 2 (Active Capture)			0.06	
Authenticate travel document			0.02	
Compare document to shared information within INS regarding fraudulent			0.00	
		1	0.00	
document trends, recent fraud issues, etc. Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.00	

Mission-Essential Task List (METL) - Primary	% Time by Step	Baseline Cycle Time (in Seconds)	Offeror Cycle Time (in Seconds	Revised Cycle Time- (% change)
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler (as required)			0.01	
Visually review biographic information in passport and other traveler documents			0.00	
Visually compare photo stored in INS-DOS Datashare to photo in travel			0.00	
document and traveler requesting entry (if applicable) Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler (as required)			0.01	
Verify identity			0.02	
Manually review biographic information in passport Review biographic information contained in and automatically presented by			0.00	
EES			0.01	
Visually compare passport/visa photo to traveler requesting departure			0.00	
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler, as required			0.01	
Determine if evidence exists to justify detention, as required			0.02	
Determine traveler's stay history (is this relevant?)			0.01	
Locate and review watchlist query results automatically presented by EES, as			0.01	
required Make departure decision			0.10	
Collect I-94 (if applicable)			0.00	
Enter departure data via APIS manifest data			0.01	
Enter departure information into EES via departure check process, as required			0.08	
Refer for secondary check			0.01	
Exit-Air	ı			
Perform Secondary Check (if applicable)			40.80 15.00	
Capture relevant biometric data from traveler, as required Capture Biometric Identifier 1 (Active/Fingerprint)			10.00	
Capture Biometric Identifier 2 (Active/Photograph)			2.00	
Capture Biometric Identifier 3 (Active)			3.00	
Authenticate travel document, as required			1.50	
Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc.			0.00	
Review results of automated presentation of relevant visa fraud data as presented by PAU			0.50	
Visually analyze travel document for all required seals, watermarks, etc.			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Visually review biographic information in passport and other traveler documents			0.00	
Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting departure (if applicable)			0.00	
Visually compare other observable physical characteristics in travel documents to traveler requesting departure (e.g. height, weight, eye color, etc.)			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Verify identity, as required			1.00	
Manually review biographic information in passport Review biographic information contained in and automatically presented by EES			0.00	
Visually compare passport/visa photo to traveler requesting departure			0.00	
Visually compare other observable physical characteristics in travel documents to traveler requesting departure (e.g. height, weight, eye color, etc.)			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Determine traveler's citizenship through examination of travel document and/or oral declaration			0.50	

Mission-Essential Task List (METL) - Primary	% Time by Step	Baseline Cycle Time (in Seconds)	Offeror Cycle Time (in Seconds	Revised Cycle Time- (% change)
Interview traveler to clarify stay history			10.00	
Determine if personal search of traveler is required			10.00	
If necessary, perform search to locate contraband or other targeted materials			10.00	
Review available information on traveler			2.50	
Review additional supporting documentation (non-travel)			2.00	
Query/re-query EES			0.50	
Make final departure decision			0.30	•
Allow traveler to depart			0.10	
Process for '241' Proceeding			0.10	•
Process for Criminal Prosecution			0.10	

Port Overview

$\label{eq:continuous} Average\ volume\ with\ average\ percentage\ NIV\ and\ bridge-Southern\ POE\ Ysleta-Zaragoza\ Bridge,\ El\ Paso,\ TX$

Top 50 POE number: 12

Total travelers: 8,476,613 per year (avg. around 8,000,000 for high-volume POEs)

NIV: 43% (avg. around 40%) Visitor vehicle processing time: 35 sec

Ysleta-Zaragoza Bridge, El Paso, TX				
Mission-Essential Task List (METL) - Primary	% Time by Step	Baseline Cycle Time (in Seconds)	Offeror Cycle Time (in Seconds	Revised Cycle Time- (% change)
Entry-Air				
Pre-screen travelers			NA.	
Perform Primary Inspection			0.50	
Retrieve passenger's record			0.02	
Scan travel document for automated record retrieval			0.02	
Review passenger record Review pre-screen analysis results			0.11	
Review automated presentation of biographic data			0.03	
Review automated presentation of biometric data			0.03	
Capture relevant biometric data from traveler			0.03	
Capture Biometric Identifier 1 (Passive Capture)			0.00	
Capture Biometric Identifier 2 (Active Capture)			0.03	
Authenticate travel document			0.03	
Compare document to shared information within INS regarding fraudulent				
document trends, recent fraud issues, etc.			0.00	
Review results of automated presentation of relevant passport/visa/travel document fraud data as presented by PAU			0.01	
Visually analyze travel document for all required seals, watermarks, etc.			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.01	
Visually review biographic information in passport and other traveler documents			0.00	
Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable)			0.00	
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.01	
Verify identity			0.02	
Manually review biographic information in passport and other travel documents			0.00	
Review biographic information contained in and automatically presented by EES			0.01	
Visually compare passport/visa photo to traveler requesting entry			0.00	
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.00	
Review results of automated comparison of biometric data contained in travel locument to biometric data presented by traveler			0.01	
Determine traveler's citizenship through examination of travel document and/or oral declaration			0.06	
Notify appropriate law enforcement personnel if "lookout" exists			0.03	
Continue with inspection if not U.S. citizen			0.03	
Determine if evidence exists to justify inadmissibility nterview traveler to ensure purpose of visit coincides with requested visa			0.16	
classification interview traveler to exclude existence of conditions of inadmissibility			0.08	
Make final admission decision			0.08	
Complete and collect I-94 (if applicable)			0.00	
Create/modify passenger record in EES Alert Secondary Inspectors for reason for either enforcement or administrative			0.08	
processing inspection. Entry-Air			0.00	

Mission-Essential Task List (METL) - Primary	% Time by Step	Baseline Cycle Time (in Seconds)	Offeror Cycle Time (in Seconds	Revised Cycle Time- (% change)
Perform Administrative Processing (e.g. immigrant visas, NSEERS, etc.)			38.58	
Secondary Inspection (if applicable)			30.30	
Access EES to review reason for referral to administrative secondary			0.25	
Capture relevant biometric data from traveler, as required			3.00	
Capture Biometric Identifier 1 (Active/Fingerprint) Capture Biometric Identifier 2 (Active/Photograph)			2.50 0.50	
Authenticate travel document, as required			1.50	
Compare document to shared information within INS regarding fraudulent			0.00	
document trends, recent fraud issues, etc.			0.00	
Review results of automated presentation of relevant visa fraud data as presented by PAU			0.50	
Visually analyze travel document for all required seals, watermarks, etc.			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Visually review biographic information in passport and other traveler documents			0.00	
Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable)			0.00	
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Verify identity, as required			2.50	
Manually review biographic information in passport			0.00	
Review biographic information contained in and automatically presented by EES			0.50	
Visually compare passport/visa photo to traveler requesting entry			1.00	
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.50	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Determine traveler's citizenship through examination of travel document and/or oral declaration			1.00	
Review application materials for sufficiency and to identify inconsistencies			4.50	
Review additional supporting documentation (non-travel, e.g. birth certificates)			2.00	
Query EES to review application materials for sufficiency and to identify inconsistencies			0.50	
Interview traveler as required			2.00	
Interview traveler to determine intent			9.00	
Complete appropriate administrative forms, as required			15.00	
Make final admission decision Collect I-94 (if applicable)			1.83 0.00	
Enter entry information into EES			0.83	
Seek Supervisor concurrance on denials/waivers				
Notify traveler of District Office requirements, as required Alert appropriate personnel of referral to enforcement secondary processing			0.83	
Entry-Air			0.17	
Perform Enforcement Processing (e.g. suspected document fraud, suspected alien smuggling, etc.) Secondary Inspection (if applicable)			49.78	
Access EES to review reason for referral to administrative secondary			0.25	
Capture relevant biometric data from traveler, as required			4.20	
Capture Biometric Identifier 1 (Active/Fingerprint) Capture Biometric Identifier 2 (Active/Photograph)			2.50 0.50	
Capture Biometric Identifier 3 (Active)			0.60	
Capture Biometric Identifier 4 (Active)			0.60	
Authenticate travel document, as required			1.50	
Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc.			0.00	
Review results of automated presentation of relevant visa fraud data as presented by PAU			0.50	
Visually analyze travel document for all required seals, watermarks, etc.			0.00	

Mission-Essential Task List (METL) - Primary	% Time by Step	Baseline Cycle Time (in Seconds)	Offeror Cycle Time (in Seconds	Revised Cycle Time- (% change)
Review results of automated comparison of biometric data contained in travel				
document to biometric data presented by traveler			0.50	
Visually review biographic information in passport and other traveler documents			0.00	
Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable)			0.00	
Visually compare other observable physical characteristics in travel				
documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Verify identity, as required			2.00	
Manually review biographic information in passport			0.00	
Review biographic information contained in and automatically presented by EES			0.50	
Visually compare passport/visa photo to traveler requesting entry			1.00	
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Determine traveler's citizenship through examination of travel document and/or oral declaration			1.00	
Review application materials for sufficiency and to identify inconsistencies			7.50	
Review additional supporting documentation (non-travel, e.g. birth			4.00	
certificates) Query EES to review application materials for sufficiency and to identify				
inconsistencies			0.50	
Interview traveler as required Interview traveler to determine intent			3.00 16.33	
Perform personal search of traveler, as required			15.00	
Make final admission decision			1.66	
Issue entry receipt (if applicable)			0.83 0.83	
Enter entry information into EES Adverse action			0.34	
Process for Expedited Removal			0.34	
Process for Withdrawal of Application			0.34	
Process for Deferred Inspection Process for Refusal			0.34	
Asylum (Credible Fear) Referrals			0.34 0.34	
Process for Criminal Prosecution			0.34	
Complete Deferred Inspection (if applicable, at District Office)			0.34	
Entry-Land		2.5		
Perform Primary Inspection (vehicle, Visitor) Retrieve passenger's record	0%	35 0		
Scan travel document for automated record retrieval	0%	0		
Review passenger record	8%	3		
Review automated presentation of biographic data	8%	3		
Review automated presentation of biometric data Capture relevant biometric data from traveler as required	0%	0		
Capture Biometric Identifier 1 (Active Capture)	0%	0		
Capture Biometric Identifier 2 (Active Capture)	0%	0		
Authenticate travel document	40%	14		
Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc.	8%	3		
Review results of automated presentation of relevant passport/visa/travel document fraud data as presented by PAU Visually analyze travel document for all required seals, watermarks, etc.	0%	0		
visually analyze travel document for all required seals, watermarks, etc. Review results of automated comparison of biometric data contained in travel	8%	3		
document to biometric data contained in INS systems and (if applicable) those presented by traveler	0%	0		
Visually review biographic information in passport and other traveler documents	8%	3		
Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable)	0%	0		
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)	15%	5		

Mission-Essential Task List (METL) - Primary	% Time by Step	Baseline Cycle Time (in Seconds)	Offeror Cycle Time (in Seconds	Revised Cycle Time- (% change)
Review results of automated comparison of biometric data contained in travel document to biometric data contained in INS systems and (if applicable) those presented by traveler	0%	0		
Verify identity	25%	9		
Manually review biographic information in passport and other travel documents	8%	3		
Review biographic information contained in and automatically presented by EES	0%	0		
Visually compare passport/visa photo to traveler requesting entry	8%	3		
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)	8%	3		
Review results of automated comparison of biometric data contained in travel document to biometric data contained in INS systems and (if applicable) those presented by traveler	0%	0		
Determine traveler's citizenship through examination of travel document and/or oral declaration	5%	2		
Notify appropriate law enforcement personnel if "lookout" exists	3%	1		
Continue with inspection if not U.S. citizen Determine if evidence exists to justify inadmissibility	2%	7		
Interview traveler to ensure purpose of visit coincides with requested visa classification	10%	3		
Interview traveler to exclude existence of conditions of inadmissibility	10%	3		
Make final admission decision	2%	1		
Collect I-94 (if applicable) Create/modify passenger record in EES		-	0.00	
Alert Secondary Inspectors for reason for either enforcement or administrative processing inspection.		-	0.00	
Entry-Land		Į.		
Determine if evidence exists to suggest inadmissibility (e.g. known security threat, prior unlawful presence, etc.) Identify potentially high-risk individuals Create/modify passenger record in EES (local lookout?)		No Automat	tion Impact	
Perform Primary Inspection (vehicle, Citizen)		24		
Retrieve passenger's record	5%	1		
Scan travel document for automated record retrieval	5%	1		
Review passenger record Review PAU analysis results	14% 5%	3		
Review automated presentation of biographic data	5%	1		
Review automated presentation of biometric data	5%	1		
Capture relevant biometric data from traveler as required	0%	0		
Capture Biometric Identifier 1 (Active Capture) Capture Biometric Identifier 2 (Active Capture)	0% 0%	0		
Authenticate travel document, as required	42%	10		
Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc.	9%	2		
Review results of automated presentation of relevant passport/visa/travel document fraud data as presented by PAU	0%	0		
Visually analyze travel document for all required seals, watermarks, etc.	9%	2		
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler	0%	0		
Visually review biographic information in passport and other traveler documents	9%	2		
Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable)	5%	1		
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)	9%	2		
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler				
	0%	0		
Verify identity	0% 26%	6		
Manually review biographic information in passport and other travel documents				
Manually review biographic information in passport and other travel	26%	6		

Mission-Essential Task List (METL) - Primary	% Time by Step	Baseline Cycle Time (in Seconds)	Offeror Cycle Time (in Seconds	Revised Cycle Time- (% change)
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)	9%	2		
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler	0%	0		
Determine if evidence exists to justify inadmissibility	9%	2		
Interview traveler to ensure purpose of visit coincides with requested visa	5%	1		
classification Interview traveler to exclude existence of conditions of inadmissibility				
	5%	1		
Make final admission decision Create/modify passenger record in EES	5% 0%	1	0.00	
Alert Secondary Inspectors for reason for referral (IBIS hit, Inspector	0%		0.00	
Discretion, NSEERS Registration, Major Document Deficiencies)	5%		0.00	
Entry-Land Perform Primary Inspection (Pedestrian - Visitor)		30		
Retrieve passenger's record	3%	1		
Scan travel document for automated record retrieval	3%	1		
Review passenger record	0%	0		
Review automated presentation of biographic data	0%	0		
Review automated presentation of biometric data	0%	0		
Capture relevant biometric data from traveler as required	0%	0		
Capture Biometric Identifier 1 (Passive Capture)	0%	0		
Capture Biometric Identifier 2 (Active Capture)	0%	0		
Authenticate travel document	35%	10		
Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc.	8%	2		
Review results of automated presentation of relevant passport/visa/travel document fraud data as presented by PAU	0%	0		
Visually analyze travel document for all required seals, watermarks, etc.	8%	2		
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler	0%	0		
Visually review biographic information in passport and other traveler documents	8%	2		
Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable)	0%	0		
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)	11%	3		
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler	0%	0		
Verify identity	24%	7		
Manually review biographic information in passport and other travel documents	8%	2		
Review biographic information contained in and automatically presented by EES	0%	0		
Visually compare passport/visa photo to traveler requesting entry	8%	2		
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)	8%	2		
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler	0%	0		
Determine traveler's citizenship through examination of travel document and/or oral declaration	6%	2		
Notify appropriate law enforcement personnel if "lookout" exists	3%	1		
Continue with inspection if not U.S. citizen	3%	1		
Determine if evidence exists to justify inadmissibility	25%	8		
Interview traveler to ensure purpose of visit coincides with requested visa classification	13%	4		
Interview traveler to exclude existence of conditions of inadmissibility	13%	4		
Make final admission decision	6%	2		
Collect I-94 (if applicable)	0 /0		0.00	
Create/modify passenger record in EES			0.00	
Alert Secondary Inspectors for reason for either enforcement or administrative			0.00	
processing inspection. Entry-Land			0.00	

Perform Primary Inspection (Pedestrian - Citizen) 396 1	Mission-Essential Task List (METL) - Primary	% Time by Step	Baseline Cycle Time (in Seconds)	Offeror Cycle Time (in Seconds	Revised Cycle Time- (% change)
San travel document for automated record retrieval Review pastery record Review automated presentation of biographic data Review results denotifier 1 Review results of automated document Authenticate travel document Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc. Review results of automated presentation of relevant passport/visa/travel document fraud ata as presented by PAU Visually analyze travel document for all required seals, watermarks, etc. Review results of automated comparison of biometric data contained in travel document but on the data as presented by traveler Visually review biographic information in passport and other traveler documents Visually compare other observable physical characteristics in travel document and traveler requesting entry (if applicable) Visually compare other observable physical characteristics in travel document to biometric data presented by traveler Perity identity Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Perity identity Perity identity Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Perity identity Perity identity Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Perity identity Perity identity of the physical characteristics in travel document to biometric data presented by traveler Perity identity of the physical characteri			20		
Review passenger record Review automated presentation of biographic data Review automated presentation of biographic data Review automated presentation of biometric data Capture relevant biometric data from traveler as required Option 0 Capture Biometric Identifier 1 (Passive Capture) Option 0 Capture Biometric Identifier 2 (Active Capture) Option 0 Authenticate travel document Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc. Review results of automated presentation of relevant passport/visa/travel document fraud data as presented by PAU Visually analyze travel document for all required seals, watermarks, etc. Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Visually review biographic information in passport and other traveler documents Visually review biographic information in passport and other traveler documents of the other physical characteristics in travel document other bytiscal characteristics in travel document other other observable physical characteristics in travel document to person requesting entry (a.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Verify identity Review biographic information in passport and other travel documents to person requesting entry (a.g. height, weight, eye color, etc.) Review price with biographic information in passport and other travel documents to biometric data presented by traveler Verify identity Review biographic information contained in and automatically presented by ESS Visually compare passport/visa photo to traveler requesting entry Visually compare other observable physical characteristics in travel document to biometric data presented by traveler Petermine traveler's citizenship through examination of travel document and of automatic data presented by traveler Determine freviden	Retrieve passenger's record	3%	1		
Review automated presentation of biographic data Review automated presentation of biometric data Option Capture Pelevant biometric Identifier 1 (Passive Capture) Option Capture Biometric Identifier 2 (Active Capture) Option Option Capture Biometric Identifier 2 (Active Capture) Option Option Option Capture Biometric Identifier 2 (Active Capture) Option Opti					
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Visually review biographic information in passport and other travel document and traveler document to biometric data presented by traveler Visually review biographic information in passport and other travel document to biometric data presented by traveler Verify identity Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Verify identity Verify identity Visually compare passport/visa photo to traveler requesting entry Visually compare passport/visa photo to traveler requesting entry Visually compare passport/visa photo to traveler requesting information in passport and other travel document to biometric data presented by traveler Visually review biographic information in passport and other traveler documents or person requesting entry (e.g. height, weight, eye color, etc.) 111% 2 2 Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler 0% 0 0 0 0 0 0 0 0 0 0 0 0 0 0					
Capture Polymetric Identifier 1 (Passive Capture) 0% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0					
Capture Biometric Identifier 1 (Passive Capture) 0% 0 Capture Biometric Identifier 2 (Active Capture) 0% 0 Authenticate travel document Compare document to shared information within INS regarding fraudulent document trends, recent fraud sisses, etc. Review results of automated presentation of relevant passport/visa/travel document fraud data as presented by PAU Stually analyze travel document for all required seals, watermarks, etc. Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Visually review biographic information in passport and other traveler documents Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (e.g. height, weight, eye color, etc.) Visually compare photo observable physical characteristics in travel document to biometric data presented by traveler Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Perify Identity Verify Identity Perify Identity Namually review biographic information in passport and other travel document so biometric data presented by traveler Perify Identity of the presented by traveler one					
Capture Biometric Identifier 2 (Active Capture) 0% 0 0 Authenticate travel document Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc. Review results of automated presentated by PAU Visually analyze travel document for all required seals, watermarks, etc. Review results of automated comparison of biometric data contained in travel document to biometric data presented by PAU Visually analyze travel document for all required seals, watermarks, etc. Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Visually review biographic information in passport and other traveler documents and traveler requesting entry (fe applicable) Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel documents to person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Verify identity Verify identity Werly identity Sysually compare passport/visa photo to traveler requesting entry Visually compare passport/visa photo to traveler requested O% Determine freview raveler to exclude existing through examination of travel O% Ow	•	0%	0		
Authenticate travel document Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc. Review results of automated presentation of relevant passport/visa/travel document fraud data as presented by PAU Visually analyze travel document for all required seals, watermarks, etc. Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Visually review biographic information in passport and other traveler document so the properties of the proper	Capture Biometric Identifier 1 (Passive Capture)	0%	0		
Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc. Review results of automated presentation of relevant passport/visa/travel document fraud data as presented by PAU Visually analyze travel document for all required seals, watermarks, etc. Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Visually review biographic information in passport and other traveler documents Visually compare photo stored in INS-DOS Datashare to photo in travel documents Visually compare photo stored in INS-DOS Datashare to photo in travel documents to person requesting entry (if applicable) Visually compare other observable physical characteristics in travel documents to person requesting entry (if applicable) Visually compare other observable physical characteristics in travel document to biometric data presented by traveler Verify identity Verify identity Verify identity Verify identity Verify identity Visually compare passport/visa photo to traveler requesting entry Visually compare passport/visa photo to traveler requesting entry Visually compare passport/visa photo to traveler requesting entry Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel documents to person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Determine traveler's citizenship through examination of travel document and/or oral declaration Notify appropriate law enforcement personnel if "lookout" exists Determine traveler's citizenship through examination of travel document and/or oral declaration Notify appropriate law enforcement personnel if "lookout" exists Determine frevience exists to justify inadmissi	Capture Biometric Identifier 2 (Active Capture)	0%	0		
document trends, recent fraud issues, etc. Review results of automated presentation of relevant passport/visa/travel document fraud data as presented by PAU Visually analyze travel document for all required seals, watermarks, etc. Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Pisually review biographic information in passport and other traveler documents Visually review biographic information in passport and other traveler documents Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable) Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Verify identity New individually review biographic information in passport and other travel documents Review biographic information ontained in and automatically presented by EES Visually compare passport/visa photo to traveler requesting entry Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Pisually compare other observable physical characteristics in travel document to biometric data presented by traveler Notify appropriate law enforcement personnel if "lookout" exists Determine traveler's citizenship through examination of travel document and/or oral declaration Notify appropriate law enforcement personnel if "lookout" exists Continue with inspection if not U.S. citizen Determine if evidence exists to justify inadmissibility Interview traveler to ensure purpose of visit coincides with requested visa classification Interview traveler to exclude existence of conditions of in		35%	7		
Review results of automated presentation of relevant passport/visa/travel document fraud data as presented by PAU Visually analyze travel document for all required seals, watermarks, etc. 8% 2 Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Visually review biographic information in passport and other traveler documents Visually compare photo stored in INS-DOS Datashare to photo in travel document arreveler requesting entry (if applicable) Visually compare photo stored in INS-DOS Datashare to photo in travel document arreveler requesting entry (if applicable) Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler 0% 0 Verify identity Amanually review biographic information in passport and other travel documents Review biographic information contained in and automatically presented by EIS Visually compare passport/visa photo to traveler requesting entry Visually compare other observable physical characteristics in travel document to person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Determine traveler's citizenship through examination of travel document and/or oral declaration Notify appropriate law enforcement personnel if "lookout" exists 3% 1 Continue with inspection if not U.S. citizen 3% 1 Continue with inspection if not U.S. citizen 3% 1 Continue with inspection if not U.S. citizen 13% 3 Alaer Secondary Inspectors for eason for either enforcement or administrative Collect 194 (if applicable) Create/m		8%	2		
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Visually review biographic information in passport and other traveler documents Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable) Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Verify identity Annually review biographic information in passport and other travel documents Review biographic information contained in and automatically presented by EES Visually compare passport/visa photo to traveler requesting entry Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Obetermine traveler's citizenship through examination of travel document and/or oral decharation Notify appropriate law enforcement personnel if "lookout" exists Ontine with inspection if not U.S. citizen Determine if evidence exists to justify inadmissibility 13% 1 Determine if evidence exists to justify inadmissibility 13% 3 Interview traveler to exclude existence of conditions of inadmissibility 13% 3 Interview traveler to exclude existence of conditions of inadmissibility 13% 3 Interview traveler to exclude existence of conditions of inadmissibility Alers Secondary Inspections for reason for either enforcement or administrative		0%	0		
Visually review biographic information in passport and other traveler documents Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable) Visually compare other observable physical characteristics in travel document sto person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Review lographic information in passport and other travel document to biometric data presented by traveler Review biographic information in passport and other travel documents Review biographic information in passport and other travel documents Review biographic information contained in and automatically presented by EES Review biographic information contained in and automatically presented by EES Review biographic information contained in and automatically presented by EES Review properties of the physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Determine traveler's citizenship through examination of travel document and/or oral declaration Notify appropriate law enforcement personnel if "lookout" exists Continue with inspection if not U.S. citizen Determine if evidence exists to justify inadmissibility 13% 1 Determine if evidence exists to justify inadmissibility 13% 3 Continue with inspection decision 6% 1 Determine if evidence exists to justify inadmissibility 13% 3 Continue with inspection if not U.S. citizen 13% 14% 15% 16% 17% 18% 18% 20% 20% 20% 20% 20% 20% 20% 2	Visually analyze travel document for all required seals, watermarks, etc.	8%	2		
documents Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable) Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Verify identity 24% 5 Manually review biographic information in passport and other travel documents Review biographic information contained in and automatically presented by EES Wisually compare passport/visa photo to traveler requesting entry Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Betermine traveler's citizenship through examination of travel document and/or oral declaration Notify appropriate law enforcement personnel if "lookout" exists 3% 1 Determine if evidence exists to justify inadmissibility Interview traveler to ensure purpose of visit coincides with requested visa classification Interview traveler to exclude existence of conditions of inadmissibility 13% 3 Make final admission decision 6% 1 0.00 Create/modify passenger record in EES Alert Secondary Inspectors for reason for either enforcement or administrative		0%	0		
document and traveler requesting entry (if applicable) Visually compare other observable physical characteristics in travel document to biometric data presented by traveler Verify identity Manually review biographic information in passport and other travel document to biometric data presented in and automatically presented by EES Review biographic information contained in and automatically presented by EES Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.) Review biographic information contained in and automatically presented by EES Visually compare passport/visa photo to traveler requesting entry Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Determine traveler's citizenship through examination of travel document and/or oral declaration Notify appropriate law enforcement personnel if "lookout" exists 3% 1 Determine if evidence exists to justify inadmissibility Determine if evidence exists to justify inadmissibility Interview traveler to ensure purpose of visit coincides with requested visa classification Interview traveler to exclude existence of conditions of inadmissibility 13% 3 Make final admission decision Collect 1-94 (if applicable) Contente/modify passenger record in EES Alert Secondary Inspectors for reason for either enforcement or administrative		8%	2		
documents to person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Verify identity Manually review biographic information in passport and other travel documents Review biographic information contained in and automatically presented by EES Review biographic information contained in and automatically presented by EES Visually compare passport/visa photo to traveler requesting entry Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Determine traveler's citizenship through examination of travel document and/or oral declaration Notify appropriate law enforcement personnel if "lookout" exists 3% 1 Continue with inspection if not U.S. citizen Determine if evidence exists to justify inadmissibility Determine if evidence exists to justify inadmissibility 13% 3 Interview traveler to ensure purpose of visit coincides with requested visa classification Interview traveler to exclude existence of conditions of inadmissibility 13% 3 Make final admission decision Collect 1-94 (if applicable) Corate/modify passenger record in EES Alert Secondary Inspectors for reason for either enforcement or administrative		0%	0		
document to biometric data presented by traveler Verify identity Manually review biographic information in passport and other travel documents Review biographic information contained in and automatically presented by EES Visually compare passport/visa photo to traveler requesting entry Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Determine traveler's citizenship through examination of travel document and/or oral declaration Notify appropriate law enforcement personnel if "lookout" exists 3% 1 Continue with inspection if not U.S. citizen Determine if evidence exists to justify inadmissibility 25% 5 Interview traveler to ensure purpose of visit coincides with requested visa classification Interview traveler to exclude existence of conditions of inadmissibility 13% 3 Make final admission decision 6% 1 O.00 Create/modify passenger record in EES Alert Secondary Inspectors for reason for either enforcement or administrative		11%	2		
Manually review biographic information in passport and other travel documents Review biographic information contained in and automatically presented by EES Visually compare passport/visa photo to traveler requesting entry Review biographic information contained in and automatically presented by EES Visually compare passport/visa photo to traveler requesting entry Review person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Determine traveler's citizenship through examination of travel document and/or oral declaration Notify appropriate law enforcement personnel if "lookout" exists 3% 1 Continue with inspection if not U.S. citizen Determine if evidence exists to justify inadmissibility 25% 5 Interview traveler to ensure purpose of visit coincides with requested visa classification Interview traveler to exclude existence of conditions of inadmissibility 13% 3 Make final admission decision Collect 1-94 (if applicable) Collect 1-94 (if applicable) O.00 Create/modify passenger record in EES Alert Secondary Inspectors for reason for either enforcement or administrative		0%	0		
documents Review biographic information contained in and automatically presented by EES Visually compare passport/visa photo to traveler requesting entry Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Determine traveler's citizenship through examination of travel document and/or oral declaration Notify appropriate law enforcement personnel if "lookout" exists 3% 1 Continue with inspection if not U.S. citizen Determine if evidence exists to justify inadmissibility 25% 5 Interview traveler to ensure purpose of visit coincides with requested visa classification Interview traveler to exclude existence of conditions of inadmissibility 13% 3 Make final admission decision 6% 1 O.00 Create/modify passenger record in EES Alert Secondary Inspectors for reason for either enforcement or administrative	Verify identity	24%	5		
Visually compare passport/visa photo to traveler requesting entry Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Determine traveler's citizenship through examination of travel document and/or oral declaration Notify appropriate law enforcement personnel if "lookout" exists 3% 1 Continue with inspection if not U.S. citizen Determine if evidence exists to justify inadmissibility Determine if evidence exists to justify inadmissibility 13% 3 Interview traveler to ensure purpose of visit coincides with requested visa classification Interview traveler to exclude existence of conditions of inadmissibility 13% 3 Make final admission decision Collect 1-94 (if applicable) Coreate/modify passenger record in EES Alert Secondary Inspectors for reason for either enforcement or administrative		8%	2		
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Determine traveler's citizenship through examination of travel document and/or oral declaration Notify appropriate law enforcement personnel if "lookout" exists 3% 1 Continue with inspection if not U.S. citizen Determine if evidence exists to justify inadmissibility 25% 5 Interview traveler to ensure purpose of visit coincides with requested visa classification Interview traveler to exclude existence of conditions of inadmissibility 13% 3 Make final admission decision 6% 1 Collect 1-94 (if applicable) Collect 1-94 (if applicable) Collect 1-94 (if applicable) O.00 Create/modify passenger record in EES Alert Secondary Inspectors for reason for either enforcement or administrative		0%	0		
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Determine traveler's citizenship through examination of travel document and/or oral declaration Notify appropriate law enforcement personnel if "lookout" exists 3% 1 Continue with inspection if not U.S. citizen Determine if evidence exists to justify inadmissibility 25% 5 Interview traveler to ensure purpose of visit coincides with requested visa classification Interview traveler to exclude existence of conditions of inadmissibility 13% 3 Make final admission decision 6% 1 Collect 1-94 (if applicable) Collect 1-94 (if applicable) Collect 1-94 (if applicable) O.00 Create/modify passenger record in EES Alert Secondary Inspectors for reason for either enforcement or administrative	Visually compare passport/visa photo to traveler requesting entry	8%	2		
document to biometric data presented by traveler Determine traveler's citizenship through examination of travel document and/or oral declaration Notify appropriate law enforcement personnel if "lookout" exists 3% 1 Continue with inspection if not U.S. citizen 3% 1 Determine if evidence exists to justify inadmissibility 13% 5 Interview traveler to ensure purpose of visit coincides with requested visa classification Interview traveler to exclude existence of conditions of inadmissibility 13% 3 Make final admission decision Collect 1-94 (if applicable) Create/modify passenger record in EES Alert Secondary Inspectors for reason for either enforcement or administrative	Visually compare other observable physical characteristics in travel		2		
and/or oral declaration Notify appropriate law enforcement personnel if "lookout" exists 3% 1 Continue with inspection if not U.S. citizen Determine if evidence exists to justify inadmissibility 25% 5 Interview traveler to ensure purpose of visit coincides with requested visa classification Interview traveler to exclude existence of conditions of inadmissibility 13% 3 Make final admission decision Collect 1-94 (if applicable) Collect 1-94 (if applicable) Coreate/modify passenger record in EES Alert Secondary Inspectors for reason for either enforcement or administrative		0%	0		
Continue with inspection if not U.S. citizen Determine if evidence exists to justify inadmissibility Interview traveler to ensure purpose of visit coincides with requested visa classification Interview traveler to exclude existence of conditions of inadmissibility 13% Make final admission decision Collect 1-94 (if applicable) Create/modify passenger record in EES Alert Secondary Inspectors for reason for either enforcement or administrative		6%	1		
Continue with inspection if not U.S. citizen Determine if evidence exists to justify inadmissibility Interview traveler to ensure purpose of visit coincides with requested visa classification Interview traveler to exclude existence of conditions of inadmissibility 13% Make final admission decision Collect 1-94 (if applicable) Create/modify passenger record in EES Alert Secondary Inspectors for reason for either enforcement or administrative		3%	1		
Interview traveler to ensure purpose of visit coincides with requested visa classification Interview traveler to exclude existence of conditions of inadmissibility 13% Make final admission decision Collect I-94 (if applicable) Create/modify passenger record in EES Alert Secondary Inspectors for reason for either enforcement or administrative		3%	1		
classification 13% 3 Interview traveler to exclude existence of conditions of inadmissibility 13% 3 Make final admission decision 6% 1 Collect I-94 (if applicable) 0.00 Create/modify passenger record in EES 0.00 Alert Secondary Inspectors for reason for either enforcement or administrative	Determine if evidence exists to justify inadmissibility	25%	5		
13% 3		13%	3		
Collect I-94 (if applicable) 0.00 Create/modify passenger record in EES 0.00 Alert Secondary Inspectors for reason for either enforcement or administrative	Interview traveler to exclude existence of conditions of inadmissibility	13%	3		
Collect I-94 (if applicable) 0.00 Create/modify passenger record in EES 0.00 Alert Secondary Inspectors for reason for either enforcement or administrative	Make final admission decision	6%	1		
Alert Secondary Inspectors for reason for either enforcement or administrative				0.00	
	Create/modify passenger record in EES			0.00	
				0.00	

Mission Essential Task List (METL) - Secondary	% time by step	Baseline Cycle Time (in Minutes)	Offeror Cycle Time (in Minutes	Revised Cycle Time- (% change)
Perform Secondary - Administrative Processing (e.g., immigrant visas, NSEERS, etc.) Secondary Inspection (if applicable)		34.2		
Access EES to review reason for referral to administrative secondary	3%	1.0		
Capture relevant biometric data from traveler, as required	18%	6.0		
Capture Biometric Identifier 1 (Active/Fingerprint)	15%	5.0		
Capture Biometric Identifier 2 (Active/Photograph)	3%	1.0		·
Authenticate travel document, as required	15%	5.0		

Mission-Essential Task List (METL) - Primary	% Time by Step	Baseline Cycle Time (in Seconds)	Offeror Cycle Time (in Seconds	Revised Cycle Time- (% change)
Compare document to shared information within INS regarding fraudulent	3%	1.0		
document trends, recent fraud issues, etc. Review results of automated presentation of relevant visa fraud data as		1.0		
presented by PAU	0%	0.0		
Visually analyze travel document for all required seals, watermarks, etc.	3%	1.0		
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler	0%	0.0		
Visually review biographic information in passport and other traveler documents	3%	1.0		
Visually compare photo stored in INS-DOS Datashare to photo in travel	3%	1.0		
document and traveler requesting entry (if applicable) Visually compare other observable physical characteristics in travel				
documents to person requesting entry (e.g. height, weight, eye color, etc.)	3%	1.0		
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler	0%	0.0		
Verify identity, as required	12%	4.0		
Manually review biographic information in passport Review biographic information contained in and automatically presented by	3%	1.0		
EES	0%	0.0		
Visually compare passport/visa photo to traveler requesting entry	3%	1.0		
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)	6%	2.0		
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler	0%	0.0		
Determine traveler's citizenship through examination of travel document and/or oral declaration	3%	1.0		
Review application materials for sufficiency and to identify	24%	8.2		
inconsistencies Review additional supporting documentation (non-travel, e.g. birth certificates)	6%	1.9		
Query EES to review application materials for sufficiency and to identify inconsistencies	14%	4.9		
Interview traveler as required	4%	1.4		
Interview traveler to determine intent	10%	3.5		
Complete appropriate administrative forms, as required Make final admission decision	10% 6%	3.5 2.0		
Collect I-94 (if applicable)	0 70	2.0	0.00	
Enter entry information into EES			0.95	
Notify traveler of District Office requirements, as required			0.90	
Alert appropriate personnel of referral Entry-Land			0.00	
Perform Secondary - Enforcement (e.g., suspected document fraud, suspected alien smuggling, etc.) Secondary Inspection (if applicable)		34.3		
Access EES to review reason for referral to enforcement secondary	0%	0.1		
Capture relevant biometric data from traveler, as required	6%	2.0		
Capture Biometric Identifier 1 (Active/Fingerprint)	6%	2.0		
Capture Biometric Identifier 2 (Active/Photograph)	0%	0.0		
Capture Biometric Identifier 3 (Active) Capture Biometric Identifier 4 (Active)	0% 0%	0.0		
Authenticate travel document, as required	29%	9.9		
Compare document to shared information within INS regarding fraudulent		4.8		
document trends, recent fraud issues, etc. Review results of automated presentation of relevant visa fraud data as	14%			
presented by PAU Visually analyze travel document for all required seals, watermarks, etc.	3%	1.1		
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler	0%	0.0		
Visually review biographic information in passport and other traveler documents	3%	1.0		
Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable)	3%	1.0		
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)	3%	1.0		

Mission-Essential Task List (METL) - Primary	% Time by Step	Baseline Cycle Time (in Seconds)	Offeror Cycle Time (in Seconds	Revised Cycle Time- (% change)
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler	0%	0.0		
	0,0	0.0		
Verify identity, as required Manually review biographic information in passport	12% 3%	4.0 1.0		
Review biographic information contained in and automatically presented by				
EES	0%	0.0		
Visually compare passport/visa photo to traveler requesting entry Visually compare other observable physical characteristics in travel	3%	1.0		
documents to person requesting entry (e.g. height, weight, eye color, etc.)	6%	2.0		
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler	0%	0.0		
Determine traveler's citizenship through examination of travel document	3%	1.0		
and/or oral declaration Review available information on traveler to identify inconsistencies				
•	12%	4.0		
Review additional supporting documentation (non-travel, e.g. birth certificates)	6%	2.0		
Query EES to review application materials for sufficiency and to identify inconsistencies	0%	0.0		
Interview traveler, as required	6%	2.0		
Interview traveler to determine intent	15%	5.0		
Perform personal search of traveler, as required	12%	4.0		
Make final admission decision Issue entry receipt (if applicable)	3%	1.0	0.05	
Enter entry information into EES			0.95 0.95	
Adverse action			3.34	
Process for Expedited Removal			1.24	
Process for Withdrawal of Application Process for Deferred Inspection			0.30	
Process for Refusal			0.02 1.60	
Asylum (Credible Fear) Referrals			0.05	
Process for Criminal Prosecution			0.13	
Complete Deferred Inspection (if applicable, at District Office) Entry-Sea			N/A	
Pre-screen travelers			NA.	
Perform Primary Inspection			0.42	
Retrieve passenger's record			0.02	
Scan travel document for automated record retrieval Review passenger record			0.02 0.07	
Review pre-screen analysis results			0.07	
Review automated presentation of biographic data			0.03	
Review automated presentation of biometric data			0.03	
Capture relevant biometric data from traveler Capture Biometric Identifier 1 (Passive Capture)			0.13	
Capture Biometric Identifier 2 (Active Capture)			0.13	
Authenticate travel document			0.03	
Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc. Review results of automated presentation of relevant passport/visa/travel			0.00	
Visually analyze travel document for all required seals, watermarks, etc.			0.01	
Review results of automated comparison of biometric data contained in travel			0.00	
document to biometric data presented by traveler			0.01	
Visually review biographic information in passport and other traveler documents Visually compare photo stored in INS-DOS Datashare to photo in travel			0.00	
document and traveler requesting entry (if applicable)			0.00	
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.01	
Verify identity			0.02	
Manually review biographic information in passport and other travel documents			0.00	
Review biographic information contained in and automatically presented by EES			0.01	
Visually compare passport/visa photo to traveler requesting entry			0.00	

Mission-Essential Task List (METL) - Primary	% Time by Step	Baseline Cycle Time (in Seconds)	Offeror Cycle Time (in Seconds	Revised Cycle Time- (% change)
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.01	
Determine traveler's citizenship through examination of travel document and/or oral declaration			0.02	
Notify appropriate law enforcement personnel if "lookout" exists			0.01	
Continue with inspection if not U.S. citizen			0.01 0.04	
Determine if evidence exists to justify inadmissibility Interview traveler to ensure purpose of visit coincides with requested visa				
classification			0.02	
Interview traveler to exclude existence of conditions of inadmissibility			0.02	
Make final admission decision			0.09	
Complete and collect I-94 (if applicable)			0.00	
Create/modify passenger record in EES Alert Secondary Inspectors for reason for either enforcement or administrative			0.08	
processing inspection.	<u></u>	<u></u>	0.01	
Entry-Sea				
Perform Administrative Processing (e.g. immigrant visas, NSEERS, etc.)			160.80	
Secondary Inspection (if applicable) Access EES to review reason for referral to administrative secondary			1.00	
Capture relevant biometric data from traveler, as required			12.00	
Capture Biometric Identifier 1 (Active/Fingerprint)			10.00	
Capture Biometric Identifier 2 (Active/Photograph)			2.00	
Authenticate travel document, as required			2.00	
Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc.			0.00	
Review results of automated presentation of relevant visa fraud data as			0.50	
presented by PAU Visually analyze travel document for all required seals, watermarks, etc.				
Review results of automated comparison of biometric data contained in travel			0.00	
document to biometric data presented by traveler			0.50	
Visually review biographic information in passport and other traveler documents			0.00	
Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable)			0.00	
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.50	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Verify identity, as required			1.50	
Manually review biographic information in passport			0.00	
Review biographic information contained in and automatically presented by EES			0.50	
Visually compare passport/visa photo to traveler requesting entry			0.00	
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.50	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Determine traveler's citizenship through examination of travel document and/or oral declaration			1.00	
Review application materials for sufficiency and to identify			5.30	
inconsistencies Review additional supporting documentation (non-travel, e.g. birth certificates)			2.00	
Query EES to review application materials for sufficiency and to identify inconsistencies			0.50	
Interview traveler as required			2.80	
Interview traveler to determine intent			67.00	
Complete appropriate administrative forms, as required			68.00	
Make final admission decision Collect I-94 (if applicable)			3.00 0.00	
Enter entry information into EES			1.00	
Notify traveler of District Office requirements, as required			1.00	

Mission-Essential Task List (METL) - Primary	% Time by Step	Baseline Cycle Time (in Seconds)	Offeror Cycle Time (in Seconds	Revised Cycle Time- (% change)
Alert appropriate personnel of referral to enforcement secondary processing.			1.00	
Entry-Sea				
Perform Enforcement (e.g. suspected document fraud, suspected alien				
smuggling, etc.) Secondary Inspection (if applicable)			168.78	
Access EES to review reason for referral to enforcement secondary			1.00	
Capture relevant biometric data from traveler, as required			18.00	
Capture Biometric Identifier 1 (Active/Fingerprint)			10.00	
Capture Biometric Identifier 2 (Active/Photograph)			2.00	
Capture Biometric Identifier 3 (Active) Capture Biometric Identifier 4 (Active)			3.00 3.00	
Authenticate travel document, as required			1.50	
Compare document to shared information within INS regarding fraudulent			0.00	
document trends, recent fraud issues, etc.			0.00	
Review results of automated presentation of relevant visa fraud data as presented by PAU			0.50	
Visually analyze travel document for all required seals, watermarks, etc.			0.00	
Review results of automated comparison of biometric data contained in travel				
document to biometric data presented by traveler			0.50	
Visually review biographic information in passport and other traveler documents			0.00	
Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable)			0.00	
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Verify identity, as required			1.00	
Manually review biographic information in passport			0.00	
Review biographic information contained in and automatically presented by EES			0.50	
Visually compare passport/visa photo to traveler requesting entry			0.00	
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Determine traveler's citizenship through examination of travel document			1.00	
and/or oral declaration Review available information on traveler to identify inconsistencies			4.50	
Review additional supporting documentation (non-travel, e.g. birth				
certificates) Query EES to review application materials for sufficiency and to identify			2.00	
inconsistencies			0.50	
Interview traveler, as required Interview traveler to determine intent			2.00 67.90	
Perform personal search of traveler, as required			68.88	
Make final admission decision			3.00	
Issue entry receipt (if applicable)			1.00	
Enter entry information into EES Adverse action			2.00	
Adverse action Process for Expedited Removal			2.00	
Process for Withdrawal of Application			2.00	
Process for Deferred Inspection			2.00	
Process for Refusal			2.00	
Asylum (Credible Fear) Referrals Process for '240' Proceeding			2.00	
Process for Criminal Prosecution			2.00	
Complete Deferred Inspection (if applicable, at District Office)			2.00	
Exit-Air				
Perform Departure Check			0.38	
Retrieve passenger's record, as required			0.01	
Scan travel document for automated record retrieval			0.01	
Review passenger record, as required Review pre-screen analysis results			0.09	
Review pre-screen analysis results Review automated presentation of biographic data			0.03	
Review automated presentation of biometric data			0.03	
			0.12	

Capture Biometric Identifier 1 (Active Capture)	Mission-Essential Task List (METL) - Primary	% Time by Step	Baseline Cycle Time (in Seconds)	Offeror Cycle Time (in Seconds	Revised Cycle Time- (% change)
Authenticate travel document Compare document to shared information within INS regarding fraudulent document to biometric data greented by traveler Visually analyze travel document for all required seals, watermarks, etc. Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler (as required) Visually analyze travel document for all required seals, watermarks, etc. Review results of automated comparison of biometric data contained in travel document and traveler requesting entry (if applicable) Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable) Visually compare obtor observable physical characteristics in travel documents to person requesting entry (if applicable) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler (as required) Verty identity Amally review biographic information in passport Review hospraphic information contained in and automatically presented by IES Visually compare passport/visa photo to traveler requesting departure October Passport/visa photo to traveler requesting departure October Passport/visa photo to traveler requesting departure Visually compare passport/visa photo to traveler requestin	Capture Biometric Identifier 1 (Active Capture)			0.06	
Compare document to shared information within INS regarding fraudulent document trust, secent fraud issues, etc. Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler as a contained in travel document to biometric data presented by traveler as a contained in travel document to biometric data presented by traveler (as required) Visually analyze travel document for all required seals, watermarks, etc. Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler (as required) Visually review biographic information in passport and other traveler documents Visually reproduced in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable) Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable) Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler (as required) Virily identity Manually review biographic information in passport Review biographic information contained in and automatically presented by EES Visually compare passport/visa photo to traveler requesting departure Visually compare other observable physical characteristics in travel document to person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to person requesting entry (e.g. height, weight, eye color, etc.) Determine if evidence exists to justify detention, as required Determine if evidence exists to justify detention, as required Determine if eviden	Capture Biometric Identifier 2 (Active Capture)			0.06	
document trends, recent fraud issues, etc. Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler (as required) Visually analyze travel document for all required seals, watermarks, etc. 0.00 Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler (as required) Visually veriew biographic information in passport and other traveler document to biometric data presented by traveler (as required) Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (e.g. height, weight, eye color, etc.) Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler (as required) Verify identity Annually review biographic information in passport Review biographic information contained in and automatically presented by EES Visually compare passport/visa photo to traveler requesting departure 0.00 Visually compare other observable physical characteristics in travel documents to biometric data presented by traveler (as presented by travel	Authenticate travel document			0.02	
Occument to biometric data presented by traveler Occument to biometric data presented by traveler Occument to biometric data presented by traveler (as required) Occument to biometric data presented by traveler (as required) Occument to biometric data presented by traveler (as required) Occument to biometric data presented by traveler (as required) Occument and traveler obscuments Occument and traveler requesting entry (if applicable) Occument and traveler requesting entry (if applicable) Occument and traveler requesting entry (if applicable) Occument to biometric data presented by traveler (as required) Occument to biometric data presented by traveler (as required) Occument to biometric data presented by traveler (as required) Occument to biometric data presented by traveler (as required) Occument to biometric data presented by traveler (as required) Occument to biometric data presented by traveler (as required) Occument to biometric data presented by traveler (as required) Occument to biometric data presented by traveler (as required) Occument to biometric data presented by traveler (as required) Occument to biometric data presented by traveler (as required) Occument to biometric data presented by traveler (as required) Occuments to person requesting entry (e.g., height, weight, eye color, etc.) Occuments to person requesting entry (e.g., height, weight, eye color, etc.) Occuments to person requesting entry (e.g., height, weight, eye color, etc.) Occuments to person requesting entry (e.g., height, weight, eye color, etc.) Occuments to biometric data presented by traveler, as required Occument to biometric data presented by traveler, as required Occument to biometric data presented by traveler, as required Occument to biometric data presented by traveler Occument to biometric data presented by traveler Occument to biometric data presented by traveler Occument to biometric data via APIS manifest data Occument to biometric data via APIS manifest da				0.00	
Visually compare other observable physical characteristics in travel documents to biometric data presented by traveler (as required) Visually review biographic information in passport and other traveler documents or visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable) Visually compare other observable physical characteristics in travel documents to person requesting entry (if applicable) Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler (as required) Verify identity O.01 Review biographic information in passport Review biographic information contained in and automatically presented by EES Visually compare passport/visa photo to traveler requesting departure O.00 Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler, as required Determine if evidence exists to justify detention, as required Determine if evidence exists to justify detention, as required Determine if evidence exists to justify detention, as required Determine if evidence exists to justify detention, as required Determine if evidence exists to justify detention, as required Determine if evidence exists to justify detention, as required Determine if evidence exists to justify detention, as required Determine if evidence exists to justify detention, as required Determine of the physical characteristic data from traveler of the physical data as presented by traveler information into EES via departure check process, as required D.00 Califect 194 (if applicable) Lister departure information into EES via departure check process, a				0.00	
document to biometric data presented by traveler (as required) Visually review biographic information in passport and other traveler documents Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable) Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler (as required) Verify identity Annually review biographic information in passport O.01 Review hiographic information contained in and automatically presented by EES Visually compare passport/visa photo to traveler requesting departure O.00 Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler, as required Determine if evidence exists to justify detention, as required Determine if evidence exists to justify detention, as required Determine if evidence exists to justify detention, as required Determine if evidence exists to justify detention, as required Determine if evidence exists to justify detention, as required Determine if evidence exists to justify detention, as required Determine if evidence exists to justify detention, as required Determine if evidence exists to justify detention, as required Determine if evidence exists to justify detention, as required Determine if evidence exists to justify detention, as required Determine if evidence exists to justify detention, as required Determine if evidence exists to justify detention, as required Determine if evidence exists to justify detention, as required Determine if evidence exists to justify detention, as required Determine if evidence exists to justify detention, as required Determine i	Visually analyze travel document for all required seals, watermarks, etc.			0.00	
documents 0.00				0.01	
Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable) Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler (as required) Verify identity O.00 Review biographic information in passport Review biographic information contained in and automatically presented by EES Visually compare passport/visa photo to traveler requesting departure Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel documents to person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler, as required Determine if evidence exists to justify detention, as required Determine if evidence exists to justify detention, as required Determine traveler's stay history (is this relevant?) Locate and review watchlist query results automatically presented by EES, as required Make departure decision Collect F34 (if applicable) Determine traveler's stay history (is this relevant?) Locate departure information into EES via departure check process, as required O.01 Enter departure information into EES via departure check process, as required O.08 Refer for secondary Check (if applicable) Legistra Recondary Check (if applicable) Capture Biometric Identifier 1 (Active) Fingerprint) Capture Biometric Identifier 2 (Active) Fingerprint) Capture Biometric Identifier 2 (Active) Fingerprint) Capture Biometric Identifier 2 (Active) Fingerprint) Capture Biometric Identifier 3 (Active) Fingerprint) Compare document to shared information within INS regarding fraudulent d				0.00	
document and traveler requesting entry (if applicable) Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler (as required) Verify identity Verify identity Manually review biographic information in passport Review biographic information contained in and automatically presented by EES Visually compare passport/visa photo to traveler requesting departure 0.00 Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler, as required Determine if evidence exists to justify detention, as required Determine if evidence exists to justify detention, as required Determine traveler's stay history (is this relevant?) Locate and review watchlist query results automatically presented by EES, as required down and the properties of the properties	Visually compare photo stored in INS-DOS Datashare to photo in travel			0.00	
documents to person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler (as required) Verify identity Manually review biographic information in passport 0.000 Review biographic information contained in and automatically presented by EES Visually compare passport/visa photo to traveler requesting departure Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler, as required Determine if evidence exists to justify detention, as required Determine traveler's stay history (is this relevant?) Locate and review watchlist query results automatically presented by EES, as required Make departure decision O.01 Collect 19-4 (if applicable) Enter departure data via APIS manifest data Enter departure fictory of the departure deck process, as required O.08 Refer for secondary check Exit-Air Perform Secondary Check (if applicable) Capture Biometric Identifier 2 (Active/Photograph) Capture Biometric Identifier 3 (Active) Authenticate travel document, as required Capture Biometric Identifier 3 (Active) Authenticate Insurando auther of the process of automated presentation of relevant visa fraud data as presented by PAU Visually analyze travel document for all required seals, watermarks, etc. 0.00 Review results of automated presentation of biometric data contained in travel document to biometric information in passport and other traveler document and traveler requesting departure (if applicable) Visually compare photo stored in INS-DOS Datashare to photo in travel document and travele	document and traveler requesting entry (if applicable)			0.00	
document to biometric data presented by traveler (as required) Verify identity Review biographic information in passport Review biographic information contained in and automatically presented by EES Visually compare passport/visa photo to traveler requesting departure 0.00 Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler, as required 0.01 Determine if evidence exists to justify detention, as required 0.02 Determine traveler's stay history (is this relevant?) Locate and review watchlist query results automatically presented by EES, as required Make departure decision 0.10 Collect 1-94 (if applicable) Enter departure data via APIS manifest data 0.01 Enter departure information into EES via departure check process, as required 0.08 Refer for secondary check Estit-Air Perform Secondary Check (if applicable) Capture Biometric Identifier 1 (Active/Fingerpint) Capture Biometric Identifier 1 (Active/Fingerpint) Capture Biometric Identifier 1 (Active/Photograph) Capture Biometric Identifier 1, dective/Photograph) Capture Biometric Identifier 2 (Active/Photograph) Capture Biometric Identifier 3 (Active) Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc. Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Visually review biographic information in passport and other traveler document obtometric obtometric data presented by traveler Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting departure (if applicable) Visually compare other observable physical characteristics in travel				0.00	
Manually review biographic information in passport Review biographic information contained in and automatically presented by EES Visually compare passport/visa photo to traveler requesting departure 0.00 Visually compare other observable physical characteristics in travel document to person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler, as required Determine if evidence exists to justify detention, as required Determine traveler's stay history (is this relevant?) Locate and review watchlist query results automatically presented by EES, as required Make departure decision Collect 1-94 (if applicable) Enter departure data via APIS manifest data Enter departure data via APIS manifest data Enter departure information into EES via departure check process, as required Refer for secondary check Exit-Air Perform Secondary Check (if applicable) Capture relevant biometric data from traveler, as required Capture Biometric Identifier 1 (Active/Photograph) Capture Biometric Identifier 2 (Active/Photograph) Capture Biometric Identifier 2 (Active/Photograph) Capture Biometric Identifier 2 (Active/Photograph) Capture Biometric Identifier 3 (Active) Authenticate travel document, as required Compare document to shared information within INS regarding fraudulent document travel active recent fraud sizes, etc. Review results of automated presentation of relevant visa fraud data as presented by PAU Visually analyze travel document for all required seals, watermarks, etc. Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting departure (if applicable) Visually compare potor ostored in INS-DOS Datashare to photo in travel document and traveler requesting departure (if applicable) Visually compare other	document to biometric data presented by traveler (as required)			0.01	
Review biographic information contained in and automatically presented by EES Visually compare passport/visa photo to traveler requesting departure 0.00 Visually compare observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler, as required 0.01 Determine if evidence exists to justify detention, as required 0.02 Determine traveler's stay history (is this relevant?) 1.01 1.02 1.03 1.04 1.05 1.06 1.06 1.07 1.07 1.08 1.09 1.09 1.00 1.0					
Visually compare passport/visa photo to traveler requesting departure 0.00 Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler, as required 0.01 Determine if evidence exists to justify detention, as required 0.02 Determine traveler's stay history (is this relevant?) Locate and review watchlist query results automatically presented by EES, as required Make departure decision Collect 1-94 (if applicable) Enter departure data via APIS manifest data Enter departure and via APIS manifest data Enter departure information into EES via departure check process, as required Refer for secondary check Exit-Air Perform Secondary Check (if applicable) Capture Biometric Identifier 1 (Active/Fingerprin) Capture Biometric Identifier 2 (Active/Fingerprin) 10.00 Capture Biometric Identifier 3 (Active) Authenticate travel document, as required Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc. Review results of automated presentation of relevant visa fraud data as presented by PAU Visually analyze travel document for all required seals, watermarks, etc. Review results of automated comparison of biometric data contained in travel document to biometric data prosented by traveler Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting departure (if applicable) Visually compare other observable physical characteristics in travel					
Neview results of automated comparison of biometric data contained in travel documents to person requesting entry (e.g. height, weight, eye color, etc.) 0.00					
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler, as required Determine if evidence exists to justify detention, as required Determine traveler's stay history (is this relevant?) Locate and review watchlist query results automatically presented by EES, as required Determine decision Collect I-94 (if applicable) Enter departure decision Collect I-94 (if applicable) Enter departure data via APIS manifest data Enter departure information into EES via departure check process, as required Revier or secondary check Exit-Air Perform Secondary Check (if applicable) Capture relevant biometric data from traveler, as required Capture relevant biometric data from traveler, as required Capture Biometric Identifier 1 (Active/Fingerprint) Capture Biometric Identifier 2 (Active/Photograph) Capture Biometric Identifier 3 (Active) Authenticate travel document, as required Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc. Review results of automated presentation of relevant visa fraud data as presented by PAU Visually analyze travel document for all required seals, watermarks, etc. 0.00 Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Visually review biographic information in passport and other traveler documents Visually review biographic information in passport and other traveler document and traveler requesting departure (if applicable) Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting departure (if applicable) Visually compare other observable physical characteristics in travel	visually compare passport/visa photo to traveler requesting departure			0.00	
Determine if evidence exists to justify detention, as required Determine traveler's stay history (is this relevant?) Locate and review watchlist query results automatically presented by EES, as required Make departure decision O.01 Collect 1-94 (if applicable) Enter departure data via APIS manifest data Enter departure information into EES via departure check process, as required O.08 Refer for secondary check Exit-Air Perform Secondary Check (if applicable) Capture Biometric Identifier 1 (Active/Fingerprint) Capture Biometric Identifier 1 (Active/Photograph) Capture Biometric Identifier 3 (Active) Authenticate travel document, as required Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc. Review results of automated presentation of relevant visa fraud data as presented by PAU Visually analyze travel document for all required seals, watermarks, etc. Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Visually review biographic information in passport and other traveler documents Visually review biographic information in passport and other travel document and traveler requesting departure (if applicable) Visually compare other observable physical characteristics in travel Visually compare other observable physical characteristics in travel				0.00	
Determine traveler's stay history (is this relevant?) Locate and review watchlist query results automatically presented by EES, as required Make departure decision Collect I-94 (if applicable) Enter departure data via APIS manifest data Enter departure information into EES via departure check process, as required Enter departure information into EES via departure check process, as required Refer for secondary check Exit-Air Perform Secondary Check (if applicable) Capture relevant biometric data from traveler, as required Capture Biometric Identifier 1 (Active/Fingerprint) Capture Biometric Identifier 2 (Active/Photograph) Capture Biometric Identifier 3 (Active) Authenticate travel document, as required Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc. Review results of automated presentation of relevant visa fraud data as presented by PAU Visually analyze travel document for all required seals, watermarks, etc. Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Visually review biographic information in pasport and other traveler documents Visually review biographic information in pasport and other travel document and traveler requesting departure (if applicable) Visually compare other observable physical characteristics in travel Visually compare other observable physical characteristics in travel				0.01	
Locate and review watchlist query results automatically presented by EES, as required Make departure decision Collect I-94 (if applicable) Enter departure data via APIS manifest data Enter departure information into EES via departure check process, as required Double Exit-Air Perform Secondary Check (if applicable) Capture relevant biometric data from traveler, as required Capture relevant biometric Identifier 1 (Active/Fingerprint) Capture Biometric Identifier 2 (Active/Photograph) Capture Biometric Identifier 3 (Active) Authenticate travel document, as required Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc. Review results of automated presentation of relevant visa fraud data as presented by PAU Visually analyze travel document for all required seals, watermarks, etc. Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Visually review biographic information in passport and other traveler documents Visually review biographic information in passport and other traveler document and traveler requesting departure (if applicable) Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting departure (if applicable) Visually compare other observable physical characteristics in travel	Determine if evidence exists to justify detention, as required			0.02	
required Make departure decision Collect 1-94 (if applicable) Enter departure data via APIS manifest data Enter departure information into EES via departure check process, as required Enter departure information into EES via departure check process, as required Enter departure information into EES via departure check process, as required Exit-Air Perform Secondary Check (if applicable) Capture Biometric Identifier 1 (Active/Fingerprint) Capture Biometric Identifier 1 (Active/Fingerprint) Capture Biometric Identifier 3 (Active) Authenticate travel document, as required Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc. Review results of automated presentation of relevant visa fraud data as presented by PAU Visually analyze travel document for all required seals, watermarks, etc. Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Visually review biographic information in passport and other traveler documents Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting departure (if applicable) Visually compare other observable physical characteristics in travel Visually compare other observable physical characteristics in travel				0.01	
Collect I-94 (if applicable) Enter departure data via APIS manifest data Enter departure information into EES via departure check process, as required 0.08 Refer for secondary check 2.001 Exit-Air Perform Secondary Check (if applicable) Capture relevant biometric data from traveler, as required 15.00 Capture relevant biometric Identifier 1 (Active/Fingerprint) 10.00 Capture Biometric Identifier 2 (Active/Photograph) 2.00 Capture Biometric Identifier 3 (Active) 3.00 Authenticate travel document, as required Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc. Review results of automated presentation of relevant visa fraud data as presented by PAU Visually analyze travel document for all required seals, watermarks, etc. 0.00 Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Visually review biographic information in passport and other traveler documents Visually review biographic information in passport and other traveler documents Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting departure (if applicable) Visually compare other observable physical characteristics in travel				0.01	
Enter departure data via APIS manifest data Enter departure information into EES via departure check process, as required 0.08 Refer for secondary check Exit-Air Perform Secondary Check (if applicable) Capture relevant biometric data from traveler, as required Capture relevant biometric Identifier 1 (Active/Fingerprint) Capture Biometric Identifier 2 (Active/Photograph) Capture Biometric Identifier 3 (Active) Authenticate travel document, as required Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc. Review results of automated presentation of relevant visa fraud data as presented by PAU Visually analyze travel document for all required seals, watermarks, etc. 0.00 Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Visually review biographic information in passport and other traveler documents Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting departure (if applicable) Visually compare other observable physical characteristics in travel Visually compare other observable physical characteristics in travel					
Enter departure information into EES via departure check process, as required Refer for secondary check Exit-Air Perform Secondary Check (if applicable) Capture Perform Secondary Check (if applicable) Capture Biometric Identifier 1 (Active/Fingerprint) Capture Biometric Identifier 2 (Active/Fingerprint) Capture Biometric Identifier 3 (Active) Capture Biometric Identifier 3 (Active) Authenticate travel document, as required Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc. Review results of automated presentation of relevant visa fraud data as presented by PAU Visually analyze travel document for all required seals, watermarks, etc. Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Visually review biographic information in passport and other traveler documents Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting departure (if applicable) Visually compare other observable physical characteristics in travel Visually compare other observable physical characteristics in travel					
Refer for secondary check Exit-Air Perform Secondary Check (if applicable) Capture Relevant biometric data from traveler, as required Capture Biometric Identifier 1 (Active/Fingerprint) Capture Biometric Identifier 2 (Active/Photograph) Capture Biometric Identifier 3 (Active) Capture Biometric Identifier 3 (Active) Authenticate travel document, as required Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc. Review results of automated presentation of relevant visa fraud data as presented by PAU Visually analyze travel document for all required seals, watermarks, etc. Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Visually review biographic information in passport and other traveler documents Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting departure (if applicable) Visually compare other observable physical characteristics in travel	•				
Exit-Air Perform Secondary Check (if applicable) Capture relevant biometric data from traveler, as required Capture Biometric Identifier 1 (Active/Fingerprint) Capture Biometric Identifier 2 (Active/Photograph) Capture Biometric Identifier 3 (Active) Authenticate travel document, as required Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc. Review results of automated presentation of relevant visa fraud data as presented by PAU Visually analyze travel document for all required seals, watermarks, etc. Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Visually review biographic information in passport and other traveler documents Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting departure (if applicable) Visually compare other observable physical characteristics in travel					
Capture relevant biometric data from traveler, as required Capture Biometric Identifier 1 (Active/Fingerprint) Capture Biometric Identifier 2 (Active/Photograph) Capture Biometric Identifier 3 (Active) 3.00 Authenticate travel document, as required Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc. Review results of automated presentation of relevant visa fraud data as presented by PAU Visually analyze travel document for all required seals, watermarks, etc. 0.00 Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Visually review biographic information in passport and other traveler documents Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting departure (if applicable) Visually compare other observable physical characteristics in travel	•			0.01	
Capture Biometric Identifier 1 (Active/Fingerprint) Capture Biometric Identifier 2 (Active/Photograph) Capture Biometric Identifier 3 (Active) Capture Biometric Identifier 3 (Active) Authenticate travel document, as required Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc. Review results of automated presentation of relevant visa fraud data as presented by PAU Visually analyze travel document for all required seals, watermarks, etc. O.00 Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Visually review biographic information in passport and other traveler documents Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting departure (if applicable) Visually compare other observable physical characteristics in travel					
Capture Biometric Identifier 2 (Active/Photograph) 2.00 Capture Biometric Identifier 3 (Active) 3.00 Authenticate travel document, as required Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc. Review results of automated presentation of relevant visa fraud data as presented by PAU Visually analyze travel document for all required seals, watermarks, etc. Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Visually review biographic information in passport and other traveler documents Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting departure (if applicable) Visually compare other observable physical characteristics in travel					
Capture Biometric Identifier 3 (Active) Authenticate travel document, as required Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc. Review results of automated presentation of relevant visa fraud data as presented by PAU Visually analyze travel document for all required seals, watermarks, etc. Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Visually review biographic information in passport and other traveler documents Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting departure (if applicable) Visually compare other observable physical characteristics in travel					
Authenticate travel document, as required Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc. Review results of automated presentation of relevant visa fraud data as presented by PAU Visually analyze travel document for all required seals, watermarks, etc. Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Visually review biographic information in passport and other traveler documents Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting departure (if applicable) Visually compare other observable physical characteristics in travel					
Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc. Review results of automated presentation of relevant visa fraud data as presented by PAU Visually analyze travel document for all required seals, watermarks, etc. 0.00 Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Visually review biographic information in passport and other traveler documents Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting departure (if applicable) Visually compare other observable physical characteristics in travel					
Presented by PAU Visually analyze travel document for all required seals, watermarks, etc. 0.00 Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Visually review biographic information in passport and other traveler documents Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting departure (if applicable) Visually compare other observable physical characteristics in travel				0.00	
Visually analyze travel document for all required seals, watermarks, etc. 0.00 Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Visually review biographic information in passport and other traveler documents Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting departure (if applicable) Visually compare other observable physical characteristics in travel				0.50	
document to biometric data presented by traveler Visually review biographic information in passport and other traveler documents Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting departure (if applicable) Visually compare other observable physical characteristics in travel	· · · · · ·			0.00	
documents Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting departure (if applicable) Visually compare other observable physical characteristics in travel	*			0.50	
Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting departure (if applicable) Visually compare other observable physical characteristics in travel				0.00	
Visually compare other observable physical characteristics in travel	Visually compare photo stored in INS-DOS Datashare to photo in travel			0.00	
etc.)	Visually compare other observable physical characteristics in travel documents to traveler requesting departure (e.g. height, weight, eye color,			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler				0.50	

Mission-Essential Task List (METL) - Primary	% Time by Step	Baseline Cycle Time (in Seconds)	Offeror Cycle Time (in Seconds	Revised Cycle Time- (% change)
Manually review biographic information in passport			0.00	
Review biographic information contained in and automatically presented by EES			0.50	
Visually compare passport/visa photo to traveler requesting departure			0.00	
Visually compare other observable physical characteristics in travel documents to traveler requesting departure (e.g. height, weight, eye color, etc.)			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Determine traveler's citizenship through examination of travel document and/or oral declaration			0.50	
Interview traveler to clarify stay history			10.00	
Determine if personal search of traveler is required			10.00	
If necessary, perform search to locate contraband or other targeted materials			10.00	
Review available information on traveler			2.50	
Review additional supporting documentation (non-travel)			2.00	
Query/re-query EES			0.50	
Make final departure decision			0.30	
Allow traveler to depart			0.10	
Process for '241' Proceeding			0.10	
Process for Criminal Prosecution			0.10	

Port Overview

High volume with longest visitor vehicle processing time Peace Arch, WA

Top 50 POE number: 32 Total travelers: 3,142,762 per year

NIV: approx. 5%

Visitor vehicle processing time: 45 sec

Peace Arch, WA					
Mission-Essential Task List (METL) - Primary	% Time by Step	Baseline Cycle Time (in Seconds)	Offeror Cycle Time (in Seconds	Revised Cycle Time- (% change)	
Entry-Air		!			
Pre-screen travelers			NA		
Perform Primary Inspection			0.50		
Retrieve passenger's record			0.02		
Scan travel document for automated record retrieval			0.02		
Review passenger record			0.11		
Review pre-screen analysis results			0.05		
Review automated presentation of biographic data			0.03		
Review automated presentation of biometric data			0.03		
Capture relevant biometric data from traveler			0.03		
Capture Biometric Identifier 1 (Passive Capture)			0.00		
Capture Biometric Identifier 2 (Active Capture)			0.03		
Authenticate travel document			0.03		
Compare document to shared information within INS regarding fraudulent			0.03		
document trends, recent fraud issues, etc.			0.00		
Review results of automated presentation of relevant passport/visa/travel document fraud data as presented by PAU			0.01		
Visually analyze travel document for all required seals, watermarks, etc.			0.00		
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.01		
Visually review biographic information in passport and other traveler documents			0.00		
Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable)			0.00		
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.00		
Review results of automated comparison of biometric data contained in travel			0.00		
document to biometric data presented by traveler			0.01		
Verify identity			0.02		
Manually review biographic information in passport and other travel documents			0.00		
Review biographic information contained in and automatically presented by EES			0.01		
Visually compare passport/visa photo to traveler requesting entry			0.00		
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.00		
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.01		
Determine traveler's citizenship through examination of travel document and/or oral declaration			0.06		
Notify appropriate law enforcement personnel if "lookout" exists			0.03		
Continue with inspection if not U.S. citizen			0.03		
Determine if evidence exists to justify inadmissibility			0.16		
Interview traveler to ensure purpose of visit coincides with requested visa classification			0.08		
Interview traveler to exclude existence of conditions of inadmissibility			0.08		
Make final admission decision			0.08		
Complete and collect I-94 (if applicable)			0.00		
Create/modify passenger record in EES			0.08		
Alert Secondary Inspectors for reason for either enforcement or administrative					

Mission-Essential Task List (METL) - Primary	% Time by Step	Baseline Cycle Time (in Seconds)	Offeror Cycle Time (in Seconds	Revised Cycle Time- (% change)
Perform Administrative Processing (e.g. immigrant visas, NSEERS, etc.)			38.58	
Secondary Inspection (if applicable) Access EES to review reason for referral to administrative secondary				
			0.25	
Capture relevant biometric data from traveler, as required Capture Biometric Identifier 1 (Active/Fingerprint)			3.00 2.50	
Capture Biometric Identifier 2 (Active/Photograph)			0.50	
Authenticate travel document, as required Compare document to shared information within INS regarding fraudulent			1.50	
document trends, recent fraud issues, etc.			0.00	
Review results of automated presentation of relevant visa fraud data as presented by PAU			0.50	
Visually analyze travel document for all required seals, watermarks, etc.			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Visually review biographic information in passport and other traveler documents			0.00	
Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable)			0.00	
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Verify identity, as required			2.50	
Manually review biographic information in passport			0.00	
Review biographic information contained in and automatically presented by EES			0.50	
Visually compare passport/visa photo to traveler requesting entry			1.00	
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.50	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Determine traveler's citizenship through examination of travel document and/or oral declaration			1.00	
Review application materials for sufficiency and to identify inconsistencies			4.50	
Review additional supporting documentation (non-travel, e.g. birth certificates)			2.00	
Query EES to review application materials for sufficiency and to identify inconsistencies			0.50	
Interview traveler as required			2.00	
Interview traveler to determine intent			9.00	
Complete appropriate administrative forms, as required Make final admission decision			15.00 1.83	
Collect I-94 (if applicable)			0.00	
Enter entry information into EES			0.83	
Seek Supervisor concurrance on denials/waivers				
Notify traveler of District Office requirements, as required Alert appropriate personnel of referral to enforcement secondary processing			0.83	
			0.17	
Entry-Air		1	1 1	
Perform Enforcement Processing (e.g. suspected document fraud, suspected alien smuggling, etc.) Secondary Inspection (if applicable)			49.78	
Access EES to review reason for referral to administrative secondary			0.25	
Capture relevant biometric data from traveler, as required			4.20	
Capture Biometric Identifier 1 (Active/Fingerprint) Capture Biometric Identifier 2 (Active/Photograph)			2.50 0.50	
Capture Biometric Identifier 3 (Active)			0.60	
Capture Biometric Identifier 4 (Active)			0.60	
Authenticate travel document, as required			1.50	
Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc.			0.00	
Review results of automated presentation of relevant visa fraud data as presented by PAU			0.50	
Visually analyze travel document for all required seals, watermarks, etc.			0.00	

Mission-Essential Task List (METL) - Primary	% Time by Step	Baseline Cycle Time (in Seconds)	Offeror Cycle Time (in Seconds	Revised Cycle Time- (% change)
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Visually review biographic information in passport and other traveler documents			0.00	
Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable)			0.00	
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Verify identity, as required Manually review biographic information in passport			2.00 0.00	
Review biographic information contained in and automatically presented by			0.50	
EES Visually compare passport/visa photo to traveler requesting entry			1.00	
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Determine traveler's citizenship through examination of travel document and/or oral declaration			1.00	
Review application materials for sufficiency and to identify			7.50	
inconsistencies Review additional supporting documentation (non-travel, e.g. birth certificates)			4.00	
Query EES to review application materials for sufficiency and to identify inconsistencies			0.50	
Interview traveler as required			3.00	
Interview traveler to determine intent			16.33	
Perform personal search of traveler, as required Make final admission decision			15.00 1.66	
Issue entry receipt (if applicable)			0.83	
Enter entry information into EES			0.83	
Adverse action Process for Expedited Removal			0.34	
Process for Withdrawal of Application			0.34	
Process for Deferred Inspection			0.34	
Process for Refusal Asylum (Credible Fear) Referrals			0.34	
Process for Criminal Prosecution			0.34	
Complete Deferred Inspection (if applicable, at District Office)			0.34	
Entry-Land		45		
Perform Primary Inspection (vehicle, Visitor) Retrieve passenger's record	0%	45 0		
Scan travel document for automated record retrieval	0%	0		
Review passenger record	8%	4		
Review automated presentation of biographic data	8%	4		
Review automated presentation of biometric data	0%	0		
Capture relevant biometric data from traveler as required Capture Biometric Identifier 1 (Active Capture)	0% 0%	0		
Capture Biometric Identifier 2 (Active Capture)	0%	0		
Authenticate travel document	40%	18		
Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc.	8%	4		
Review results of automated presentation of relevant passport/visa/travel document fraud data as presented by PAU	0%	0		
Visually analyze travel document for all required seals, watermarks, etc.	8%	4		
Review results of automated comparison of biometric data contained in travel document to biometric data contained in INS systems and (if applicable) those presented by traveler	0%	0		
Visually review biographic information in passport and other traveler documents	8%	4		
Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable)	0%	0		
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)	15%	7		
Review results of automated comparison of biometric data contained in travel document to biometric data contained in INS systems and (if applicable) those presented by traveler	0%	0		

Mission-Essential Task List (METL) - Primary	% Time by Step	Baseline Cycle Time (in Seconds)	Offeror Cycle Time (in Seconds	Revised Cycle Time- (% change)
Verify identity	25%	11		
Manually review biographic information in passport and other travel	8%	4		
documents Review biographic information contained in and automatically presented by				
EES	0%	0		
Visually compare passport/visa photo to traveler requesting entry Visually compare other observable physical characteristics in travel	8%	4		
visually compare one: observable physical characteristics in tavel documents to person requesting entry (e.g. height, weight, eye color, etc.)	8%	4		
Review results of automated comparison of biometric data contained in travel document to biometric data contained in INS systems and (if applicable) those presented by traveler	0%	0		
Determine traveler's citizenship through examination of travel document and/or oral declaration	5%	2		
Notify appropriate law enforcement personnel if "lookout" exists	3%	1		
Continue with inspection if not U.S. citizen	2%	1		
Determine if evidence exists to justify inadmissibility Interview traveler to ensure purpose of visit coincides with requested visa	20%	9		
classification Interview traveler to exclude existence of conditions of inadmissibility	10%	4		
·	10%	4		
Make final admission decision	2%	1	0.00	
Collect I-94 (if applicable) Create/modify passenger record in EES		-	0.00	
Alert Secondary Inspectors for reason for either enforcement or administrative				
processing inspection.		-	0.00	
Entry-Land				
Pre-screen travelers (vehicle, DCL) Perform requisite risk analysis, records retrieval, other available data,				
etc.				
Determine if evidence exists to suggest inadmissibility (e.g. known security		No Automat	ion Impact	
threat, prior unlawful presence, etc.) Identify potentially high-risk individuals			•	
Create/modify passenger record in EES (local lookout?)				
Perform Primary Inspection (vehicle, Citizen)		27		
Retrieve passenger's record	5%	1		
Scan travel document for automated record retrieval Review passenger record	5% 14%	4		
Review PAU analysis results	5%	1		
Review automated presentation of biographic data	5%	1		
Review automated presentation of biometric data	5%	1		
Capture relevant biometric data from traveler as required Capture Biometric Identifier 1 (Active Capture)	0%	0		
Capture Biometric Identifier 2 (Active Capture)	0%	0		
Authenticate travel document, as required	42%	11		
Compare document to shared information within INS regarding fraudulent				
	9%	3		
document trends, recent fraud issues, etc. Review results of automated presentation of relevant passport/visa/travel document fraud data as presented by PAU	0%	0		
Review results of automated presentation of relevant passport/visa/travel document fraud data as presented by PAU	0%	0		
Review results of automated presentation of relevant passport/visa/travel document fraud data as presented by PAU Visually analyze travel document for all required seals, watermarks, etc. Review results of automated comparison of biometric data contained in travel	0% 9%	3		
Review results of automated presentation of relevant passport/visa/travel document fraud data as presented by PAU Visually analyze travel document for all required seals, watermarks, etc. Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Visually review biographic information in passport and other traveler	0% 9% 0%	3		
Review results of automated presentation of relevant passport/visa/travel document fraud data as presented by PAU Visually analyze travel document for all required seals, watermarks, etc. Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Visually review biographic information in passport and other traveler documents Visually compare photo stored in INS-DOS Datashare to photo in travel	0% 9% 0%	0 3 0		
Review results of automated presentation of relevant passport/visa/travel document fraud data as presented by PAU Visually analyze travel document for all required seals, watermarks, etc. Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Visually review biographic information in passport and other traveler documents Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable) Visually compare other observable physical characteristics in travel	0% 9% 0% 5%	0 3 0 3		
Review results of automated presentation of relevant passport/visa/travel document fraud data as presented by PAU Visually analyze travel document for all required seals, watermarks, etc. Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Visually review biographic information in passport and other traveler documents Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable) Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel	0% 9% 0% 9% 5%	0 3 0 3 1		
Review results of automated presentation of relevant passport/visa/travel document fraud data as presented by PAU Visually analyze travel document for all required seals, watermarks, etc. Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Visually review biographic information in passport and other traveler documents Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable) Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler	0% 9% 0% 9% 5% 9%	0 3 0 3 1 3		
Review results of automated presentation of relevant passport/visa/travel document fraud data as presented by PAU Visually analyze travel document for all required seals, watermarks, etc. Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Visually review biographic information in passport and other traveler documents Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable) Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Verify identity Manually review biographic information in passport and other travel documents Review biographic information contained in and automatically presented by	0% 9% 0% 9% 5% 9% 26%	0 3 0 3 1 3 0		
Review results of automated presentation of relevant passport/visa/travel document fraud data as presented by PAU Visually analyze travel document for all required seals, watermarks, etc. Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Visually review biographic information in passport and other traveler documents Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable) Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Verify identity Manually review biographic information in passport and other travel documents Review biographic information contained in and automatically presented by EES	0% 9% 0% 9% 5% 9% 7%	0 3 0 3 1 3 0 7 2		
Review results of automated presentation of relevant passport/visa/travel document fraud data as presented by PAU Visually analyze travel document for all required seals, watermarks, etc. Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Visually review biographic information in passport and other traveler documents Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable) Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Verify identity Manually review biographic information in passport and other travel documents Review biographic information contained in and automatically presented by	0% 9% 0% 9% 5% 9% 0% 0%	0 3 0 3 1 3 0 7 2		

Mission-Essential Task List (METL) - Primary	% Time by Step	Baseline Cycle Time (in Seconds)	Offeror Cycle Time (in Seconds	Revised Cycle Time- (% change)
Determine if evidence exists to justify inadmissibility	9%	3		
Interview traveler to ensure purpose of visit coincides with requested visa				
classification	5%	1		
Interview traveler to exclude existence of conditions of inadmissibility	5%	1		
Make final admission decision	5%	1		
Create/modify passenger record in EES	0%		0.00	
Alert Secondary Inspectors for reason for referral (IBIS hit, Inspector Discretion, NSEERS Registration, Major Document Deficiencies)	5%		0.00	
Entry-Land Perform Primary Inspection (Pedestrian - Visitor)		N/A		
Retrieve passenger's record	3%	,,		
Scan travel document for automated record retrieval	3%			
Review passenger record	0%			
Review automated presentation of biographic data	0%			
Review automated presentation of biometric data	0%			
Capture relevant biometric data from traveler as required	0%			
Capture Biometric Identifier 1 (Passive Capture)	0%			
Capture Biometric Identifier 2 (Active Capture)	0%			
Authenticate travel document Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc.	35% 8%			
Review results of automated presentation of relevant passport/visa/travel document fraud data as presented by PAU	0%			
Visually analyze travel document for all required seals, watermarks, etc.	8%			
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler	0%			
Visually review biographic information in passport and other traveler documents	8%			
Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable)	0%			
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)	11%			
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler	0%			
Verify identity	24%			
Manually review biographic information in passport and other travel documents	8%			
Review biographic information contained in and automatically presented by EES	0%			
Visually compare passport/visa photo to traveler requesting entry	8%			
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)	8%			
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler	0%			
Determine traveler's citizenship through examination of travel document and/or oral declaration	6%			
Notify appropriate law enforcement personnel if "lookout" exists	3%			
Continue with inspection if not U.S. citizen	3%			
Determine if evidence exists to justify inadmissibility	25%			
Interview traveler to ensure purpose of visit coincides with requested visa classification	13%			
Interview traveler to exclude existence of conditions of inadmissibility	13%			
Make final admission decision	6%			
Collect I-94 (if applicable)			0.00	
Create/modify passenger record in EES Alert Secondary Inspectors for reason for either enforcement or administrative			0.00	
processing inspection. Entry-Land				
Perform Primary Inspection (Pedestrian - Citizen)		N/A		
Retrieve passenger's record	3%			
Scan travel document for automated record retrieval	3%			
Review passenger record	0%			
Review automated presentation of biographic data	0%			
Review automated presentation of biometric data	0%			
Capture relevant biometric data from traveler as required	0%	l		

Mission-Essential Task List (METL) - Primary	% Time by Step	Baseline Cycle Time (in Seconds)	Offeror Cycle Time (in Seconds	Revised Cycle Time- (% change)
Capture Biometric Identifier 1 (Passive Capture)	0%			
Capture Biometric Identifier 2 (Active Capture)	0%			
Authenticate travel document	35%			
Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc.	8%			
Review results of automated presentation of relevant passport/visa/travel document fraud data as presented by PAU	0%			
Visually analyze travel document for all required seals, watermarks, etc.	8%			
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler	0%			
Visually review biographic information in passport and other traveler documents	8%			
Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable)	0%			
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)	11%			
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler	0%			
Verify identity	24%			
Manually review biographic information in passport and other travel documents	8%			
Review biographic information contained in and automatically presented by EES	0%			
Visually compare passport/visa photo to traveler requesting entry	8%			
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)	8%			
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler	0%			
Determine traveler's citizenship through examination of travel document and/or oral declaration	6%			
Notify appropriate law enforcement personnel if "lookout" exists	3%			
Continue with inspection if not U.S. citizen	3%			
Determine if evidence exists to justify inadmissibility	25%			
Interview traveler to ensure purpose of visit coincides with requested visa classification	13%			
Interview traveler to exclude existence of conditions of inadmissibility	13%			
Make final admission decision	6%			
Collect I-94 (if applicable)			0.00	
Create/modify passenger record in EES	I		0.00	

Mission-Essential Task List (METL) - Secondary	% Time by Step	Baseline Cycle Time (in Minutes)	Offeror Cycle Time (in Minutes	Revised Cycle Time- (% change)
Perform Secondary - Administrative Processing (e.g.,				
immigrant visas, NSEERS, etc.) Secondary Inspection (if		34.2		
applicable)				
Access EES to review reason for referral to administrative secondary	3%	1.0		
Capture relevant biometric data from traveler, as required	18%	6.0		
Capture Biometric Identifier 1 (Active/Fingerprint)	15%	5.0		
Capture Biometric Identifier 2 (Active/Photograph)	3%	1.0		
Authenticate travel document, as required	15%	5.0		
Compare document to shared information within INS regarding fraudulent	3%	1.0		
document trends, recent fraud issues, etc.	3%	1.0		
Review results of automated presentation of relevant visa fraud data as	0%	0.0		
presented by PAU	0%	0.0		
Visually analyze travel document for all required seals, watermarks, etc.	3%	1.0		

thocument to biometric data presented by traveler process requesting entry capital comments are consistent of the control of t	Mission-Essential Task List (METL) - Primary	% Time by Step	Baseline Cycle Time (in Seconds)	Offeror Cycle Time (in Seconds	Revised Cycle Time- (% change)
bocuments Socially compare photo stored in INS-DOS Datashare to photo in travel bocument and traveler requesting entry (if applicable)	Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler	0%	0.0		
bocument to browner requesting entry (a.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel bocument to homeric data presented by traveler Verify identity, as required Manually review biographic information in passport Review biographic information contained in an automatically presented by traveler contained in travel bocument to homeric data presented by traveler contained in an automatically presented by the contained in travel bocument to be provided to traveler requesting entry (visually compare passport/visa photo to traveler requesting entry (visually compare passport/visa photo to traveler requesting entry (visually compare other observable physical characteristics in travel document to biometric data presented by traveler Berview results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Determine traveler's citizenship through examination of travel document and office of the contained in travel document to biometric data presented by traveler Determine traveler's citizenship through examination of travel document moderon and declaration Review application materials for sufficiency and to identify monosistencies Review application materials for sufficiency and to identify necessary application materials for sufficiency and to identify	Visually review biographic information in passport and other traveler documents	3%	1.0		
Becureurs to person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Verify identity, as required Manually review biographic information in passport Review biographic information contained in and automatically presented by 10% BES Visually compare passport/visa photo to traveler requesting entry Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Determine traveler's citienship through examination of travel document and/or oral determined. Review application materials for sufficiency and to identify menosistencies Review application materials for sufficiency and to identify menosistencies Review application materials for sufficiency and to identify menosistencies Review application materials for sufficiency and to identify menosistencies Review application materials for sufficiency and to identify menosistencies Review application materials for sufficiency and to identify menosistencies Review application materials for sufficiency and to identify menosistencies Review application materials for sufficiency and to identify menosistencies Review application materials for sufficiency and to identify menosistencies Review application materials for sufficiency and to identify menosistencies Review application materials for sufficiency and to identify menosistencies Review application materials for sufficiency and to identify menosistencies Review application materials for sufficiency and to identify menosistencies Review application mat	Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable)	3%	1.0		
Secretarity and presented by traveler 0% 0.0	Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)	3%	1.0		
Manually review biographic information contained in and automatically presented by BES BES One of	Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler	0%	0.0		
Review biographic information contained in and automatically presented by EES Visually compare passport/visa photo to traveler requesting entry Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Review results of automated comparison of biometric data contained in travel document and for oral declaration Review application materials for sufficiency and to identify nemosistencies Review additional supporting documentation (non-travel, e.g. birth certificates) Ouery EES to review application materials for sufficiency and to identify nemosistencies Interview traveler as required 4% 4,9 Interview traveler as required 4% Interview traveler to determine intent 10% 3,5 Interview traveler to determine intent 10% 3,5 Interview information into EES Notificated to the propriet of the propriet administrative forms, as required 40,0 Interview information into EES 10,95 Notificated to the propriet of the propriet administrative forms, as required 10,90 Alest appropriate personnel of referral Entry-Land Perform Secondary - Enforcement (e.g., suspected document fraud, suspected alien smuggling, etc.) Secondary Interview and the proprietal personnel of referral Entry-Land Perform Secondary - Enforcement (e.g., suspected document fraud, suspected alien smuggling, etc.) Secondary Interview to shared information within INS regarding fraudulent document fraud, suspected alien smuggling, etc.) Secondary Interview to shared information within INS regarding fraudulent document to shared information of Februal Visually analyses are document of shared for the propriate personnel of the propriate personnel of the propriate document of shared information of Pelvant visa fraud data as presented by PAU Visually compare document for all required seals, watermarks, etc. 3% 1.0 Review results of	Verify identity, as required	12%	4.0		
Sissually compare passport/visa photo to traveler requesting entry Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Determine traveler's citizenship through examination of travel document and/or oral declaration Review application materials for sufficiency and to identify neon-steadness Review application materials for sufficiency and to identify neon-steadness Review application materials for sufficiency and to identify neon-steadness Review application materials for sufficiency and to identify neon-steadness Review application materials for sufficiency and to identify neon-steadness Review application materials for sufficiency and to identify neon-steadness Review application materials for sufficiency and to identify neon-steadness Review application materials for sufficiency and to identify neon-steadness Review application materials for sufficiency and to identify neon-steadness Review application materials for sufficiency and to identify neon-steadness Review application materials for sufficiency and to identify neon-steadness Review application and to incomplete appropriate administrative forms, as required 10% 3.5 100 Review traveler to determine intent 10% 3.5 100 Review traveler of District Office requirements, as required 10% 0.00 Review review for the review forms as required 10% 0.00 Review review for the review forms as required 10% 0.00 Review review for the review review forms as required 10% 0.00 Review review forms for referral to enforcement secondary 10% 0.01 Review review forms for referral to enforcement secondary 10% 0.01 Review review forms for referral to enforcement secondary 10% 0.01 Review review forms for referral to enforcement secondary 10% 0.01 Review review forms for referral to enforcement secondary 10% 0.00 Review review		3%	1.0		
Visually compare passport/visa photo to traveler requesting entry Visually compare passport/visa photo to traveler requesting entry Visually compare other observable physical characteristics in travel document to present requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Determine traveler's citizenship through examination of travel document and/or oral declaration Review application materials for sufficiency and to identify menosistencies Review additional supporting documentation (non-travel, e.g., birth certificates) Ouery EES to review application materials for sufficiency and to identify menosistencies Interview traveler as required 4% 4% 1.4 Interview traveler as required Interview traveler to determine intent Documplete appropriate administrative forms, as required Interview traveler to determine intent Outofleet 1-94 (right) glipticable) Complete appropriate administrative forms, as required Make final admission decision Outofleet 1-94 (right) glipticable) Control to the propriate personnel of referral featury-I and Perform Secondary Interview personnel of referral featury-I and Perform Secondary - Enforcement (e.g., suspected document fraud, suspected alien smuggling, etc.) Secondary Interview Interv	EES Review biographic information contained in and automatically presented by	0%	0.0		
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Determine traveler's citizenship through examination of travel document and/or oral declaration Review application materials for sufficiency and to identify monistencies Review additional supporting documentation (non-travel, e.g. birth certificates) Query EES to review application materials for sufficiency and to identify monistencies Review additional supporting documentation (non-travel, e.g. birth certificates) Query EES to review application materials for sufficiency and to identify monistencies Little 19	Visually compare passport/visa photo to traveler requesting entry	3%	1.0		
Determine traveler's citizenship through examination of travel document and/or oral declaration Are Review application materials for sufficiency and to identify inconsistencies Review application materials for sufficiency and to identify inconsistencies Review additional supporting documentation (non-travel, e.g. birth certificates) Query EES to review application materials for sufficiency and to identify inconsistencies Interview traveler as required Available of the support	Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)	6%	2.0		
and/for oral declaration Review application materials for sufficiency and to identify inconsistencies Review application materials for sufficiency and to identify inconsistencies Review application materials for sufficiency and to identify inconsistencies Review application materials for sufficiency and to identify inconsistencies Interview traveler as required Interview traveler as determine intent Complete appropriate administrative forms, as required Interview traveler of betermine intent Complete appropriate administrative forms, as required Interview traveler of District Office requirements, as required Interview reason of referral to enforcement secondary Inspection (if applicable) Interview reason for referral to enforcement secondary Inspection (if applicable) Interview reason for referral to enforcement secondary Inspection (if applicable) Interview reason for referral to enforcement secondary Inspection (if applicable) Interview reason for referral to enforcement secondary Inspection (if applicable) Interview reason for referral to enforcement secondary Inspection (if applicable) Interview reason for referral to enforcement secondary Inspection (if applicable) Interview reason for referral to enforcement secondary Inspection (if applicable) Interview reason for referral to enforcement secondary Inspection (if applicable) Interview reason for referral to enforcement secondary Inspection (if applicable) Interview reason for referral to enforcement secondary Interview reason for referral to enforc	Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler	0%	0.0		
inconsistencies Review additional supporting documentation (non-travel, e.g. birth certificates) Query EES to review application materials for sufficiency and to identify inconsistencies Interview traveler as required Interview traveler to determine intent Complete appropriate administrative forms, as required Interview traveler to determine intent Complete appropriate administrative forms, as required Interview traveler to determine intent Complete appropriate administrative forms, as required Interview traveler to determine intent Complete appropriate administrative forms, as required Interview traveler to determine intent Complete appropriate administrative forms, as required Interview traveler to determine intent Complete appropriate administrative forms, as required Interview traveler to determine intent Complete appropriate administrative forms, as required Interview travel of District Office requirements, as required Interview travel of Interview traveler, as required Interview traveler of Interview traveler of St. 2.0 Capture Biometric Identifier 1 (Active/Fingerprint) Interview traveler of Interview to St. 2.0 Capture Biometric Identifier 2 (Active) Interview traveler of Interview traveler of Interview to St. 2.0 Capture Biometric Identifier 4 (Active) Interview traveler of Interview to St. 2.0 Capture Biometric Identifier 4 (Active) Interview traveler of Interview traveler of Interview to St. 2.0 Capture Biometric Identifier 4 (Active) Interview travel document, as required Interview travel document to shared information within INS regarding fraudulent ocument to shared information within INS regarding fraudulent ocument to shared information in passport and other traveler Interview traveler ocuments Interview traveler ocuments Interview tra	Determine traveler's citizenship through examination of travel document and/or oral declaration	3%	1.0		
Review additional supporting documentation (non-travel, e.g., birth certificates) Query EES to review application materials for sufficiency and to identify inconsistencies Interview traveler as required At 4, 1.4 Interview traveler as required Interview traveler as required intent Interview traveler as required intent Interview traveler as required intent Interview traveler of the determine the dete	Review application materials for sufficiency and to identify	24%	8.2		
Query EES to review application materials for sufficiency and to identify inconsistencies interview traveler as required 4 % 1.4 interview traveler as required 4 1 10% 3.5 interview traveler as required 10% 3.5 interview traveler of District Office requirements, as required 10.00 interview traveler of District Office requirements, as required 10.00 interview to the control of the poly of the control of the control of the poly of the p	inconsistencies Review additional supporting documentation (non-travel, e.g. birth certificates)	6%	1.9		
Interview traveler as required Afw 1.4 Interview traveler to determine intent 10% 3.5 Complete appropriate administrative forms, as required 10% 3.5 Make final admission decision 6% 2.0 Collect 194 (if applicable) 0.00 Enter entry information into EES Notify traveler of District Office requirements, as required 0.090 Alert appropriate personnel of referral 0.000 Entry-Land Perform Secondary - Enforcement (e.g., suspected document fraud, suspected alien smuggling, etc.) Secondary Inspection (if applicable) Capture Biometric Identifier 1 (Active/Fingerprint) 6% 2.0 Capture Biometric Identifier 2 (Active/Fingerprint) 6% 2.0 Capture Biometric Identifier 2 (Active/Fingerprint) 6% 0.0 Capture Biometric Identifier 4 (Active) 0% 0.0 Capture Biometric Identifier 4 (Active) 0% 0.0 Capture Biometric Identifier 4 (Active) 14% 0.0 Capture Biometric Identifier 4 (Active) 15% 0.0 Capture Biometric Identifier 5 (Active Fingerprint) 14% 0.0 Capture Biometric Identifier 6 (Active) 15% 0.0 Capture Biom	Query EES to review application materials for sufficiency and to identify	1/10/	40		
Interview traveler to determine intent Complete appropriate administrative forms, as required 10% 3.5 Make final admission decision 6% 2.0 Collect 194 (if applicable) Enter entry information into EES Notify traveler of District Office requirements, as required 0.95 Notify traveler of District Office requirements, as required 0.90 Alert appropriate personnel of referral 0.00 Entry-Land Perform Secondary - Enforcement (e.g., suspected document fraud, suspected alien smuggling, etc.) Secondary Inspection (if applicable) Capture Biometric Identifier 1 (Active/Fingerprint) 6% 2.0 Capture Biometric Identifier 1 (Active/Fingerprint) 6% 2.0 Capture Biometric Identifier 2 (Active/Photograph) 0% 0.0 Capture Biometric Identifier 4 (Active) 0% 0.0 Capture Biometric Identifier 4 (Active) 0% 0.0 Capture Biometric Identifier 4 (Active) 10% 0.0 Capture Biometric Identifier 5 (Active) 14% 4.8 Review results of automated presentation of relevant visa fraud data as presented by PAU Visually analyze travel document for all required seals, watermarks, etc. Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Visually review biographic information in passport and other traveler document and traveler requesting entry (if applicable) Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable) Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable) Visually compare photo stored in INS-DOS Datashare to photo in travel documents of person requesting entry (if applicable) Visually compare photo stored in INS-DOS Datashare to photo in travel documents of person requesting entry (if applicable) Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable) Visually compare wear to the represented by traveler 0% 0.0 Review results of automated comparison o	inconsistencies				
Complete appropriate administrative forms, as required Make final admission decision 6% 2.0 Collect 194 (if applicable) Enter entry information into EES Notify traveler of District Office requirements, as required Alert appropriate personnel of referral 20,00 Entry-1.and Perform Secondary - Enforcement (e.g., suspected document fraud, suspected alien smuggling, etc.) Secondary Inspection (if applicable) Access EES to review reason for referral to enforcement secondary Inspection (if applicable) Access EES to review reason for referral to enforcement secondary Inspection (if applicable) Access EES to review reason for referral to enforcement secondary Capture Biometric Identifier 1 (Active/Fingerprint) Capture Biometric Identifier 2 (Active/Fingerprint) Capture Biometric Identifier 3 (Active) Capture Biometric Identifier 3 (Active) Capture Biometric Identifier 3 (Active) Capture Biometric Identifier 2 (Active/Photograph) Capture Biometric Identifier 3 (Active) Capture Biometric Identifier 3 (Active) Capture Biometric Identifier 4 (Active) Capture Biometric Identifier 4 (Active) Capture Biometric Identifier 4 (Active) Capture Biometric Identifier 3 (Active) Capture Biometric Identifier 4 (Active) Capture Biometric Identifier 4 (Active) Capture Biometric Identifier 4 (Active) Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc. Review results of automated presentation of relevant visa fraud data as presented by PAU Visually analyze travel document for all required seals, watermarks, etc. 3% 1.0 Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable) Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable) Review results of automated comparison of biometric da	^				
Make final admission decision Collect 194 (if applicable) Enter entry information into EES Notify traveler of District Office requirements, as required Alert appropriate personnel of referral Detry-Land Perform Secondary - Enforcement (e.g., suspected document fraud, suspected alien smuggling, etc.) Secondary Inspection (if applicable) Access EES to review reason for referral to enforcement secondary Capture Biometric Identifier 1 (Active/Fingerprint) Capture Biometric Identifier 2 (Active/Photograph) Capture Biometric Identifier 2 (Active/Photograph) Capture Biometric Identifier 3 (Active) Capture Biometric Identifier 4 (Active) Capture Biometric Identifier 4 (Active) Capture Biometric Identifier 4 (Active) Capture Biometric Identifier 3 (Active) Capture Biometric Identifier 4 (Active) Authenticate travel document, as required Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc. Review results of automated presentation of relevant visa fraud data as presented by PAU Visually analyze travel document for all required seals, watermarks, etc. Review results of automated comparison of biometric data contained in travel documents Visually review biographic information in passport and other traveler documents Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable) Visually compare other observable physical characteristics in travel document and traveler requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler O% O.0 Review results of automated comparison of biometric data contained in travel document and traveler requesting entry (e.g. height, weight, eye color, etc.) Review for part of the presented by traveler O% O.0 Review results of automated comparison of biometric data contained in travel document to biometric data presented by					
Enter entry information into EES Notify traveler of District Office requirements, as required Alert appropriate personnel of referral Entry-Land Perform Secondary - Enforcement (e.g., suspected document fraud, suspected alien smuggling, etc.) Secondary Inspection (if applicable) Access EES to review reason for referral to enforcement secondary Inspection (if applicable) Access EES to review reason for referral to enforcement secondary Capture Biometric Identifier 1 (Active/Fingerprint) Capture Biometric Identifier 1 (Active/Fingerprint) Capture Biometric Identifier 2 (Active/Photograph) Capture Biometric Identifier 3 (Active) Capture Biometric Identifier 4 (Active) Authenticate travel document, as required Compare document to shared information within INS regarding fraudulent document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc. Review results of automated presentation of relevant visa fraud data as presented by PAU Visually analyze travel document for all required seals, watermarks, etc. 3% 1.1 Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Wisually compare photo stored in INS-DOS Datashare to photo in travel documents Visually compare photo stored in INS-DOS Datashare to photo in travel documents to requesting entry (if applicable) Visually compare other observable physical characteristics in travel documents to person requesting entry (if applicable) Visually compare other observable physical characteristics in travel documents to person requesting entry (if applicable) Visually compare other observable physical characteristics in travel document to biometric data presented by traveler 0% 0.0 0.0 0.0 0.0 0.0 0.0 0.0	Make final admission decision				
Notify traveler of District Office requirements, as required Alert appropriate personnel of referral Entry-Land Perform Secondary - Enforcement (e.g., suspected document fraud, suspected alien smuggling, etc.) Secondary Inspection (if applicable) Access EES to review reason for referral to enforcement secondary Capture Biometric Identifier 1 (Active/Fingerprint) Capture Biometric Identifier 2 (Active/Fingerprint) Capture Biometric Identifier 3 (Active/Fingerprint) Capture Biometric Identifier 3 (Active/Fingerprint) Capture Biometric Identifier 3 (Active) Capture Biometric Identifier 3 (Active) Capture Biometric Identifier 4 (Active) O% O.0 Capture Biometric Identifier 3 (Active) Capture Biometric Identifier 4 (Active) O% O.0 Capture Biometric Identifier 4 (Active) Authenticate travel document, as required Compare document to shared information within INS regarding fraudulent document trends, recent fraul sisues, etc. Review results of automated presentation of relevant visa fraud data as presented by PAU Visually analyze travel document for all required seals, watermarks, etc. 3% 1.0 Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Ow Visually compare photo stored in INS-DOS Datashare to photo in travel documents Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel documents to person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel documents to person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler O% 0.0 O.0 O.0 O.0 O.0 O.0 O.0	Collect I-94 (if applicable)				
Alert appropriate personnel of referral Entry-Land Perform Secondary - Enforcement (e.g., suspected document fraud, suspected alien smuggling, etc.) Secondary Inspection (if applicable) Access EES to review reason for referral to enforcement secondary Capture Biometric Identifier 1 (Active/Fingerprint) 6% 2.0 Capture Biometric Identifier 2 (Active/Finderprint) 6% 2.0 Capture Biometric Identifier 2 (Active/Finderprint) 6% 0.0 Capture Biometric Identifier 3 (Active) 0% 0.0 Capture Biometric Identifier 4 (Active) 0% 0.0 Capture Biometric Identifier 4 (Active) 0% 0.0 Capture Biometric Identifier 4 (Active) 10% 0.0 Capture Biometric Identifier 5 (Active) 11% 0% 0.0 Capture Biometric Identifier 6 (Active) 11% 0% 0.0 Capture Biometric Identifier 6 (Active) 11% 0% 0.0 Capture Biometric Identifier 7 (Active) 10% 0.0 Capture Biometric Identifier 8 (Active) 10% 0.0 Capture Biometric Identifier 9 (Active Identifier 10% 0.0 Capture Biometric Identifier 9 (Active Identifier 10% 0.0 Capture Biometric Identifier 9 (Active Identifier 10% 0.0 Captu	•				
Entry-Land Perform Secondary - Enforcement (e.g., suspected document fraud, suspected alien smuggling, etc.) Secondary Inspection (if applicable) Access EES to review reason for referral to enforcement secondary Capture relevant biometric data from traveler, as required Capture Biometric Identifier 1 (Active/Fingerprint) Capture Biometric Identifier 2 (Active/Photograph) Capture Biometric Identifier 3 (Active) Capture Biometric Identifier 4 (Active) Capture Biometric Identifier 4 (Active) O% O.0 Capture Biometric Identifier 4 (Active) Compare document to shared information within INS regarding fraudulent document to shared information within INS regarding fraudulent document to shared information within INS regarding fraudulent document to shared information of relevant visa fraud data as presented by PAU Visually analyze travel document for all required seals, watermarks, etc. Review results of automated presentation of relevant visa fraud data as presented by PAU Visually analyze travel document for all required seals, watermarks, etc. 3% 1.0 Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler 0% 0.0 0.0 4.1.0 Visually review biographic information in passport and other traveler documents Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable) Visually compare other observable physical characteristics in travel document to biometric data presented by traveler 0% 0.0 document to biometric data presented by traveler 0% 0.0 document to biometric data presented by traveler 0% 0.0 document to biometric data presented by traveler 0% 0.0 document to biometric data presented by traveler 0% 0.0 0.0 0.0 0.0 0.0 0.0 0.0					
Inspection (if applicable) Access EES to review reason for referral to enforcement secondary O% 0.1 Capture relevant biometric data from traveler, as required 6% 2.0 Capture Biometric Identifier 1 (Active/Fingerprint) 6% 2.0 Capture Biometric Identifier 2 (Active/Photograph) 0% 0.0 Capture Biometric Identifier 3 (Active) 0% 0.0 Capture Biometric Identifier 3 (Active) 0% 0.0 Capture Biometric Identifier 4 (Active) 0% 0.0 Capture Biometric Identifier 4 (Active) 0% 0.0 Authenticate travel document, as required 29% 9.9 Compare document to shared information within INS regarding fraudulent document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc. Review results of automated presentation of relevant visa fraud data as presented by PAU Visually analyze travel document for all required seals, watermarks, etc. 3% 1.0 Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Visually review biographic information in passport and other traveler document and traveler requesting entry (if applicable) Visually compare other observable physical characteristics in travel document and traveler requesting entry (if applicable) Visually compare other observable physical characteristics in travel document to biometric data presented by traveler O% 0.0 Review results of automated comparison of biometric data contained in travel document to person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler O% 0.0 Capture Biometric data presented by traveler O% 0.0 Capture Biometric Identifier (active) and the property of th	Entry-Land		!	0.00	
Capture relevant biometric data from traveler, as required 6% 2.0 Capture Biometric Identifier 1 (Active/Fingerprint) 6% 2.0 Capture Biometric Identifier 2 (Active/Photograph) 0% 0.0 Capture Biometric Identifier 3 (Active) 0% 0.0 Capture Biometric Identifier 4 (Active) 0% 0.0 Capture Biometric Identifier 5 (Active) 0% 0.0 Capture Biometric Identifier 4 (Active) 0% 0.0 Capture Biometric Identifier 4 (Active) 0% 0.0 Capture Biometric Identifier 5 (Active) 0% 0.0 Capture Biometric Identifier 6 (Active) 0% 0.0 Capture Biometric Identifier 7 (Active) 0% 0.0 Capture Biometric Identifier 8 (Active) 0% 0.0 Capture Biometric Identifier 9 (Active) 0% 0.0 Capture Biometric Identifier 1			34.3		
Capture Biometric Identifier 1 (Active/Fingerprint) 6% 2.0 Capture Biometric Identifier 2 (Active/Photograph) 0% 0.0 Capture Biometric Identifier 3 (Active) 0% 0.0 Capture Biometric Identifier 4 (Active) 0% 0.0 Capture Biometric Identifier 4 (Active) 0% 0.0 Authenticate travel document, as required 29% 9.9 Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc. Review results of automated presentation of relevant visa fraud data as presented by PAU Visually analyze travel document for all required seals, watermarks, etc. Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler 0% 0.0 Visually review biographic information in passport and other traveler documents Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable) Visually compare other observable physical characteristics in travel document to person requesting entry (e.g. height, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler 0% 1.0 Review results of automated comparison of biometric data contained in travel document and traveler requesting entry (e.g. height, eye color, etc.) Review for data presented by traveler 0% 0.0 Review biographic information in passport 22% 4.0 Manually review biographic information in passport 3% 1.0 Review biographic information contained in and automatically presented by 6% 0.0	Access EES to review reason for referral to enforcement secondary	0%	0.1		
Capture Biometric Identifier 2 (Active/Photograph) Capture Biometric Identifier 3 (Active) Capture Biometric Identifier 4 (Active) Authenticate travel document, as required Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc. Compare document to shared information of relevant visa fraud data as presented by PAU Visually analyze travel document for all required seals, watermarks, etc. 3% 1.1 Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Visually review biographic information in passport and other traveler documents Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable) Visually compare other observable physical characteristics in travel document to person requesting entry (e.g. height, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to bometric data presented by traveler 0% 1.0 Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler 0% 0.0 1.0 Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler 0% 0.0 1.0 Review fix identifies a required 12% 4.0 Manually review biographic information in passport Review biographic information contained in and automatically presented by EES	Capture relevant biometric data from traveler, as required	6%	2.0		
Capture Biometric Identifier 3 (Active) Capture Biometric Identifier 4 (Active) Authenticate travel document, as required Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc. Review results of automated presentation of relevant visa fraud data as presented by PAU Visually analyze travel document for all required seals, watermarks, etc. Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Visually review biographic information in passport and other traveler documents Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable) Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel documents to person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler 0% 0.0 Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler 0% 0.0 Verify identity, as required 12% 4.0 Manually review biographic information in passport Review biographic information contained in and automatically presented by EES	Capture Biometric Identifier 1 (Active/Fingerprint)	6%	2.0		
Capture Biometric Identifier 4 (Active) Authenticate travel document, as required Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc. Review results of automated presentation of relevant visa fraud data as presented by PAU Visually analyze travel document for all required seals, watermarks, etc. Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Visually review biographic information in passport and other traveler documents Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable) Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to the properties of a presented by traveler Wisually compare other observable physical characteristics in travel document to the presented by traveler to biometric data presented by traveler Werify identity, as required Manually review biographic information in passport Review biographic information contained in and automatically presented by the presented by the presented by the properties of the properti					
Authenticate travel document, as required Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc. Review results of automated presentation of relevant visa fraud data as presented by PAU Visually analyze travel document for all required seals, watermarks, etc. 3% 1.0 Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Wisually review biographic information in passport and other traveler documents Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable) Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, eye color, etc.) 3% 1.0 Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler 4.0 4.0 4.0 Werify identity, as required 4.0 Manually review biographic information in passport Review biographic information contained in and automatically presented by EES 4.0 6.0 6.0 6.0 6.0 6.0 6.0 6.0					
document trends, recent fraud issues, etc. Review results of automated presentation of relevant visa fraud data as presented by PAU Visually analyze travel document for all required seals, watermarks, etc. 3% 1.0 Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler 0% 0.0 Visually review biographic information in passport and other traveler documents Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable) Visually compare other observable physical characteristics in travel document sto person requesting entry (e.g. height, weight, eye color, etc.) 3% 1.0 Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler 0% 0.0 Verify identity, as required 12% 4.0 Manually review biographic information in passport Review biographic information contained in and automatically presented by escape of the contained in and automatically presented by escape of the contained in and automatically presented by escape of the contained in and automatically presented by escape of the contained in and automatically presented by escape of the contained in and automatically presented by escape of the contained in and automatically presented by escape of the contained in and automatically presented by escape of the contained in and automatically presented by escape of the contained in and escape of the contained in and escape of the contained in travel escape of the contained in and escape of the contained in travel	Authenticate travel document, as required				
Presented by PAU Visually analyze travel document for all required seals, watermarks, etc. 3% 1.0 Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler 0% 0.0 Visually review biographic information in passport and other traveler documents Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable) Visually compare other observable physical characteristics in travel document to person requesting entry (e.g. height, eye color, etc.) 3% 1.0 Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler 0% 0.0 Verify identity, as required Manually review biographic information in passport Review biographic information contained in and automatically presented by EES 0% 0.0	Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc.	14%	4.8		
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Visually review biographic information in passport and other traveler documents Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable) Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Verify identity, as required Manually review biographic information in passport Review biographic information contained in and automatically presented by EES 0% 0.0	presented by PAU	3%	1.1		
Visually review biographic information in passport and other traveler documents Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable) Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Verify identity, as required Manually review biographic information in passport Review biographic information contained in and automatically presented by EES 0% 0.0		3%	1.0		
documents 3% 1.0 Wisually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable) Wisually compare other observable physical characteristics in travel document sto person requesting entry (e.g. height, weight, eye color, etc.) 3% 1.0 Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler 0% 0.0 Werify identity, as required 12% 4.0 Manually review biographic information in passport Review biographic information contained in and automatically presented by EES 0% 0.0	document to biometric data presented by traveler	0%	0.0		
document and traveler requesting entry (if applicable) Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Verify identity, as required Manually review biographic information in passport Review biographic information contained in and automatically presented by EES 1.0 1.0 2.7 4.0 Menually review biographic information contained in and automatically presented by EES	Visually review biographic information in passport and other traveler documents	3%	1.0		
documents to person requesting entry (e.g. height, weight, eye color, etc.) 3% 1.0 Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler 0% 0.0 Verify identity, as required Manually review biographic information in passport Review biographic information contained in and automatically presented by EES 0% 0.0	document and traveler requesting entry (if applicable)	3%	1.0		
document to biometric data presented by traveler Verify identity, as required Manually review biographic information in passport Review biographic information contained in and automatically presented by EES 0% 0.0	documents to person requesting entry (e.g. height, weight, eye color, etc.)	3%	1.0		
Manually review biographic information in passport 3% 1.0 Review biographic information contained in and automatically presented by EES 0% 0.0	Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler	0%	0.0		
Review biographic information contained in and automatically presented by EES 0% 0.0	Verify identity, as required				
	Manually review biographic information in passport Review biographic information contained in and automatically presented by EES				
risuanty compare passiporti visa prioto to naverei requesting entry 5% 1.0	Visually compare passport/visa photo to traveler requesting entry	3%	1.0		

Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)	by Step	Cycle Time (in Seconds)	Cycle Time (in Seconds	Cycle Time- (% change)
	6%	2.0		
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler	0%	0.0		
Determine traveler's citizenship through examination of travel document and/or oral declaration	3%	1.0		
Review available information on traveler to identify inconsistencies	12%	4.0		
Review additional supporting documentation (non-travel, e.g. birth certificates)	6%	2.0		
Query EES to review application materials for sufficiency and to identify inconsistencies	0%	0.0		
Interview traveler, as required	6%	2.0		
Interview traveler to determine intent	15%	5.0		
Perform personal search of traveler, as required	12%	4.0	\longmapsto	
Make final admission decision	3%	1.0		
Issue entry receipt (if applicable)			0.95	
Enter entry information into EES			0.95	
Adverse action Process for Expedited Removal		-	3.34 1.24	
Process for Expedited Removal Process for Withdrawal of Application			0.30	
Process for Deferred Inspection			0.02	
Process for Refusal			1.60	
Asylum (Credible Fear) Referrals			0.05	
Process for Criminal Prosecution			0.13	
Complete Deferred Inspection (if applicable, at District Office)			N/A	
Entry-Sea				
Pre-screen travelers			NA.	
Perform Primary Inspection			0.42	
Retrieve passenger's record			0.02	
Scan travel document for automated record retrieval			0.02	
Review passenger record Review pre-screen analysis results			0.07 0.01	
Review pre-screen analysis results Review automated presentation of biographic data			0.01	
Review automated presentation of biometric data			0.03	
Capture relevant biometric data from traveler			0.13	
Capture Biometric Identifier 1 (Passive Capture)			0.00	
Capture Biometric Identifier 2 (Active Capture)			0.13	
Authenticate travel document			0.03	
Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc.			0.00	
Review results of automated presentation of relevant passport/visa/travel document fraud data as presented by PAU			0.01	
Visually analyze travel document for all required seals, watermarks, etc.			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.01	
Visually review biographic information in passport and other traveler documents			0.00	
Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable)			0.00	
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.01	
Verify identity Manually review biographic information in passport and other travel			0.02	
documents Review biographic information contained in and automatically presented by			0.00	
EES			0.01	
Visually compare passport/visa photo to traveler requesting entry			0.00	
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.01	
Determine traveler's citizenship through examination of travel document and/or oral declaration			0.02	
Notify appropriate law enforcement personnel if "lookout" exists			0.01	

Mission-Essential Task List (METL) - Primary	% Time by Step	Baseline Cycle Time (in Seconds)	Offeror Cycle Time (in Seconds	Revised Cycle Time- (% change)
Determine if evidence exists to justify inadmissibility			0.04	
Interview traveler to ensure purpose of visit coincides with requested visa			0.02	
classification			0.02	
Interview traveler to exclude existence of conditions of inadmissibility			0.02	
Make final admission decision			0.09	
Complete and collect I-94 (if applicable) Create/modify passenger record in EES			0.00	
Alert Secondary Inspectors for reason for either enforcement or administrative			0.08	
processing inspection.			0.01	
Entry-Sea				
Perform Administrative Processing (e.g. immigrant visas, NSEERS, etc.) Secondary Inspection (if applicable)			160.80	
Access EES to review reason for referral to administrative secondary			1.00	
Capture relevant biometric data from traveler, as required			12.00	
Capture Biometric Identifier 1 (Active/Fingerprint)			10.00	
Capture Biometric Identifier 2 (Active/Photograph)			2.00	
Authenticate travel document, as required Compare document to shared information within INS regarding fraudulent			2.00	
document trends, recent fraud issues, etc.			0.00	
Review results of automated presentation of relevant visa fraud data as presented by PAU			0.50	
Visually analyze travel document for all required seals, watermarks, etc.			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Visually review biographic information in passport and other traveler documents			0.00	
Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable)			0.00	
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.50	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Verify identity, as required			1.50	
Manually review biographic information in passport			0.00	
Review biographic information contained in and automatically presented by			0.50	
EES VI II VI V				
Visually compare passport/visa photo to traveler requesting entry Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.00	
			0.50	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Determine traveler's citizenship through examination of travel document and/or oral declaration			1.00	
Review application materials for sufficiency and to identify inconsistencies			5.30	
Review additional supporting documentation (non-travel, e.g. birth certificates)			2.00	
Query EES to review application materials for sufficiency and to identify inconsistencies			0.50	
Interview traveler as required			2.80	
Interview traveler to determine intent Complete appropriate administrative forms, as required			67.00 68.00	
Make final admission decision			3.00	
Collect I-94 (if applicable)			0.00	
Enter entry information into EES			1.00	
Notify traveler of District Office requirements, as required Alert appropriate personnel of referral to enforcement secondary processing.			1.00	
Entry-Sea		<u> </u>		
Perform Enforcement (e.g. suspected document fraud, suspected alien smuggling, etc.) Secondary Inspection (if applicable)			168.78	
Access EES to review reason for referral to enforcement secondary			1.00	
Capture relevant biometric data from traveler, as required			18.00	
Capture Biometric Identifier 1 (Active/Fingerprint)			10.00	
Capture Biometric Identifier 2 (Active/Photograph)			2.00	
Capture Biometric Identifier 3 (Active)			3.00	
Capture Biometric Identifier 4 (Active)			3.00	

Mission-Essential Task List (METL) - Primary	% Time by Step	Baseline Cycle Time (in Seconds)	Offeror Cycle Time (in Seconds	Revised Cycle Time- (% change)
Authenticate travel document, as required			1.50	
Compare document to shared information within INS regarding fraudulent			0.00	
document trends, recent fraud issues, etc.				
Review results of automated presentation of relevant visa fraud data as presented by PAU			0.50	
Visually analyze travel document for all required seals, watermarks, etc.			0.00	
			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Visually review biographic information in passport and other traveler documents			0.00	
Visually compare photo stored in INS-DOS Datashare to photo in travel			0.00	
document and traveler requesting entry (if applicable)			0.00	
Visually compare other observable physical characteristics in travel				
documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Verify identity, as required			1.00	
Manually review biographic information in passport			0.00	
Review biographic information contained in and automatically presented by			0.50	
EES Visually compare passport/visa photo to traveler requesting entry			0.00	
Visually compare other observable physical characteristics in travel			0.00	
documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Determine traveler's citizenship through examination of travel document and/or oral declaration			1.00	
Review available information on traveler to identify inconsistencies			4.50	
Review additional supporting documentation (non-travel, e.g. birth certificates)			2.00	
Query EES to review application materials for sufficiency and to identify inconsistencies			0.50	
Interview traveler, as required			2.00	
Interview traveler to determine intent			67.90	
Perform personal search of traveler, as required			68.88	
Make final admission decision Issue entry receipt (if applicable)			3.00	
Enter entry information into EES			1.00 2.00	
Adverse action			2.00	
Process for Expedited Removal			2.00	
Process for Withdrawal of Application			2.00	
Process for Deferred Inspection			2.00	
Process for Refusal Asylum (Credible Fear) Referrals			2.00	
Process for '240' Proceeding			2.00	
Process for Criminal Prosecution			2.00	
Complete Deferred Inspection (if applicable, at District Office)			2.00	
Exit-Air				
Perform Departure Check			0.38	
Retrieve passenger's record, as required			0.01	
Scan travel document for automated record retrieval Review passenger record, as required			0.01 0.09	
Review passenger record, as required Review pre-screen analysis results			0.03	
Review automated presentation of biographic data			0.03	
Review automated presentation of biometric data			0.03	
Capture relevant data from traveler			0.12	
Capture Biometric Identifier 1 (Active Capture)			0.06	
Capture Biometric Identifier 2 (Active Capture)			0.06	
Authenticate travel document			0.02	
Compare document to shared information within INS regarding fraudulent			0.00	
document trends, recent fraud issues, etc. Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.00	
Visually analyze travel document for all required seals, watermarks, etc.			0.00	

Review results of automated comparison of biometric data contained in travel documents to biometric data presented by traveler (a required) Visually coviney hospide information in passport and other traveler documents and traveler requesting entry (f. gaplicable) Journally coviney hospide information in passport and other traveler documents and traveler requesting entry (f. gaplicable) Review results of automated comparison of biometric data contained in travel documents to person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler (as required) Verify identity Out 1 Verify identity Verify identity Out 1 Visually compare passport/visa photo to traveler requesting departure Out 1 Visually compare passport/visa photo to traveler requesting departure Visually compare other observable physical characteristics in travel document to biometric data presented by traveler, as required Out 1 Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler, as required Determine if evidence exists to justify detention, as required Determine traveler's tay bistory (is this relevant?) Out 1 Determine traveler's tay bistory (is this relevant?) Out 1 Determine traveler's tay bistory (is this relevant?) Out 1 Determine traveler's tay bistory (is this relevant?) Out 1 Determine traveler's tay bistory (is this relevant?) Out 1 Determine traveler's tay bistory (is this relevant?) Out 1 Determine tra	Mission-Essential Task List (METL) - Primary	% Time by Step	Baseline Cycle Time (in Seconds)	Offeror Cycle Time (in Seconds	Revised Cycle Time- (% change)
documents 0.00				0.01	
document and traveler requesting entry (of applicable) Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel documents to biometric data presented by traveler (as required) Verify identity Manually review biographic information in passport Review floragaphic information in passport Review biographic information in passport Manually review biographic information in passport Review biographic information to traveler requesting departure Visually compare passport/visa photo to traveler requesting departure Visually compare other observable physical characteristics in travel documents to preport requesting entry (e.g. beight, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler, as required Determine traveler's stay history (is this relevant?) Determine traveler's stay h				0.00	
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler (as required) Verify identity Manually review biographic information in passport Review hographic information contained in and automatically presented by EES. Visually compare passport/visa photo to traveler requesting departure O.00 Visually compare other observable physical characteristics in travel document to biometric data presented by EES. Visually compare other observable physical characteristics in travel document to biometric data presented by traveler (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler, as required Determine if evidence exists to justify detention, as required Determine traveler's stup history (is this relevant?) Locate and review variethist query results automatically presented by EES, as required Determine traveler's stup history (is this relevant?) Locate and review variethist query results automatically presented by EES, as required Determine traveler's stup history (is this relevant?) Locate and review variethist query results automatically presented by EES, as required Refer for secondary check European (is a presented by EES) and the parture decision Olio 12 (19 (19 (19 (19 (19 (19 (19 (19 (19 (19				0.00	
document to biometric data presented by traveler (as required) Verify identity Review biographic information in passport Review biographic information contained in and automatically presented by EES O.00 Review biographic information contained in and automatically presented by EES Visually compare other observable physical characteristics in travel document to person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Determine if evidence exists to justify detention, as required Determine if evidence exists to justify detention, as required Determine traveler's stay history (is this relevant?) Leates and review auchists query results automatically presented by EES, as required Determine traveler's stay history (is this relevant?) Leates and review auchists query results automatically presented by EES, as required O.01 Make departure decision Collect 194 (if applicable) Enter departure distay and APIS manifest data Enter departure information into EES via departure check process, as required O.08 Refer for secondary check Exist-Air Perform Secondary Check (if applicable) Capture Riometric Identifier 1 (Active Photograph) Capture Biometric Identifier 1 (Active Photograph) Capture Biometric Identifier 2 (Active Photograph) Capture Biometric Identifier 3 (Active Photograph) Capture Biometric Identifier 3 (Active) Authoriticate travel document, as required O.00 Capture Biometric Identifier 3 (Active) Authoriticate travel document, as required O.00 Authoriticate travel document for all required seals, watermarks, etc. O.00 Visually sompare photos ored in INS-DOS Datasbare to photo in travel document to shared information in passport and other traveler document to traveler requesting departure (e.g. height, weight, eye color, etc.	Visually compare other observable physical characteristics in travel			0.00	
Manually review hiographic information contained in and automatically presented by 0.01	document to biometric data presented by traveler (as required)				
Review results of automated comparison of biometric data contained in and automatically presented by EES Visually compare passport/visa photo to traveler requesting departure 0.00 Visually compare other observable physical characteristics in travel document to briometric data presented by traveler, as required 0.00 Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler, as required 0.01 Determine if evidence exists to justify detention, as required 0.02 Determine if evidence exists to justify detention, as required 0.01 Determine traveler's stay history (is this relevant?) 0.01 Locate and review watchlist query results automatically presented by EES, as required 0.01 Collect 1-94 (if applicable) 0.02 Determine information into EES via departure check process, as required 0.08 Refer for secondary Check (if applicable) 0.00 Enter departure information into EES via departure check process, as required 0.08 Refer for secondary Check (if applicable) 0.01 Capture Risometric Identifier 1 (Active/Pinograph) 0.00 Capture Biometric Identifier 2 (Active/Pinograph) 0.00 Capture Biometric Identifier 2 (Active/Pinograph) 0.00 Capture Biometric Identifier 3 (Active Pinograph) 0.00 Compare document to shared information within INS regarding fraudulent document troshared document are required 1.50 Compare document to shared information within INS regarding fraudulent document to biometric data presented by PAL Visually analyze travel document for all required seals, watermarks, etc. 0.00 Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Visually compare photo stored in INS-DOS Datashare to photo in travel documen					
Visually compare passport/visa photo to traveler requesting departure Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler, as required Determine if evidence exists to justify detention, as required Determine if evidence exists to justify detention, as required Determine traveler's stap history (is this relevant?) Locate and review suchbist query results automatically presented by EES, as required Determine traveler's stap history (is this relevant?) Locate and review architist query results automatically presented by EES, as required Determine traveler's tap history (is this relevant?) Locate and review architist query results automatically presented by EES, as required Collect 194 (if applicable) Enter departure data via APIS manifest data Enter departure information into EES via departure check process, as required Collect 194 (if applicable) Enter departure information into EES via departure check process, as required Capture relevant biometric data from traveler, as required Capture relevant biometric data from traveler, as required Capture relevant biometric data from traveler, as required Capture Biometric Heufflier 2 (Active Photograph) Capture Biometric Heufflier 3 (Ac				0.00	
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler as required Determine if evidence exists to justify detention, as required Determine if evidence exists to justify detention, as required Determine traveler's stay history (is this relevant?) Locate and review watchilist query results automatically presented by EES, as required with the required process of the pro				0.01	
documents to person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler, as required Determine if evidence exists to justify detention, as required Determine if evidence exists to justify detention, as required Determine traveler's stay history (is this nelevant?) Locate and review watchlist query results automatically presented by EES, as required Make departure decision Collect 194 (if applicable) Collect 194 (if applicable) Dotton Enter departure data via APIS manifest data Dotton Enter departure data via APIS manifest data Collect 194 (if applicable) Enter departure data via APIS manifest data Collect 194 (if applicable) Enter departure data via APIS manifest data from traveler, as required Capture Biometric Identifier 2 (Active Photograph) 2.00 Capture Biometric Identifier 3 (Active Photograph) 2.00 Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc. Review results of automated presentation of relevant visa fraud data as presented by PAU Visually analyze travel document for all required seals, watermarks, etc. 0.00 Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Visually compare photo stored in INS-DOS Datashare to photo	Visually compare passport/visa photo to traveler requesting departure			0.00	
Determine if evidence exists to justify detention, as required Determine if evidence exists to justify detention, as required Determine traveler's stay history (is this relevant?) Locate and review watchlist query results automatically presented by EES, as required Make departure decision O.01 Collect 1-94 (a papicable) Enter departure data via APIS manifest data Enter departure data via APIS manifest data Enter departure information into EES via departure check process, as required Refer for secondary check Exit-Air Perform Secondary Check (if applicable) Capture Biometric Identifier 1 (Active-Finegreptint) Capture Biometric Identifier 1 (Active-Finegreptint) Capture Biometric Identifier 2 (Active-Pinegreptint) Capture Biometric Identifier 3 (Active) Authenticate travel document, as required 1.50 Compare document to shared information within INS regarding fraudulent document trosher, ercent fraud issues, etc. Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc. Review results of automated presentation of relevant visa fraud data as presented by PAU Visually analyze travel document for all required seals, watermarks, etc. 0.00 Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Visually compare photo stored in INS-DOS Datashare to photo in travel document to biometric data presented by traveler Visually compare photo stored in INS-DOS Datashare to photo in travel document to traveler requesting departure (if applicable) Visually compare other observable physical characteristics in travel document to traveler requesting departure (if a phicable) Visually compare other observable physical characteristics in travel document to traveler requesting departure (if a phicable) Verify identify, as required Manually veriew biographic information in passport Manually veriew biographic information in passport Manually veriew biographic information in passport				0.00	
Determine traveler's stay history (is this relevant?) Locate and review watchlist query results automatically presented by EES, as required make departure decision Collect 1-94 (if applicable) Collect 1-94 (if applicable) Enter departure data via APIS manifest data Refer for secondary check Exit-Air Forform Secondary Check (if applicable) Capture relevant biometric data from traveler, as required Capture relevant biometric data from traveler, as required Capture Biometric Identifier 1 (Active Finagerpin) Capture Biometric Identifier 1 (Active Finagerpin) Capture Biometric Identifier 2 (Active Photograph) Capture Biometric Identifier 3 (Active) Authenticate travel document, as required 1.50 Compare document to shared information within INS regarding fraudulent document tends, recent fraud issues, etc. Review results of automated presentation of relevant visa fraud data as presented by PAU Visually analyze travel document for all required seals, watermarks, etc. Review results of automated comparison of biometric data contained in travel document to share presented by traveler Visually review biographic information in passport and other traveler document and traveler requesting departure (if applicable) Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting departure (if applicable) Visually compare photo stored in INS-DOS Datashare to photo in travel document to biometric data presented by traveler Visually compare photo stored in INS-DOS Datashare to photo in travel documents to traveler requesting departure (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to traveler requesting departure (e.g. height, weight, eye color, etc.) Perfer for Secondary Province and presented by traveler Usually compare passport/visa photo to traveler re				0.01	
Locate and review watchlist query results automatically presented by EES, as required Make departure decision Collect 194 (if applicable) Enter departed data via APIS manifest data Dou'd Enter departed data via APIS manifest data Enter departed data via APIS manifest data Enter departed data via APIS manifest data Refer for secondary check Exit-Air Perform Secondary Check (if applicable) Capture relevant biometric data from traveler, as required August Capture Biometric dentifier 1 (Active Fingerprint) Capture Biometric Identifier 2 (Active Photograph) Capture Biometric Identifier 2 (Active Photograph) Capture Biometric Identifier 3 (Active) Authenticate travel document, as required 1.50 Compare document to shared information within INS regarding fraudulent document tends, recent fraud issues, etc. Review results of automated presentation of relevant visa fraud data as presented by PAU Visually analyze travel document for all required seals, watermarks, etc. Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Visually review biographic information in passport and other traveler documents Visually review biographic information in passport and other traveler documents Visually compare other observable physical characteristics in travel document to biometric data presented by traveler Visually compare other observable physical characteristics in travel document to to iometric data presented by traveler Visually compare photo stored in INS-DOS Datashare to photo in travel document to to iometric data presented by traveler Visually compare photo stored in INS-DOS Datashare to photo in travel document to to iometric data presented by traveler Visually compare photo stored in passport O.00 Review results of automated comparison of biometric data contained in travel document to to iometric data presented by traveler Verify identity, as required Manually review biographic information in passport O.00 Review results	Determine if evidence exists to justify detention, as required			0.02	
India departure decision O.10 Octilect 1-94 (if applicable) Enter departure data via APIS manifest data Enter departure data via APIS manifest data Enter departure information into EES via departure check process, as required O.08 Refer for secondary check Estit-Air Perform Secondary Check (if applicable) Capture relevant biometric data from traveler, as required Capture relevant biometric data from traveler, as required Capture Biometric Identifier 1 (Active/Fingerprint) 10.00 Capture Biometric Identifier 2 (Active/Photograph) Capture Biometric Identifier 3 (Active) Authenticate travel document, as required Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc. Review results of automated presentation of relevant visa fraud data as presented by PAU Visually analyze travel document for all required seals, watermarks, etc. 0.00 Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Visually review biographic information in passport and other traveler documents Visually review biographic information in passport and other traveler documents to traveler requesting departure (if applicable) Visually review biographic information in passport and other traveler documents to traveler requesting departure (if applicable) Visually review biographic information in passport and other traveler documents to traveler requesting departure (if applicable) Visually review biographic information in passport and other traveler documents to traveler requesting departure (if applicable) Visually compare photo stored in INS-DOS Datashare to photo in travel documents to traveler requesting departure (if applicable) Visually compare photo stored in INS-DOS Datashare to photo in travel documents to traveler requesting departure (if applicable) Visually compare photo stored in passport (if applicable) Visually compare passport/visa photo to traveler requesting departure (if applic	Determine traveler's stay history (is this relevant?)			0.01	
Make departure decision Collect 1-94 (if applicable) Enter departure data via APIS manifest data D.0.01 Enter departure data via APIS manifest data Enter departure data via APIS manifest data D.0.01 Enter departure information into EES via departure check process, as required D.0.08 Refer for secondary check Exit-Air Perform Secondary Check (if applicable) Capture Biometric Identifier 1 (Active-Fingerprint) D.0.00 Capture Biometric Identifier 1 (Active-Fingerprint) D.0.00 Capture Biometric Identifier 3 (Active) D.000 Capture Biometric Identifier 1 (Active) Intervel				0.01	
Collect 1-94 (if applicable) Enter departure data via APIS manifest data Enter departure data via APIS manifest data Enter departure data via APIS manifest data Refer for secondary check Exit-Air Perform Secondary Check (if applicable) Capture Revalut biometric data from traveler, as required Exit-Air Perform Secondary Check (if applicable) Capture Biometric Identifier 1 (Active/Fingerprint) Capture Biometric Identifier 2 (Active/Photograph) Capture Biometric Identifier 3 (Active) Authenticate travel document, as required Capture Biometric Identifier 3 (Active) 3.00 Authenticate travel document, as required Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc. Review results of automated presentation of relevant visa fraud data as presented by PAU Visually analyze travel document for all required seals, watermarks, etc. Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Visually review biographic information in passport and other traveler document to biometric data presented by traveler Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting departure (if applicable) Visually compare photo stored in INS-DOS Datashare to photo in travel documents to traveler requesting departure (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Visually review biographic information in passport Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Verify identity, as required Manually review biographic information in passport Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Visually compare passport/visa photo to traveler requesting departure Visually compare passport/visa	*			0.10	
Enter departure data via APIS manifest data Enter departure information into EES via departure check process, as required Refer for secondary check Exit-Air Perform Secondary Check (if applicable) Capture relevant biometric data from traveler, as required Capture relevant biometric data from traveler, as required Capture Biometric Identifier 1 (Active/Fingerprint) 10.00 Capture Biometric Identifier 3 (Active) Authenticate travel document, as required Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc. Review results of automated presentation of relevant visa fraud data as presented by PAU Visually analyze travel document for all required seals, watermarks, etc. Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Jisually eview biographic information in passport and other traveler documents to traveler requesting departure (if applicable) Visually compare photo stored in INS-DOS Datashare to photo in travel documents to traveler requesting departure (if applicable) Visually compare other observable physical characteristics in travel document to traveler requesting departure (if applicable) Visually compare other observable physical characteristics in travel document to biometric data presented by traveler Verify identity, as required Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Verify identity, as required Manually review biographic information in passport Review biographic information contained in and automatically presented by EES Visually compare passport/visa photo to traveler requesting departure Visually compare passport/visa photo to traveler requesting departure Visually compare other observable physical characteristics in travel document to tiometric data presented by traveler Verify identity, as required Annually review biographic information on travel document					
Refer for secondary check Exit-Air Perform Secondary Check (if applicable) Capture relevant biometric data from traveler, as required Capture Biometric Identifier 1 (Active/Photograph) Capture Biometric Identifier 2 (Active/Photograph) Capture Biometric Identifier 3 (Active) Authenticate travel document, as required Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc. Review results of automated presentation of relevant visa fraud data as presented by PAU Visually analyze travel document for all required seals, watermarks, etc. Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting departure (if applicable) Visually compare other observable physical characteristics in travel document to traveler requesting departure (e.g., height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Visually compare other observable physical characteristics in travel document to biometric data presented by traveler Visually compare other observable physical characteristics in travel document to biometric data presented by traveler Verify identity, as required Manually review biographic information in passport 0.00 Review biographic information contained in and automatically presented by EES Visually compare passport/visa photo to traveler requesting departure Visually compare other observable physical characteristics in travel document to biometric data presented by traveler Visually compare passport/visa photo to traveler requesting departure 0.00 Review results of automated comparison of biometric data contained in travel document to toraveler requesting departure (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in tr					
Exit-Air Perform Secondary Check (if applicable) Capture relevant biometric data from traveler, as required Capture Biometric Identifier 2 (Active/Fingerprint) 10.00 Capture Biometric Identifier 3 (Active) Capture Biometric Identifier 3 (Active) Capture Biometric Identifier 3 (Active) 3.00 Authenticate travel document, as required 1.50 Compare document to shared information within INS regarding fraudulent document tends, recent fraud issues, etc. Review results of automated presentation of relevant visa fraud data as presented by PAU Visually analyze travel document for all required seals, watermarks, etc. Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Visually review biographic information in passport and other traveler document and traveler requesting departure (if applicable) Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting departure (if applicable) Visually compare other observable physical characteristics in travel documents to traveler requesting departure (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Verify identity, as required Manually review biographic information in passport Review biographic information contained in and automatically presented by ESS Visually compare passport/visa photo to traveler requesting departure Visually compare other observable physical characteristics in travel document to biometric data presented by traveler Verify identity, as required Annually review biographic information of biometric data contained in travel document to biometric data presented by traveler Visually compare other observable physical characteristics in travel document to biometric data presented by traveler Visually compare other observable physical characteristics in travel document to biometric data presented by traveler Determine traveler's citizenship	Enter departure information into EES via departure check process, as required			0.08	
Perform Secondary Check (if applicable) Capture relevant biometric data from traveler, as required Capture Biometric Identifier 2 (Active/Fingerprint) Capture Biometric Identifier 3 (Active) Capture Biometric Identifier 3 (Active) Capture Biometric Identifier 3 (Active) Authenticate travel document, as required Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc. Review results of automated presentation of relevant visa fraud data as presented by PAU Visually analyze travel document for all required seals, watermarks, etc. Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Visually review biographic information in passport and other traveler documents Visually compare photo stored in INS-DOS Datashare to photo in travel documents to traveler requesting departure (if applicable) Visually compare other observable physical characteristics in travel documents to traveler requesting departure (if applicable) Visually compare other observable physical characteristics in travel document to biometric data presented by traveler Verify identity, as required Manually review biographic information in passport Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Verify identity, as required Manually review biographic information in passport Verify identity, as required Visually compare passport/visa photo to traveler requesting departure Visually compare other observable physical characteristics in travel document to biometric data presented by traveler capesting departure Visually compare other observable physical characteristics in travel document to biometric data presented by traveler capesting departure (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Determine traveler's cit	Refer for secondary check			0.01	
Capture relevant biometric data from traveler, as required Capture Biometric Identifier 1 (Active/Fingerprint) 10.00 Capture Biometric Identifier 2 (Active/Finotograph) 2.00 Capture Biometric Identifier 3 (Active) 3.00 Authenticate travel document, as required 1.50 Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc. Review results of automated presentation of relevant visa fraud data as presented by PAU Visually analyze travel document for all required seals, watermarks, etc. Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Visually review biographic information in passport and other traveler documents Visually compare photo stored in INS-DOS Datashare to photo in travel documents of traveler observable physical characteristics in travel documents to traveler requesting departure (if applicable) Visually compare other observable physical characteristics in travel documents to traveler requesting departure (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Verify identity, as required Manually review biographic information in passport Verify identity, as required Manually review biographic information in passport Verify identity, as required Visually compare passport/visa photo to traveler requesting departure Visually compare other observable physical characteristics in travel documents to traveler requesting departure (e.g. height, weight, eye color, etc.) Verify identity, as required Visually compare other observable physical characteristics in travel document to biometric data presented by traveler Visually compare other observable physical characteristics in travel document to traveler requesting departure (e.g. height, weight, eye color, etc.) Determine traveler's citizenship through examination of travel document					
Capture Biometric Identifier 1 (Active/Fingerprint) Capture Biometric Identifier 2 (Active/Photograph) Capture Biometric Identifier 3 (Active) Authenticate travel document, as required Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc. Review results of automated presentation of relevant visa fraud data as presented by PAU Visually analyze travel document for all required seals, watermarks, etc. Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Visually review biographic information in passport and other traveler documents Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting departure (if applicable) Visually compare other observable physical characteristics in travel documents to traveler requesting departure (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Visually compare other observable physical characteristics in travel document to biometric data presented by traveler Verify identity, as required Annually review biographic information in passport Review biographic information contained in and automatically presented by EES Visually compare passport/visa photo to traveler requesting departure Visually compare other observable physical characteristics in travel documents to traveler requesting departure (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel documents to traveler requesting departure (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Visually compare other observable physical characteristics in travel document to biometric data presented by traveler					
Capture Biometric Identifier 2 (Active/Photograph) Capture Biometric Identifier 3 (Active) 3.000 Authenticate Iravel document, as required Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc. Review results of automated presentation of relevant visa fraud data as presented by PAU Visually analyze travel document for all required seals, watermarks, etc. Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Visually review biographic information in passport and other traveler documents Visually compare photo stored in INS-DOS Datashare to photo in travel document duraveler requesting departure (if applicable) Visually compare other observable physical characteristics in travel documents to traveler requesting departure (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Verify identity, as required Manually review biographic information in passport Review biographic information contained in and automatically presented by EES Visually compare passport/visa photo to traveler requesting departure Visually compare other observable physical characteristics in travel document to biometric data presented by traveler Verify identity, as required Annually review biographic information in passport Review biographic information contained in and automatically presented by EES Visually compare other observable physical characteristics in travel documents to traveler requesting departure (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Determine traveler's citizenship through examination of travel document					
Capture Biometric Identifier 3 (Active) Authenticate travel document, as required Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc. Review results of automated presentation of relevant visa fraud data as presented by PAU Visually analyze travel document for all required seals, watermarks, etc. Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Visually review biographic information in passport and other traveler documents Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting departure (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel documents to traveler requesting departure (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler 1.00 Manually review biographic information in passport Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Verify identity, as required 1.00 Manually review biographic information in passport Review biographic information contained in and automatically presented by EES Visually compare passport/visa photo to traveler requesting departure Visually compare other observable physical characteristics in travel documents to traveler requesting departure (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel documents to traveler requesting departure (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler					
Authenticate travel document, as required Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc. Review results of automated presentation of relevant visa fraud data as presented by PAU Visually analyze travel document for all required seals, watermarks, etc. Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Visually review biographic information in passport and other traveler documents Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting departure (if applicable) Visually compare other observable physical characteristics in travel documents to traveler requesting departure (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Verify identity, as required Manually review biographic information in passport Possibly compare passport/visa photo to traveler requesting departure Visually compare other observable physical characteristics in travel documents to traveler requesting departure (e.g. height, weight, eye color, etc.) Visually compare other observable physical characteristics in travel documents to traveler requesting departure O.00 Review biographic information contained in and automatically presented by EES Visually compare other observable physical characteristics in travel documents to traveler requesting departure (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Determine traveler's citizenship through examination of travel document					
document trends, recent fraud issues, etc. Review results of automated presentation of relevant visa fraud data as presented by PAU Visually analyze travel document for all required seals, watermarks, etc. 0.00 Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Visually review biographic information in passport and other traveler documents Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting departure (if applicable) Visually compare other observable physical characteristics in travel documents to traveler requesting departure (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Verify identity, as required Manually review biographic information in passport Review biographic information contained in and automatically presented by EES Visually compare passport/visa photo to traveler requesting departure 0.00 Visually compare other observable physical characteristics in travel documents to traveler requesting departure (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel documents to traveler requesting departure (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Determine traveler's citizenship through examination of travel document				1.50	
Review results of automated presentation of relevant visa fraud data as presented by PAU Visually analyze travel document for all required seals, watermarks, etc. 0.00 Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Visually review biographic information in passport and other traveler documents Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting departure (if applicable) Visually compare other observable physical characteristics in travel documents to traveler requesting departure (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Vifiquentity, as required Manually review biographic information in passport Review biographic information contained in and automatically presented by EES Visually compare passport/visa photo to traveler requesting departure 0.00 Visually compare other observable physical characteristics in travel documents to traveler requesting departure 0.00 Visually compare passport/visa photo to traveler requesting departure 0.00 Visually compare other observable physical characteristics in travel documents to traveler requesting departure (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler 0.50 Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler				0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Visually review biographic information in passport and other traveler documents Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting departure (if applicable) Visually compare other observable physical characteristics in travel documents to traveler requesting departure (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Verify identity, as required Manually review biographic information in passport Review biographic information contained in and automatically presented by EES Visually compare passport/visa photo to traveler requesting departure Visually compare other observable physical characteristics in travel documents to traveler requesting departure (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel documents to traveler requesting departure (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler	Review results of automated presentation of relevant visa fraud data as			0.50	
document to biometric data presented by traveler Visually review biographic information in passport and other traveler documents Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting departure (if applicable) Visually compare other observable physical characteristics in travel documents to traveler requesting departure (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Verify identity, as required Manually review biographic information in passport Review biographic information contained in and automatically presented by EES Visually compare passport/visa photo to traveler requesting departure 0.00 Visually compare other observable physical characteristics in travel documents to traveler requesting departure (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler	Visually analyze travel document for all required seals, watermarks, etc.			0.00	
documents Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting departure (if applicable) Visually compare other observable physical characteristics in travel documents to traveler requesting departure (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Verify identity, as required Manually review biographic information in passport Review biographic information contained in and automatically presented by EES Visually compare passport/visa photo to traveler requesting departure 0.00 Visually compare other observable physical characteristics in travel documents to traveler requesting departure (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler				0.50	
document and traveler requesting departure (if applicable) Visually compare other observable physical characteristics in travel document to traveler requesting departure (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Verify identity, as required Manually review biographic information in passport Review biographic information contained in and automatically presented by EES Visually compare passport/visa photo to traveler requesting departure Visually compare other observable physical characteristics in travel documents to traveler requesting departure (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Determine traveler's citizenship through examination of travel document				0.00	
Visually compare other observable physical characteristics in travel documents to traveler requesting departure (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Verify identity, as required Manually review biographic information in passport Review biographic information contained in and automatically presented by EES Visually compare passport/visa photo to traveler requesting departure Visually compare other observable physical characteristics in travel documents to traveler requesting departure (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler				0.00	
document to biometric data presented by traveler Verify identity, as required Manually review biographic information in passport Review biographic information contained in and automatically presented by EES Visually compare passport/visa photo to traveler requesting departure 0.00 Visually compare other observable physical characteristics in travel documents to traveler requesting departure (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Determine traveler's citizenship through examination of travel document	documents to traveler requesting departure (e.g. height, weight, eye color,			0.00	
Manually review biographic information in passport Review biographic information contained in and automatically presented by EES Visually compare passport/visa photo to traveler requesting departure 0.00 Visually compare other observable physical characteristics in travel documents to traveler requesting departure (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Determine traveler's citizenship through examination of travel document				0.50	
Review biographic information contained in and automatically presented by EES Visually compare passport/visa photo to traveler requesting departure 0.00 Visually compare other observable physical characteristics in travel documents to traveler requesting departure (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Determine traveler's citizenship through examination of travel document					
Visually compare passport/visa photo to traveler requesting departure 0.00 Visually compare other observable physical characteristics in travel documents to traveler requesting departure (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Determine traveler's citizenship through examination of travel document	Review biographic information contained in and automatically presented by				
Visually compare other observable physical characteristics in travel documents to traveler requesting departure (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Determine traveler's citizenship through examination of travel document					
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Determine traveler's citizenship through examination of travel document	Visually compare other observable physical characteristics in travel documents to traveler requesting departure (e.g. height, weight, eye color,				
Determine traveler's citizenship through examination of travel document	Review results of automated comparison of biometric data contained in travel			0.50	
and/or oral declaration U.50	Determine traveler's citizenship through examination of travel document			0.50	

Mission-Essential Task List (METL) - Primary	% Time by Step	Baseline Cycle Time (in Seconds)	Offeror Cycle Time (in Seconds	Revised Cycle Time- (% change)
Interview traveler to clarify stay history			10.00	
Determine if personal search of traveler is required			10.00	
If necessary, perform search to locate contraband or other targeted materials			10.00	
Review available information on traveler			2.50	
Review additional supporting documentation (non-travel)			2.00	
Query/re-query EES			0.50	
Make final departure decision			0.30	
Allow traveler to depart			0.10	
Process for '241' Proceeding			0.10	
Process for Criminal Prosecution			0.10	

Port Overview

High volume with average visitor vehicle processing time Niagara, Lewiston Bridge, NY

Top 50 POE number: 8

Total travelers: 9,645,341 per year

NIV: approx. 5%

Visitor vehicle processing time: 35 sec

Niagara, Lewiston Bridge, WA				
Mission-Essential Task List (METL) - Primary	% Time by Step	Baseline Cycle Time (in Seconds)	Offeror Cycle Time (in Seconds	Revised Cycle Time- (% change)
Entry-Air				
Pre-screen travelers			NA	
Perform Primary Inspection			0.50	
Retrieve passenger's record			0.02	
Scan travel document for automated record retrieval			0.02	
Review passenger record			0.11	
Review pre-screen analysis results			0.05	
Review automated presentation of biographic data			0.03	
Review automated presentation of biometric data			0.03	
Capture relevant biometric data from traveler			0.03	
Capture Biometric Identifier 1 (Passive Capture)			0.00	
Capture Biometric Identifier 2 (Active Capture)			0.03	
Authenticate travel document			0.03	
			0.03	
Compare document to shared information within INS regarding fraudulent locument trends, recent fraud issues, etc.			0.00	
Review results of automated presentation of relevant passport/visa/travel document fraud data as presented by PAU			0.01	
Visually analyze travel document for all required seals, watermarks, etc.			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.01	
Visually review biographic information in passport and other traveler documents			0.00	
Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable)			0.00	
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.01	
Verify identity			0.02	
Manually review biographic information in passport and other travel documents			0.00	
Review biographic information contained in and automatically presented by 3ES			0.01	
Visually compare passport/visa photo to traveler requesting entry			0.00	
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.01	
Determine traveler's citizenship through examination of travel document and/or oral declaration			0.06	
Notify appropriate law enforcement personnel if "lookout" exists			0.03	
Continue with inspection if not U.S. citizen			0.03	
Determine if evidence exists to justify inadmissibility			0.16	
nterview traveler to ensure purpose of visit coincides with requested visa			0.08	
Interview traveler to exclude existence of conditions of inadmissibility			0.08	
Make final admission decision			0.08	
Complete and collect I-94 (if applicable)			0.08	
Create/modify passenger record in EES			0.00	
Alert Secondary Inspectors for reason for either enforcement or administrative			0.00	
processing inspection.				

Mission-Essential Task List (METL) - Primary	% Time by Step	Baseline Cycle Time (in Seconds)	Offeror Cycle Time (in Seconds	Revised Cycle Time- (% change)
Perform Administrative Processing (e.g. immigrant visas, NSEERS, etc.)			38.58	
Secondary Inspection (if applicable) Access EES to review reason for referral to administrative secondary			0.25	
Capture relevant biometric data from traveler, as required			0.25 3.00	
Capture Biometric Identifier 1 (Active/Fingerprint)			2.50	
Capture Biometric Identifier 2 (Active/Photograph)			0.50	
Authenticate travel document, as required Compare document to shared information within INS regarding fraudulent			1.50	
document trends, recent fraud issues, etc.			0.00	
Review results of automated presentation of relevant visa fraud data as presented by PAU			0.50	
Visually analyze travel document for all required seals, watermarks, etc.			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Visually review biographic information in passport and other traveler documents			0.00	
Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable)			0.00	
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Verify identity, as required			2.50	
Manually review biographic information in passport Review biographic information contained in and automatically presented by			0.00	
EES			0.50	
Visually compare passport/visa photo to traveler requesting entry			1.00	
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.50	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Determine traveler's citizenship through examination of travel document and/or oral declaration			1.00	
Review application materials for sufficiency and to identify inconsistencies			4.50	
Review additional supporting documentation (non-travel, e.g. birth certificates)			2.00	
Query EES to review application materials for sufficiency and to identify inconsistencies			0.50	
Interview traveler as required			2.00	
Interview traveler to determine intent			9.00	
Complete appropriate administrative forms, as required Make final admission decision			15.00 1.83	
Collect I-94 (if applicable)			0.00	
Enter entry information into EES			0.83	
Seek Supervisor concurrance on denials/waivers				
Notify traveler of District Office requirements, as required Alert appropriate personnel of referral to enforcement secondary processing			0.83	
Entry-Air				
Perform Enforcement Processing (e.g. suspected document fraud, suspected alien smuggling, etc.) Secondary Inspection (if applicable)			49.78	
Access EES to review reason for referral to administrative secondary			0.25	
Capture relevant biometric data from traveler, as required			4.20	
Capture Biometric Identifier 1 (Active/Fingerprint)			2.50	
Capture Biometric Identifier 2 (Active/Photograph) Capture Biometric Identifier 3 (Active)			0.50	
Capture Biometric Identifier 3 (Active) Capture Biometric Identifier 4 (Active)			0.60	
Authenticate travel document, as required			1.50	
Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc.			0.00	_
Review results of automated presentation of relevant visa fraud data as presented by PAU			0.50	
Visually analyze travel document for all required seals, watermarks, etc.			0.00	

Mission-Essential Task List (METL) - Primary	% Time by Step	Baseline Cycle Time (in Seconds)	Offeror Cycle Time (in Seconds	Revised Cycle Time- (% change)
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Visually review biographic information in passport and other traveler documents			0.00	
Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable)			0.00	
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Verify identity, as required			2.00	
Manually review biographic information in passport			0.00	
Review biographic information contained in and automatically presented by EES			0.50	
Visually compare passport/visa photo to traveler requesting entry			1.00	
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Determine traveler's citizenship through examination of travel document and/or oral declaration			1.00	
Review application materials for sufficiency and to identify			7.50	
inconsistencies Review additional supporting documentation (non-travel, e.g. birth certificates)			4.00	
Query EES to review application materials for sufficiency and to identify inconsistencies			0.50	
Interview traveler as required			3.00	
Interview traveler to determine intent			16.33	
Perform personal search of traveler, as required Make final admission decision			15.00 1.66	
Issue entry receipt (if applicable)			0.83	
Enter entry information into EES			0.83	
Adverse action Process for Expedited Removal			0.34	
Process for Withdrawal of Application			0.34	
Process for Deferred Inspection			0.34	
Process for Refusal			0.34	
Asylum (Credible Fear) Referrals Process for Criminal Prosecution			0.34	
Complete Deferred Inspection (if applicable, at District Office)			0.34	
Entry-Land				
Perform Primary Inspection (vehicle, Visitor)		35		
Retrieve passenger's record Scan travel document for automated record retrieval	0% 0%	0		
Review passenger record	8%	3		
Review automated presentation of biographic data	8%	3		
Review automated presentation of biometric data	0%	0		
Capture relevant biometric data from traveler as required	0%	0		
Capture Biometric Identifier 1 (Active Capture) Capture Biometric Identifier 2 (Active Capture)	0% 0%	0		
Authenticate travel document	40%	14		
Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc.	8%	3		
Review results of automated presentation of relevant passport/visa/travel document fraud data as presented by PAU	0%	0		
Visually analyze travel document for all required seals, watermarks, etc.	8%	3		
Review results of automated comparison of biometric data contained in travel document to biometric data contained in INS systems and (if applicable) those presented by traveler	0%	0		
Visually review biographic information in passport and other traveler documents	8%	3		
Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable)	0%	0		
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)	15%	5		
Review results of automated comparison of biometric data contained in travel document to biometric data contained in INS systems and (if applicable) those presented by traveler	0%	0		

Mission-Essential Task List (METL) - Primary	% Time by Step	Baseline Cycle Time (in Seconds)	Offeror Cycle Time (in Seconds	Revised Cycle Time- (% change)
Verify identity	25%	9		
Manually review biographic information in passport and other travel	8%	3		
documents	0 70	3		
Review biographic information contained in and automatically presented by	0%	0		
EES Visually compare passport/visa photo to traveler requesting entry	8%	3		
Visually compare other observable physical characteristics in travel	870	,		
documents to person requesting entry (e.g. height, weight, eye color, etc.)	8%	3		
Review results of automated comparison of biometric data contained in travel document to biometric data contained in INS systems and (if applicable) those presented by traveler	0%	0		
Determine traveler's citizenship through examination of travel document	5%	2		
and/or oral declaration				
Notify appropriate law enforcement personnel if "lookout" exists	3%	1		
Continue with inspection if not U.S. citizen	2%	1		
Determine if evidence exists to justify inadmissibility Interview traveler to ensure purpose of visit coincides with requested visa	20%	7		
Interview traveler to ensure purpose of visit coincides with requested visa classification Interview traveler to ensure purpose of visit coincides with requested visa classification. Interview traveler to ensure purpose of visit coincides with requested visa classification.	10%	3		
or conditions of manufacturing	10%	3		
Make final admission decision	2%	1		
Collect I-94 (if applicable)		-	0.00	
Create/modify passenger record in EES		-	0.00	
Alert Secondary Inspectors for reason for either enforcement or administrative processing inspection.		-	0.00	
Entry-Land				
Pre-screen travelers (vehicle, DCL)				
Perform requisite risk analysis, records retrieval, other available data, etc. Determine if evidence exists to suggest inadmissibility (e.g. known security threat, prior unlawful presence, etc.) Identify potentially high-risk individuals Create/modify passenger record in EES (local lookout?)		No Automat	ion Impact	
Perform Primary Inspection (vehicle, Citizen)		25		
Retrieve passenger's record Scan travel document for automated record retrieval	5% 5%	1		
Review passenger record	14%	3		
Review PAU analysis results	5%	1		
Review automated presentation of biographic data	5%	1		
Review automated presentation of biometric data	5%	1		
Capture relevant biometric data from traveler as required	0%	0		
Capture Biometric Identifier 1 (Active Capture)	0%	0		
Capture Biometric Identifier 2 (Active Capture)	0%	0		
Authenticate travel document, as required	42%	10		
Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc.	9%	2		
Review results of automated presentation of relevant passport/visa/travel document fraud data as presented by PAU Visually analyze travel document for all required seals, watermarks, etc.	0%	0		
Review results of automated comparison of biometric data contained in travel	9%	2		
document to biometric data presented by traveler	0%	0		
Visually review biographic information in passport and other traveler documents Visually compare photo stored in INS-DOS Datashare to photo in travel	9%	2		
document and traveler requesting entry (if applicable)	5%	1		
			I I	
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)	9%	2		
Visually compare other observable physical characteristics in travel		0		
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Verify identity				
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Verify identity Manually review biographic information in passport and other travel	0%	0		
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Verify identity Manually review biographic information in passport and other travel documents Review biographic information contained in and automatically presented by	0% 26% 7%	0 6 2		
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Verify identity Manually review biographic information in passport and other travel documents Review biographic information contained in and automatically presented by EES	0% 26% 7%	0 6 2 0		
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Verify identity Manually review biographic information in passport and other travel documents Review biographic information contained in and automatically presented by EES Visually compare passport/visa photo to traveler requesting entry	0% 26% 7%	0 6 2		
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.) Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler Verify identity Manually review biographic information in passport and other travel documents Review biographic information contained in and automatically presented by EES	0% 26% 7%	0 6 2 0		

Mission-Essential Task List (METL) - Primary	% Time by Step	Baseline Cycle Time (in Seconds)	Offeror Cycle Time (in Seconds	Revised Cycle Time- (% change)
Determine if evidence exists to justify inadmissibility	9%	2		
Interview traveler to ensure purpose of visit coincides with requested visa	5%	1		
classification	3%	1		
Interview traveler to exclude existence of conditions of inadmissibility	5%	1		
Make final admission decision	5%	1		
Create/modify passenger record in EES	0%		0.00	
Alert Secondary Inspectors for reason for referral (IBIS hit, Inspector Discretion, NSEERS Registration, Major Document Deficiencies)	5%		0.00	
Entry-Land				
Perform Primary Inspection (Pedestrian - Visitor)		30		
Retrieve passenger's record	3%	1		
Scan travel document for automated record retrieval	3%	1		
Review passenger record	0%	0		
Review automated presentation of biographic data	0%	0		
Review automated presentation of biometric data Capture relevant biometric data from traveler as required	0%	0		
Capture Biometric Identifier 1 (Passive Capture)	0%	0		
	0%	0		
Capture Biometric Identifier 2 (Active Capture)	0%	0		
Authenticate travel document	35%	10		
Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc.	8%	2		
Review results of automated presentation of relevant passport/visa/travel document fraud data as presented by PAU	0%	0		
Visually analyze travel document for all required seals, watermarks, etc.	8%	2		
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler	0%	0		
Visually review biographic information in passport and other traveler documents	8%	2		
Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable)	0%	0		
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)	11%	3		
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler	0%	0		
Verify identity	24%	7		
Manually review biographic information in passport and other travel documents	8%	2		
Review biographic information contained in and automatically presented by EES	0%	0		
Visually compare passport/visa photo to traveler requesting entry	8%	2		
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)	8%	2		
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler	0%	0		
Determine traveler's citizenship through examination of travel document and/or oral declaration	6%	2		
Notify appropriate law enforcement personnel if "lookout" exists	3%	1		
Continue with inspection if not U.S. citizen	3%	1		
Determine if evidence exists to justify inadmissibility	25%	8		
Interview traveler to ensure purpose of visit coincides with requested visa classification	13%	4		
Interview traveler to exclude existence of conditions of inadmissibility	13%	4]
Make final admission decision	6%	2		
Collect I-94 (if applicable)			0.00	
Create/modify passenger record in EES			0.00	
Alert Secondary Inspectors for reason for either enforcement or administrative			0.00	
processing inspection.				
Entry-Land Postory Primary Inquestion (Pedestrian Citizen)		25		
Perform Primary Inspection (Pedestrian - Citizen)	20/	25		
Retrieve passenger's record Scan travel document for automated record retrieval	3%	1		
Review passenger record	0%	0		
Review automated presentation of biographic data	0%	0		
Review automated presentation of biometric data	0%	0		
Capture relevant biometric data from traveler as required	0%	0		

Mission-Essential Task List (METL) - Primary	% Time by Step	Baseline Cycle Time (in Seconds)	Offeror Cycle Time (in Seconds	Revised Cycle Time- (% change)
Capture Biometric Identifier 1 (Passive Capture)	0%	0		
Capture Biometric Identifier 2 (Active Capture)	0%	0		
Authenticate travel document	35%	9		
Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc.	8%	2		
Review results of automated presentation of relevant passport/visa/travel document fraud data as presented by PAU	0%	0		
Visually analyze travel document for all required seals, watermarks, etc.	8%	2		
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler	0%	0		
Visually review biographic information in passport and other traveler documents	8%	2		
Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable)	0%	0		
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)	11%	3		
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler	0%	0		
Verify identity	24%	6		
Manually review biographic information in passport and other travel documents	8%	2		
Review biographic information contained in and automatically presented by EES	0%	0		
Visually compare passport/visa photo to traveler requesting entry	8%	2		
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)	8%	2		
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler	0%	0		
Determine traveler's citizenship through examination of travel document and/or oral declaration	6%	2		
Notify appropriate law enforcement personnel if "lookout" exists	3%	1		
Continue with inspection if not U.S. citizen	3%	1		
Determine if evidence exists to justify inadmissibility	25%	6		
Interview traveler to ensure purpose of visit coincides with requested visa classification	13%	3		
Interview traveler to exclude existence of conditions of inadmissibility	13%	3		
Make final admission decision	6%	2		
Collect I-94 (if applicable)			0.00	
Create/modify passenger record in EES Alert Secondary Inspectors for reason for either enforcement or administrative			0.00	
processing inspection. Entry-Land				

Mission-Essential Task List (METL) - Secondary	% Time by Step	Baseline Cycle Time (in Minutes)	Offeror Cycle Time (in Minutes	Revised Cycle Time- (% change)
Perform Secondary - Administrative Processing (e.g., immigrant visas, NSEERS, etc.) Secondary Inspection (if applicable)		34.2		
Access EES to review reason for referral to administrative secondary	3%	1.0		
Capture relevant biometric data from traveler, as required	18%	6.0		
Capture Biometric Identifier 1 (Active/Fingerprint)	15%	5.0		
Capture Biometric Identifier 2 (Active/Photograph)	3%	1.0		
Authenticate travel document, as required	15%	5.0		
Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc.	3%	1.0		
Review results of automated presentation of relevant visa fraud data as presented by PAU	0%	0.0		
Visually analyze travel document for all required seals, watermarks, etc.	3%	1.0		

Mission-Essential Task List (METL) - Primary	% Time by Step	Baseline Cycle Time (in Seconds)	Offeror Cycle Time (in Seconds	Revised Cycle Time- (% change)
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler	0%	0.0		
Visually review biographic information in passport and other traveler documents	3%	1.0		
Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable)	3%	1.0		
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)	3%	1.0		
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler	0%	0.0		
Verify identity, as required	12%	4.0		
Manually review biographic information in passport	3%	1.0		
Review biographic information contained in and automatically presented by EES	0%	0.0		
Visually compare passport/visa photo to traveler requesting entry	3%	1.0		
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)	6%	2.0		
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler	0%	0.0		
Determine traveler's citizenship through examination of travel document and/or oral declaration	3%	1.0		
Review application materials for sufficiency and to identify inconsistencies	24%	8.2		
Review additional supporting documentation (non-travel, e.g. birth certificates)	6%	1.9		
Query EES to review application materials for sufficiency and to identify inconsistencies	14%	4.9		
Interview traveler as required	4%	1.4		
Interview traveler to determine intent	10%	3.5		
Complete appropriate administrative forms, as required	10%	3.5		
Make final admission decision	6%	2.0		
Collect I-94 (if applicable)			0.00	
Enter entry information into EES			0.95 0.90	
Notify traveler of District Office requirements, as required Alert appropriate personnel of referral			0.90	
Entry-Land				
Perform Secondary - Enforcement (e.g., suspected document fraud, suspected alien smuggling, etc.) Secondary Inspection (if applicable)		34.3		
Access EES to review reason for referral to enforcement secondary	0%	0.1		
Capture relevant biometric data from traveler, as required	6%	2.0		
Capture Biometric Identifier 1 (Active/Fingerprint)	6%	2.0		
Capture Biometric Identifier 2 (Active/Photograph)	0%	0.0		
Capture Biometric Identifier 3 (Active)	0%	0.0		
Capture Biometric Identifier 4 (Active) Authenticate travel document, as required	0% 29%	9.9		
Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc.	14%	4.8		
Review results of automated presentation of relevant visa fraud data as presented by PAU	3%	1.1		
Visually analyze travel document for all required seals, watermarks, etc.	3%	1.0		
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler	0%	0.0		
Visually review biographic information in passport and other traveler documents	3%	1.0		
Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable)	3%	1.0		
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)	3%	1.0		
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler	0%	0.0		
Verify identity, as required	12%	4.0		
Manually review biographic information in passport Review biographic information contained in and automatically presented by EES	3% 0%	1.0 0.0		
Visually compare passport/visa photo to traveler requesting entry	3%	1.0		
, r r	- / -			

Mission-Essential Task List (METL) - Primary	% Time by Step	Baseline Cycle Time (in Seconds)	Offeror Cycle Time (in Seconds	Revised Cycle Time- (% change)
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)	6%	2.0		
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler	0%	0.0		
Determine traveler's citizenship through examination of travel document and/or oral declaration	3%	1.0		
Review available information on traveler to identify inconsistencies	12%	4.0		
Review additional supporting documentation (non-travel, e.g. birth certificates)	6%	2.0		
Query EES to review application materials for sufficiency and to identify inconsistencies	0%	0.0		
Interview traveler, as required	6%	2.0		
Interview traveler to determine intent	15%	5.0		
Perform personal search of traveler, as required	12%	4.0		
Make final admission decision	3%	1.0		
Issue entry receipt (if applicable)			0.95	
Enter entry information into EES			0.95	
Adverse action			3.34	
Process for Expedited Removal			1.24	
Process for Withdrawal of Application			0.30	
Process for Deferred Inspection Process for Refusal			0.02 1.60	
Asylum (Credible Fear) Referrals			0.05	
Process for Criminal Prosecution			0.03	
Complete Deferred Inspection (if applicable, at District Office)			N/A	
Entry-Sea			11/11	
Pre-screen travelers			NA	
Perform Primary Inspection			0.42	
Retrieve passenger's record			0.02	
Scan travel document for automated record retrieval			0.02	
Review passenger record			0.07	
Review pre-screen analysis results			0.01	
Review automated presentation of biographic data			0.03	
Review automated presentation of biometric data Capture relevant biometric data from traveler			0.03 0.13	
Capture Biometric Identifier 1 (Passive Capture)			0.00	
Capture Biometric Identifier 2 (Active Capture)			0.13	
Authenticate travel document			0.03	
Compare document to shared information within INS regarding fraudulent				
document trends, recent fraud issues, etc.			0.00	
Review results of automated presentation of relevant passport/visa/travel			0.01	
document fraud data as presented by PAU			0.01	
Visually analyze travel document for all required seals, watermarks, etc.			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.01	
Visually review biographic information in passport and other traveler documents			0.00	
Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable)			0.00	
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.01	
Verify identity			0.02	
Manually review biographic information in passport and other travel documents			0.00	
Review biographic information contained in and automatically presented by EES			0.01	
Visually compare passport/visa photo to traveler requesting entry			0.00	
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.01	
Determine traveler's citizenship through examination of travel document and/or oral declaration			0.02	
Notify appropriate law enforcement personnel if "lookout" exists			0.01	
Continue with inspection if not U.S. citizen			0.01	

Mission-Essential Task List (METL) - Primary	% Time by Step	Baseline Cycle Time (in Seconds)	Offeror Cycle Time (in Seconds	Revised Cycle Time- (% change)
Determine if evidence exists to justify inadmissibility			0.04	
Interview traveler to ensure purpose of visit coincides with requested visa			0.02	
classification			0.02	
Interview traveler to exclude existence of conditions of inadmissibility			0.02	
Make final admission decision Complete and collect I-94 (if applicable)			0.09	
Create/modify passenger record in EES			0.00	
Alert Secondary Inspectors for reason for either enforcement or administrative processing inspection.			0.01	
Entry-Sea				
Perform Administrative Processing (e.g. immigrant visas, NSEERS, etc.) Secondary Inspection (if applicable)			160.80	
Access EES to review reason for referral to administrative secondary			1.00	
Capture relevant biometric data from traveler, as required			12.00	
Capture Biometric Identifier 1 (Active/Fingerprint)			10.00	
Capture Biometric Identifier 2 (Active/Photograph)			2.00	
Authenticate travel document, as required Compare document to shared information within INS regarding fraudulent			2.00	
document trends, recent fraud issues, etc.			0.00	
Review results of automated presentation of relevant visa fraud data as presented by PAU			0.50	
Visually analyze travel document for all required seals, watermarks, etc.			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Visually review biographic information in passport and other traveler documents			0.00	
Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable)			0.00	
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.50	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Verify identity, as required			1.50	
Manually review biographic information in passport			0.00	
Review biographic information contained in and automatically presented by EES			0.50	
Visually compare passport/visa photo to traveler requesting entry			0.00	
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.50	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Determine traveler's citizenship through examination of travel document and/or oral declaration			1.00	
Review application materials for sufficiency and to identify inconsistencies			5.30	
Review additional supporting documentation (non-travel, e.g. birth certificates)			2.00	
Query EES to review application materials for sufficiency and to identify inconsistencies			0.50	
Interview traveler as required			2.80	
Interview traveler to determine intent			67.00	
Complete appropriate administrative forms, as required Make final admission decision			68.00 3.00	
Collect I-94 (if applicable)			0.00	
Enter entry information into EES			1.00	
Notify traveler of District Office requirements, as required			1.00	
Alert appropriate personnel of referral to enforcement secondary processing.			1.00	
Entry-Sea Perform Enforcement (a.g. guernested decument fraud guernested glien			, ,	
Perform Enforcement (e.g. suspected document fraud, suspected alien smuggling, etc.) Secondary Inspection (if applicable)			168.78	
Access EES to review reason for referral to enforcement secondary			1.00	
Capture relevant biometric data from traveler, as required			18.00	
Capture Biometric Identifier 1 (Active/Fingerprint)			10.00	
Capture Biometric Identifier 2 (Active/Photograph)			2.00	
Capture Biometric Identifier 3 (Active)			3.00	
Capture Biometric Identifier 4 (Active)			3.00	

Mission-Essential Task List (METL) - Primary	% Time by Step	Baseline Cycle Time (in Seconds)	Offeror Cycle Time (in Seconds	Revised Cycle Time- (% change)
Authenticate travel document, as required			1.50	
Compare document to shared information within INS regarding fraudulent			0.00	
document trends, recent fraud issues, etc.			0.00	
Review results of automated presentation of relevant visa fraud data as presented by PAU			0.50	
Visually analyze travel document for all required seals, watermarks, etc.			0.00	
			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Visually review biographic information in passport and other traveler documents			0.00	
Visually compare photo stored in INS-DOS Datashare to photo in travel			0.00	
document and traveler requesting entry (if applicable) Visually compare other observable physical characteristics in travel				
documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Verify identity, as required			1.00	
Manually review biographic information in passport			0.00	
Review biographic information contained in and automatically presented by EES			0.50	
Visually compare passport/visa photo to traveler requesting entry			0.00	
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Determine traveler's citizenship through examination of travel document and/or oral declaration			1.00	
Review available information on traveler to identify inconsistencies			4.50	
Review additional supporting documentation (non-travel, e.g. birth certificates)			2.00	
Query EES to review application materials for sufficiency and to identify inconsistencies			0.50	
Interview traveler, as required			2.00	
Interview traveler to determine intent Perform personal search of traveler, as required			67.90 68.88	
Make final admission decision			3.00	
Issue entry receipt (if applicable)			1.00	
Enter entry information into EES			2.00	
Adverse action Process for Expedited Removal			2.00	
Process for Withdrawal of Application			2.00	
Process for Deferred Inspection			2.00	
Process for Refusal			2.00	
Asylum (Credible Fear) Referrals			2.00	
Process for '240' Proceeding Process for Criminal Prosecution			2.00	
Complete Deferred Inspection (if applicable, at District Office)			2.00	
Exit-Air				
Perform Departure Check			0.38	
Retrieve passenger's record, as required			0.01	
Scan travel document for automated record retrieval			0.01	
Review passenger record, as required Review pre-screen analysis results			0.09	
Review pre-screen analysis results Review automated presentation of biographic data			0.03	
Review automated presentation of biographic data			0.03	
Capture relevant data from traveler			0.12	
Capture Biometric Identifier 1 (Active Capture)			0.06	
Capture Biometric Identifier 2 (Active Capture)			0.06	
Authenticate travel document			0.02	
Compare document to shared information within INS regarding fraudulent			0.00	
document trends, recent fraud issues, etc. Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.00	
Visually analyze travel document for all required seals, watermarks, etc.			0.00	

Mission-Essential Task List (METL) - Primary	% Time by Step	Baseline Cycle Time (in Seconds)	Offeror Cycle Time (in Seconds	Revised Cycle Time- (% change)
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler (as required)			0.01	
Visually review biographic information in passport and other traveler documents			0.00	
Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting entry (if applicable)			0.00	
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler (as required)			0.01	
Verify identity			0.02	
Manually review biographic information in passport Review biographic information contained in and automatically presented by			0.00	
EES			0.01	
Visually compare passport/visa photo to traveler requesting departure			0.00	
Visually compare other observable physical characteristics in travel documents to person requesting entry (e.g. height, weight, eye color, etc.)			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler, as required			0.01	
Determine if evidence exists to justify detention, as required			0.02	
Determine traveler's stay history (is this relevant?)			0.01	
Locate and review watchlist query results automatically presented by EES, as			0.01	
required Make departure decision			0.10	
Collect I-94 (if applicable)			0.00	
Enter departure data via APIS manifest data			0.01	
Enter departure information into EES via departure check process, as required	1		0.08	
Refer for secondary check			0.01	
Exit-Air		1	1 40.00 1	
Perform Secondary Check (if applicable) Capture relevant biometric data from traveler, as required	-		40.80 15.00	
Capture Biometric Identifier 1 (Active/Fingerprint)			10.00	
Capture Biometric Identifier 2 (Active/Photograph)			2.00	
Capture Biometric Identifier 3 (Active)			3.00	
Authenticate travel document, as required			1.50	
Compare document to shared information within INS regarding fraudulent document trends, recent fraud issues, etc.			0.00	
Review results of automated presentation of relevant visa fraud data as presented by PAU			0.50	
Visually analyze travel document for all required seals, watermarks, etc.			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Visually review biographic information in passport and other traveler documents			0.00	
Visually compare photo stored in INS-DOS Datashare to photo in travel document and traveler requesting departure (if applicable)			0.00	
Visually compare other observable physical characteristics in travel documents to traveler requesting departure (e.g. height, weight, eye color, etc.)			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Verify identity, as required			1.00	
Manually review biographic information in passport Review biographic information contained in and automatically presented by EES			0.00	
Visually compare passport/visa photo to traveler requesting departure			0.00	
Visually compare other observable physical characteristics in travel documents to traveler requesting departure (e.g. height, weight, eye color, etc.)			0.00	
Review results of automated comparison of biometric data contained in travel document to biometric data presented by traveler			0.50	
Determine traveler's citizenship through examination of travel document and/or oral declaration			0.50	

Mission-Essential Task List (METL) - Primary	% Time by Step	Baseline Cycle Time (in Seconds)	Offeror Cycle Time (in Seconds	Revised Cycle Time- (% change)
Interview traveler to clarify stay history			10.00	
Determine if personal search of traveler is required			10.00	
If necessary, perform search to locate contraband or other targeted materials			10.00	
Review available information on traveler			2.50	
Review additional supporting documentation (non-travel)			2.00	
Query/re-query EES			0.50	
Make final departure decision			0.30	
Allow traveler to depart			0.10	
Process for '241' Proceeding			0.10	
Process for Criminal Prosecution			0.10	