USVP 163

The Smart Border Alliance solution is designed to enhance security while

reducing processing time

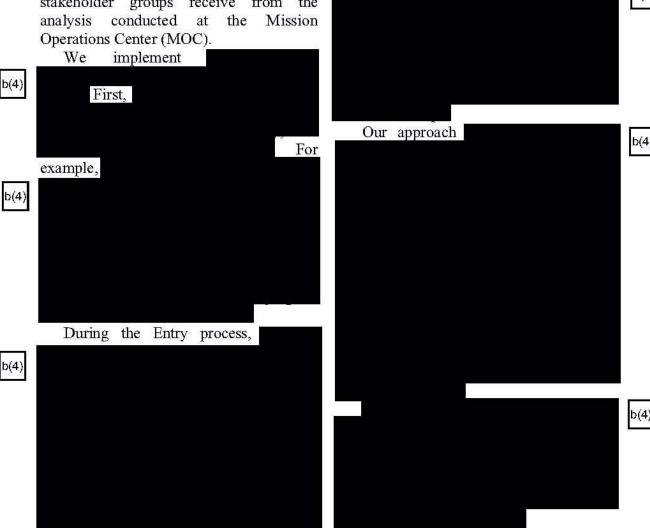


7.0 OPERATIONAL SCENARIOS

Our approach prioritizes people and process and uses technology as an enabler to develop an effective Government border management system that improves security, facilitates legitimate travelers, and is responsive to the requirements of stakeholders.

7.1 End Vision Operational Scenarios

The following scenarios describe both the Government official and the traveler **US-VISIT** views for the different processes. Figure 7-1 illustrates the view of the Pre-entry and Entry processes; 7 - 2illustrates Figure the Status Management and Exit processes; and Figure 7-3 depicts the view different stakeholder groups receive from the analysis conducted at the Operations Center (MOC).





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processes. On airplanes and passenger ships, travelers check in for departure with the airline or cruise line. Passenger

information from the check-in system

The Exit process, as seen in Figure 7-2, travelers check out at every POE air, sea and land. Exit leverages existing

When a traveler exits via a land POE, she checks out at the border b(4)

much like the

Entry process.

The Analysis phase is orchestrated by the MOC and provides dynamic, flexible of information that the MOC provides to privacy analysis, and monitors system status and other pertinent information. views to accommodate different users and stakeholders. Figure 7-3 depicts the types four different stakeholders. The MOC conducts real time analysis, security and Different stakeholders require different views of information; therefore, the MOC compartmentalizes relevant information collects information on a constant basis, customized views relevant for each stakeholder. and dynamically provides

security by identifying vulnerabilities, and providing Government decision makers with information and insight. The MOC enhances

b(4)

7.2 Benefits

The "to-be" US-VISIT key processes are effective and user-friendly for both the processing times at the border by allowing Government and travelers. They speed

b(4) . Exit Figure 7-2. Our Status Management and Exit processes Status Management

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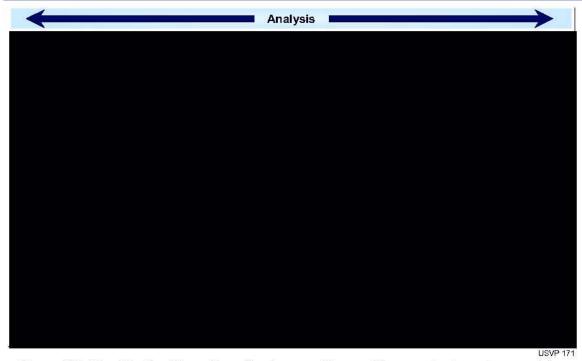


Figure 7-3. The Mission Operations Center provides real time analysis and support to a variety of stakeholders, creating a network of information that improves security

b(4) travelers to

US-VISIT is accessible locally, regionally and nationally through a secure network connection. The MOC provides daily analysis and reports of key risks, border trends, historical data, and incidents to all authorized users, regardless of level or location. In addition,

As a result of both business process reengineering and the use of advanced technology

At the POEs, the primary process is consistent, streamlined and includes completion of many administrative procedures. Fewer travelers are sent to secondary, but those who are represent a greater risk threat to entry into the U.S.

The improved processes are also consistent with the DHS one face at the border initiative and support cross training for officers so that they can work effectively in any position at any POE - air, sea or land.

The End Vision Operational Scenarios for the key US-VISIT processes achieve significant process improvements and strengthen overall security. The Smart Border Alliance accomplishes this by implementing

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